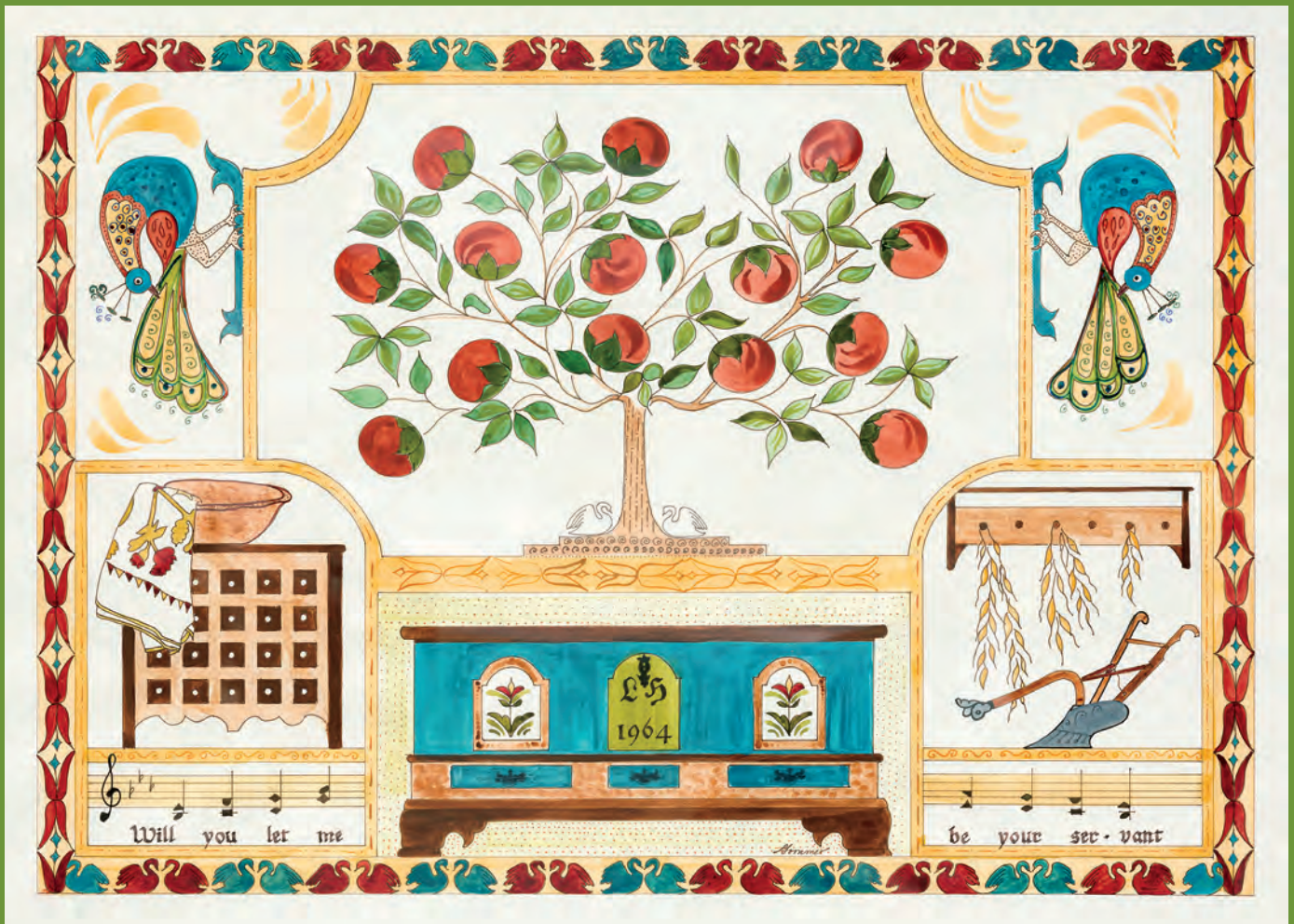


Growing Community

1994–2014



LANDIS HOMES



Celebrating 50 Years in 2014

Growing Community 1994–2014



LANDIS HOMES
Celebrating 50 Years in 2014



Growing Community: 1994–2014

Published for the Landis Homes 50th Anniversary

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FOREWORD

As we celebrate the 50th anniversary of the growing community at Landis Homes, we are grateful to all who have been connected to Landis Homes as residents, clients, family members, board members, staff and volunteer team members, congregations, business partners, and friends.

