

## Landis Communities Update October 21, 2020

You have heard us say many times over the past eight months that the health and safety of residents, clients and team members is our highest priority. We have also committed to being as transparent as possible in sharing information regarding regulations, testing and confirmed cases. This has been an extremely fluid situation.

For several months, we announced changes in guidelines almost daily – it was hard to keep up! At first, it was all about stay at home orders, suspended services and various restrictions.

Then we started to take steps to reopen. For Residential Living at Landis Homes this has been a slow process but we have been fortunate to be able to keep taking steps forward with very little need to step back.

For Personal Care and Healthcare at Landis Homes it has been much more difficult. Restrictions were in place longer and then as we took steps forward to reopen, we have also had to take steps back.

Landis at Home has been very busy meeting increased needs throughout the pandemic and has made changes as necessary to minimize risk for clients.

Landis Adult Day Services closed for six months and has slowly been increasing their capacity.

Steeple View Lofts residents have been fortunate to have no known cases of COVID-19.

Welsh Mountain Home had two team members test positive in recent months but through this had managed to contain the spread.

Across Landis Communities, we have followed and will continue to follow, guidance set forth by the Pennsylvania Department of Health (DOH), Centers for Disease Control and Prevention (CDC), and Centers for Medicare & Medicaid Services (CMS) to minimize the risk of Coronavirus transmission.

However, as we see the community spread of the virus increasing, the impact is getting greater on the organization.

- More team members are needing to stay home because of possible exposure and testing. This is creating significant staffing challenges.
- This week at Welsh Mountain Home, we learned a team member and a resident have tested positive for COVID-19. Three other residents are showing symptoms and have been isolated. All team members and residents are being tested today.

Cultivating
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- A Landis at Home team member has tested positive.
- A test is pending for a client of Landis Adult Day Services.
- At Landis Homes:
  - All 178 tests done last week in Personal Care came back negative
  - The pending test in Residential Living was negative
  - Residents and team members in two Personal Care households are being tested this week because of exposure to positive team members
  - One resident in Healthcare was tested for symptoms

We want to share this with you so you can get a sense of how each exposure, each person with symptoms and each test has a ripple effect on the team as well as the residents or clients in that area of the organization.

Last week we commented on an article from LNP regarding the increase in COVID-19 cases in Lancaster and surrounding counties. The numbers continue to rise and as we enter the cooler months and the start of flu season, we are very concerned.

Please continue to do everything you can to protect yourself, your neighbors, your family and friends. We understand that you are tired of hearing the same message regarding washing our hands, wearing a face covering and maintaining physical distance. But if this week is any indication of what lie ahead, we must all remain vigilant. We know it will be hard to do with the holidays coming, but it is very important to avoid indoor gatherings as much as possible. These smaller family gatherings are now being identified as a significant way COVID-19 is spreading.

We are grateful that Landis Communities is filled with people who believe in prayer. Please continue to hold up all who live and serve throughout the organization. We do not know what the future will bring but we know He holds our hand.

Residents, clients and family members may contact Jenny Sheckells with questions or concerns at <a href="mailto:jsheckells@landis.org">jsheckells@landis.org</a> or 717.381.3573. You may find other communications and videos on our website: <a href="mailto:www.landiscommunities.org/COVID">www.landiscommunities.org/COVID</a>

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