

## About Landis Support Services

In these rapidly changing times in the area of providing services to those who are aging, it is often helpful to collaborate with experienced providers. To learn best practices, gain education and determine new directions. Landis Support Services provides all of these services and more.

Growing out of the nearly 50 year history of Landis Homes Retirement community, Landis Support Services provides a wide variety of solutions for aging services providers. The experienced staff people of Landis Support Services work directly with providers to create new systems, seek out solutions to challenges and discern new directions.

**Management and Consulting  
Services by Landis Communities**



**Landis Communities  
1001 East Oregon Road  
Lititz PA 17543**

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# Landis

Support Services

**Providing high  
quality solutions to  
aging services  
providers**

Phone: 717-569-3271

## Services Provided

### Spectrum of Services

Growing out of our nearly 50 years of experience, we offer the ability to share best practices and learnings in many areas. We have experience providing policy reviews and recommendations relating to hiring practices, admission practices, coaching and supervision and educational programming and infection control.

### Operations Support

High quality support services designed to assist in preparation for surveys, audits and to provide a fresh set of eyes for help in reaching quality improvement goals.

- RNAC education and back-up RNAC coverage
- Complete periodic audits to assist with maximizing CMI
- Peer review /mock surveys for both Healthcare and Personal Care locations
- Investigation of critical events
- Assistance in setting up stewardship program to assess and preserve assets.
- Review and strengthening of quality improvement programs through systems approaches
- Review of compliance program policies
- Human Resources Policy Review
- Hiring Practices/Job Description Review



### Additional Services and Support

We are open to conversations about supplying additional services in addition to HR and Health Care support. We have access to a number of highly qualified staff within Landis Homes and may be able to find ways to collaborate with you successfully.



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