We are also grateful to the late A. Grace Wenger, who recorded the history of our first thirty years. This era included the visionary leadership of founders Levi Brubaker, Ira Buckwalter, Frank Enck, J. Mowery Frey, Charles Good, Clarence Harnish, Sanford High, Adam Martin, Orie Miller, and Lester Wenger, as well as the caring and compassionate servant leadership of George and Grace Leaman. The Leamans welcomed our first residents, Henry and Mary Weber, on February 18, 1964.

Frank Enck, the chair of the program planning committee, challenged the founders to “Keep in mind our vision of creating a community rather than a traditional old people’s home facility.” Enck traveled to Florida with High and Frey to see new models of retirement living, and the group came home with creative ideas that were included in the design of Landis Homes. Orie Miller challenged the founders by asking, “For what is God giving us these additional years?” He then answered his own question: “Certainly for a purpose, and youth and old age together should find ways to make these extended years meaningful.” As Superintendent and Matron, respectively, George and Grace Leaman led the first staff and modeled servant leadership in many ways as they listened and responded to the needs and interests of the first residents and supported team members.

By looking at the past twenty years, this book will show the true extent of what has been accomplished by the many seeking to be faithful in their service to God and others, and how these years fit into the larger story of Landis Homes. In these pages are many stories, from the happy to the thrilling, from the poignant to the surprising, that show the vitality and range of resident experiences. Above all, one is reminded that our tagline—“Serving One Another”—reflects the experience of many at Landis Homes.

—Larry Zook, President/CEO



PREFACE



The way this book came together exemplifies “building community.” A team began where author A. Grace Wenger left off in *The First Thirty Years*, published in 1994. Resident Martha Nissley spent many hours interviewing administration, residents, and staff. Deb Laws-Landis and Glenda Gingrich in Community Relations lent assistance by going through files to find information or passing questions on to those who could answer them. The information in this book was gathered from numerous sources:

- We scoured each issue of the *Horizons* newsletter for notable happenings: “We have to include the photo of that baby pig!”
- Questionnaires to department directors unearthed interesting tidbits, such as the chick incubation and hatching adventure of 2001 and the list of heavy equipment used by the maintenance crew.
- The Landis Homes website was searched for topics ranging from “Landis Lou” to “Galilean Service” to “baby takes a bath.”
- Twenty years of annual reports and newsletters provided stories and statistics.
- Team leaders were prodded for even more information: “How many languages are spoken by the team members?” “What are the residents’ favorite foods?”
- Snippets of information were gleaned from chronology lists, calendars, volunteer logs, and staff statistics.

Thomas Neufeld, whose grandparents are Landis Homes residents, wove together bunches of material thrown his way while maintaining his equilibrium as things moved and changed. Deb Laws-Landis and Glenda Gingrich each worked their way through the manuscript several times, editing, correcting, and adding information. Deb and Glenda gathered hundreds of photos from the archives and wrote captions to illuminate the stories. Larry Guengerich, Director of Communications and Church Relations, explained the evolution of Landis Communities even as changes were happening during the creation of this book. Larry Zook, CEO, provided an encouraging perspective and a commitment to the project.

The review committee—Larry Zook, Lowell Detweiler, and Larry Guengerich—carefully read the manuscript and improved it with their insights and suggestions. Much of this volume focuses on where Landis Homes is in 2014. But included, too, are the steps that brought us here and the significant events and relationships that bind the community and honor lives.

Landis Homes has experienced dramatic growth and a broadening of outreach in the last twenty years. This book is a testament to that success.

