

Landis Communities Update August 6, 2020

We all continue to long for meaningful connections during this extended time of concern over COVID-19. During our morning team member call today, Donna Mack Shenk, Director of Pastoral Services at Landis Homes, shared what a blessing it has been for her and her team to be able to utilize technology to help make these connections for residents and their spiritual leaders and pastors. Although it is different from a face-to-face encounter, she shared that sometimes they help residents reach out to those who influenced their lives many years ago and may now live a great distance from Lancaster. Donna reflected on how meaningful this has been and that it may not have ever happened without the pandemic.

Affiliate Updates

Landis Homes

- **Healthcare and Personal Care Reopening**

As shared Monday, the Personal Care reopening plan has reverted, due to a positive COVID-19 test of a team member. This means that in-person visits can no longer take place, although window visits are still being scheduled. We understand that it is very difficult for loved ones to receive word that their long-awaited visit must be postponed. Although you may be frustrated, or even angry, we welcome your grace and patience when this news is delivered. We share your disappointment but Landis Homes must continue to diligently follow the guidelines set before us to protect the health of others throughout the organization. If no additional cases are reported, Personal Care will move to Step 1 of reopening on August 12 and face to face visits could resume on August 26 when we enter Step 2. Healthcare remains in Step 2 of their reopening plan. . As a reminder, pets may be brought to window visits, but not to in-person visits.

- **Residential Living Reopening**

PeoplesBank plans to begin operating August 11, 2020. They will be on site Tuesdays and Thursdays from 9:00 a.m. – 3:00 p.m. for appointments only. Watch WLH for instructions on how to schedule appointments. Bus trips to PeoplesBank will end after this week. Here is the number to call 717-724-8843.

- **Confirmed Cases & Testing**

One test remains out for a resident in Residential Living. We are not aware of any positive cases currently at Landis Homes.

Welsh Mountain Home

WMH is still rejoicing over the 100% negative COVID-19 test results for all staff and residents. This allows us to start our re-opening plan on August 8, 2020. Details of the plan were posted on our website earlier today. The document outlines steps that allow for limited visitation and return to communal dining. Please note, that if at any time a team member or resident receives a positive test result for COVID-19, we will need to cease all steps of the plan and return to a no visitors status.

Landis Adult Day Services

Eden West Adult Day Services reopened on Monday, August 3, 2020. Of the 68 people enrolled, 42 of them felt comfortable returning. The words “welcome back” rang out as staff greeted each client on their arrival. Much feels new as we all wear masks and practice social distancing. As one gentleman said, “It is good to see old friends.” One woman reached out her arms to greet the staff and immediately realized she could not do that. “I forgot we can’t hug. But I am glad to be back.”

Landis at Home

In the midst of COVID-19, older adults are looking for ways to remain safely in their homes. Landis at Home has had several calls in recent months from potential new clients who are looking for a little extra help. Hiring additional caregivers has therefore been a priority. Anyone interested in working as a Home Care Aide should apply online at <https://landisathome.org/join-our-team/>.

Partner Organizations

Friends LifeCare®

All Friends LifeCare seminars are taking place virtually during COVID-19. The next Continuing Care at Home live webinar is scheduled for Thursday, August 13 from 1:00-2:00 p.m. RSVP to Joy Albright at 717-381-3500 or reserve a space at FriendsLifeCare.org/Landis

Pathways Institute for Lifelong Learning®

Pathways Institute for Lifelong Learning® welcomes Eloise Glick as a new Program Coordinator who will be supporting the Fall 2020 Term on the interim basis. Eloise is a resident of Landis Homes who brings with her a wealth of expertise in administration in higher education and an enthusiasm for lifelong learning. We wish Eloise success in a challenging role of coordinating a combination of in-person and virtual courses this fall.

Residents, clients and family members may contact Jenny Sheckells with questions or concerns at jsheckells@landis.org or 717.381.3573. You may find other communications and videos on our website: www.landiscommunities.org/COVID

Larry Zook

President/CEO
Landis Communities

Michelle Rassler

Executive Director
Landis Homes

Evon Bergey

Vice President, Community Initiatives
Landis Communities