

Landis Communities Update March 31, 2020

As March comes to a close, we reflect back on how much life has changed in the past 31 days. There were no confirmed COVID-19 cases in Pennsylvania at that time and now the numbers are growing exponentially. The news changes with each day. Fear, uncertainty, and as we talked about yesterday, grief can all be emotions we experience. We want you to know that we are here with you, walking through this, together.

We are grateful for the residents, clients, family and team members of Landis Communities who have listened and responded graciously to the ever-expanding protocols implemented across the organization. We are grateful for team members who have stepped up to help in areas where they have not served before – filling the needs to keep systems running and ultimately, to keep everyone healthy.

We continue to follow the protocols of the CDC, CMS and the Pennsylvania Department of Health. Preparations have been made, we are closely monitoring supplies and we are shifting from planning to implementing regulations as needed. One example of this is the wearing of facemasks by all team members.

Friday afternoon, March 27, 2020, Lancaster County was added to the list of Pennsylvania counties under the Stay at Home order from Governor Wolf. According to the Pennsylvania Department of Health, **the intent of the Stay at Home order is to ensure that the maximum number of people self-isolate in their places of residence to the maximum extent feasible, while enabling life-sustaining services to continue.** The guidelines indicate that individuals may leave their residence ONLY to perform any of the following allowable individual activities:

- Tasks essential to maintain health and safety, or the health and safety of their family or household members (including, but not limited to, pets), such as obtaining medicine or medical supplies, visiting a health care professional, or obtaining supplies they need to work from home.
- Getting necessary services or supplies for themselves or their family or household members, or to deliver those services or supplies to others, such as getting food and household consumer products, pet food, and supplies necessary to maintain the safety, sanitation, and essential operation of residences. This includes volunteer efforts to distribute meals and other life-sustaining services to those in need.
- Engaging in outdoor activity, such as walking, hiking or running if they maintain social distancing.
- To perform work providing essential products and services at a life-sustaining business.
- To care for a family member or pet in another household.

The best thing anyone can do to protect themselves and their neighbors is to follow these guidelines and stay at home.

Landis Communities is committed to being as transparent as possible through ongoing communication while we honor lives and protect each person's privacy. Therefore, if we are aware of a COVID-19 positive situation at any Landis Communities location, we will inform you. However, we will respect confidentiality by not sharing names or specific locations of where individuals live.

Affiliate Updates

Landis Homes

The Town Meeting scheduled for 2:30 p.m. tomorrow will be broadcast on WLH. There will not be a specific COVID-19 update video produced Wednesday, although we will cover many of your questions related to concerns on campus during the meeting. They include:

- Dining options and groceries
- COVID-19 response to positive cases
- New systems being utilized in Healthcare
- Socialization
- Communication channels

Landis Adult Day Services

ADS will remain closed through at least April 30, 2020. We appreciate the continued support of ADS team members as they serve in other areas of the organization, including Welsh Mountain Home and Landis Homes.

Landis at Home

Landis at Home is open and available to serve current and new clients. We are also able to expand our current scope of assistance and help with things such as grocery shopping or running errands.

Steeple View Lofts

Steeple View Lofts continues to encourage residents to stay at home. Team members are wearing masks when in the building and encourage residents to communicate with staff via phone or email whenever possible. Community support within the building is a shining light in this challenging time.

Welsh Mountain Home

WMH residents are doing well, no one currently has a fever or any respiratory symptoms. We continue to follow all guidelines and protocols to protect the health and safety of staff and residents.

Residents, clients and family members may contact Jenny Sheckells with questions or concerns at jsheckells@landis.org or 717.381.3573. You may find other communications and videos on our website: www.landiscommunities.org/COVID