—Beth Oberholtzer, Developmental Editor

“Forget the former things; do not dwell on the past. See, I am doing a new thing! Now it springs up; do you not perceive it? I am making a way in the desert and streams in the wasteland.” —Isaiah 43:18-19

I came across this verse as I began working on the Landis Homes history. Isaiah’s first sentence makes for a strange beginning to a history book—after all, history is the remembering of former things. Yet isn’t it true that we are always planning for new things? As I looked at the past, I saw that so many new things have happened at Landis Homes over these twenty years. I treasure the experience of chatting with and getting to know many wonderful people. As I interviewed administration and team members, I gained a new appreciation for them and for the work done behind the scenes. God has blessed Landis Homes with a gifted, prayerful, and dedicated team.

Many people made things happen and continue to dream and plan for new things. Because Landis Homes is based on godly principles and prayer, we can truly say that “God is doing a new thing” and God continues to do new things among us. My desire is that we look back over these twenty years and praise God for the marvelous work done and for the privilege of living or working at Landis Homes. And for all of us I say, keep dreaming and praying for more positive new things to happen.

—Martha Nissley





Restored floodplain, 2013.

Roots and Foundations

Serving One Another

Who can believe it's been fifty years since Landis Homes opened its doors as a two-building campus with a handful of residents?

Our thirty-year anniversary brought forth reflections about how much Landis Homes had evolved and grown since those humble beginnings. Now, twenty years later, it is time to reflect on the tremendous changes of the past two decades. Landis Homes and its residents have never stopped serving, but the ways in which people serve one another expand anew. Through the years, Landis Homes' leaders have continued to evaluate its mission and how best to serve its constituency and manage growth.

In late 2001, the Board of Landis Homes (pictured on page 164) revealed its updated mission and vision statements as part of a larger process seeking to redefine what Landis Homes could and should be in the twenty-first century. The new mission statement declared that the "Ministry of Landis Homes is to serve aging adults and their families by honoring and enriching their lives in a community of Christ-like love." The statement urged Landis Homes to continue ideas and practices that enhanced the residents' lives "through activity that brings fulfillment" and by "valuing and embracing [their lives] as a precious gift from God." The importance of family and ministry was also emphasized, with the statement

So Jesus got up from the meal, took off his outer clothing, and wrapped a towel around his waist. After that, he poured water into a basin and began to wash his disciples' feet, drying them with the towel that was wrapped around him.
—John 13:4–5



East Bethany Chapel, 2013.

For no one can lay any foundation other than the one already laid, which is Jesus Christ.
—I Corinthians 3:11

mentioning the adult day services that served clients living away from the main campus. Through this focus on both extended families and the core residential communities, Landis Homes sought to unite everyone “with Christ’s love being at the foundation of all that we do.”

The concept of serving appeared again in the new vision statement via a seemingly simple three-word phrase: “Leaders in serving.” It is believed that not only staff and board members can lead, but each and every resident can do so by serving and inspiring others. To consciously serve others as well as oneself greatly aids the sense of true community. In a sense, everyone becomes a leader. The organization’s logo and tagline reinforce this concept. The text is simply “Serving one another,” while the logo has always contained a towel and basin, to connect with the story of Christ washing his disciples’ feet.

Guiding Values

In the decade following the updating of the mission and vision statements, the board continued to refine and reevaluate Landis Homes’ guiding values. In 2008, a campus-wide discussion was held, during which, as President and CEO Larry Zook recounted, “staff, residents, and board members shared which values they felt most



Grace and George Leaman,
circa 1970s.

SERVING OTHERS: **Hearts for Service**

In the 1994 Landis Homes history book *The First Thirty Years*, author A. Grace Wenger noted George and Grace Leaman, as the first live-in administrator and matron, received a combined salary of \$187.50 per month in 1964. The book listed some of George and Grace’s duties:

“From the very first day, Landis Homes had a home-like environment, due to the warmhearted leadership of George and Grace Leaman. George found he had to be janitor, maintenance man, chauffeur, admissions counselor, business manager, social worker and activities director. Besides supervising kitchen, laundry, housekeeping and volunteer help, Grace met visitors, showed rooms to prospective guests, helped to interview applicants and served as George’s secretary.”

The book quotes George in 1993, when he was a resident of Landis Homes: “Those were happy years. One day Grace looked up from her typewriter and said, ‘I really enjoy this work. Even if I didn’t get paid a cent, I’d enjoy it just as much.’”

passionate about, what might be missing, and how the values might be improved.” The board decided to consolidate the seven previous guiding values into a new set of five: Joy, Compassion, Integrity, Stewardship, and Community. Using the first letter of each value, board member Rachel Thomas Pellman came up with the phrase “Jesus Christ in Street Clothes,” which summed up the desire to serve others in an everyday fashion and environment.

The first guiding value, *Joy*, seeks to create an “atmosphere which is positive, hopeful and thankful,” where people delight in serving others, fulfilling responsibilities, and celebrating life. *Compassion* continues the theme of serving with “grace, humility, gentleness and sensitivity” while honoring the dignity and worth of everyone. *Integrity* stresses the value of being “honest, sincere, trustworthy and accountable” in all communications while also respecting the privacy of others. *Stewardship* seeks to uphold and strive for high standards of “performance and quality and serving beyond expectations.” Lastly, *Community* describes attempts to bring everyone together through “teamwork, encouragement and mutual respect” and seeking “improvement through learning, creativity and openness to change.”



Residents Doris Dickerson (left) and Ann Bigelow are the daughters of Caring Fund founders Francis and Elsie Harvey.

Honoring Lives: Person-Centered Care

In 2004, Landis Homes joined the person-centered care movement that was transforming older-adult services nationwide. Eva Bering, Vice President of Operations, described the renewed focus on both the social and clinical needs of residents: “This new emphasis puts the resident at the heart and focus of what happens. It really changed the whole focus of the way care is delivered nationwide.”

“Honoring Lives” was chosen as the name for Landis Homes’ own person-centered care initiative. “The name, which is part of the mission statement, recognized an existing culture already focused on valuing the lives of those we serve,” VP of Human Resources Allen Heinly explains. “The philosophy is just the natural description of who Landis Homes has always been. I think people really embrace it because they feel a lot of fulfillment and reward in how it impacts the residents. Staff team members want to see residents

Voices

Part of the act of serving is building relationships in our community, which is what Landis Homes is all about. Using our time and resources, both physical and financial, to serve Christ and others enables each of us to continue long, healthy lives with purpose and meaning, both here at the Landis Homes community and by extension into the whole world.

—Doris Harvey Dickerson,
resident and volunteer,
2009

If anyone serves, he should do it with the strength God provides, so that in all things God may be praised through Jesus Christ. To him be the glory and the power forever and ever. Amen.
—I Peter 4:11b

CNA Becky Sensenig and resident Dorothy Briggs, 2009.

honored, respecting each person, listening, empowering, demonstrating sensitivity, extending grace, encouraging choice and creativity.” Honoring Lives also focuses on enhancing relationships within and between work groups while improving communication among all involved.

Honoring Lives began in the Healthcare and Personal Care houses, where schedules and daily choices were adapted around the



HONORING LIVES: **Building Relationships**

The following observations about honoring lives were shared by Ethel Caldwell, Administrator of Healthcare, at a team member banquet:

“I see the Landis Homes culture of honoring lives, enriching lives, serving together, and building relationships, happening many times and in many different ways including:

- seeing resident wishes fulfilled such as going for a ride in a convertible, and a resident going out in the snow
- knitting with a resident
- household events with team members and residents including retirement parties, wedding showers, baby showers and resident wedding anniversaries
- breakfast made-to-order in the households
- diversity events in the households to promote acceptance and inclusion for all
- all departments working together to make a home.”

preferences of residents. This included meal times and food choices, flexibility in personal schedules, and more options for activities within individual households. A healthy balance was sought between individual and community needs, while team members looked for ways to be imaginatively responsive to the interests and life experiences of each individual, including within Residential Living.

In the last decade, the Honoring Lives philosophy has fully taken root and continues to serve as the inspiration for many changes and new ideas that are lived out across campus as plans are made for the present and future. The gifts, skills, and experiences of residents continue to enrich and shape the growing Landis Homes community.

HONORING LIVES: **A Winter Wish Comes True**

After a snowstorm, Louella asked me to open her blinds so she could see the snow. I turned out her lights and stood with her at the window. She mentioned to me that she wished she could feel snow again. I told her that she could, and I would take her outside to catch snowflakes the next time it snowed.

She didn't think it was possible for her to go outside but I assured her that it was. I can tell you I've never been happier to see it snow than I was that night! I checked the forecast before I left for work and it still said snow, so I packed a jacket, earmuffs, gloves, and a scarf for Louella.

I walked into her room before supper after it had started snowing. She looked at me and said, "I get to go out into the snow!" She was so excited [that] she told quite a few people at supper. After she finished eating I bundled her up and took her outside. We stayed outside for several minutes catching snowflakes and taking pictures.

As soon as we got inside she said, "I can't believe you did that!" I said "Did you like it?" and she said, grinning from ear to ear, "I loved it!" As we went back to her room, Lou had the biggest smile I've ever seen. I would do it over again a million times to see her smile like that. Lou shared "At first I thought we could keep it our secret, but what's the fun in that? I want people to know!"

Later, she called me into her room when Charlie, her husband, was there so we could show him the pictures and share her story. I said goodbye to her at the end of my shift. When she closed her eyes she was still smiling.

—As told by team member Nicole (Lefever) Walters

Volunteers

pray regularly for residents, team members, and leadership as they serve each other.



Louella Weigand enjoying the snow, 2010.



*Uriah Sauder shares a kitten
with Anna Leaman, 2000.*

Joy

Nurturing an atmosphere which is positive, hopeful and thankful, while delighting in serving others, fulfilling responsibilities and celebrating life.

Fellowship Day

Perhaps no activity demonstrates the community spirit and joyous atmosphere of Landis Homes like the annual Fellowship Day in September. Going strong for over forty years, it was originally created as an event for a small group of residents but has evolved into much more—an event reinforcing the fact that Landis Homes is not only a residence, but also a community. On Fellowship Day, the campus becomes a bustling hive of residents, volunteers, auction bidders, and hundreds of visitors and guests of all ages, including families, friends, and neighbors from the community. What started out in a small tent now requires one of the largest rental tents available.

An integral part of the day's success is the tireless work throughout the year by volunteers, who handle logistics and receive donations from resident quilters, woodworkers, and crafters. More than two hundred volunteers support Fellowship Day, including residents, staff members, community friends, church groups, and the Landis Homes Auxiliary. They can be found in roles such as helping with the auction, running children's activities, helping at food stands, or parking cars (which includes directing horses and buggies).

Chicken Barbecue

The Landis Homes Auxiliary sponsored the first Fellowship Day Chicken Barbecue at Landis Homes in 1973, and the event has continued each year through the present day. In recent years, three thousand chicken halves have been prepared each year for the barbecue.

*Bring joy to your servant,
for to you, O Lord, I lift up
my soul. —Psalm 86:4*



Chicken barbecue, 2003.

Fred and Eleanor Honaman (seated at left) host friends and an international guest at the 2003 Fellowship Day and chicken barbecue.



The Auxiliary's work is most visible during the barbecue itself, as the volunteers collect tickets, set up the dining tent, and keep the food lines running smoothly. The Auxiliary also works in partnership with the Volunteer Services office to plan, coordinate, and evaluate each year's festivities. The Auxiliary is composed of more than forty people, primarily representatives of Lancaster Mennonite Conference congregations. These representatives connect with their congregations to make sure food donations and other requests are met. The Auxiliary also helps decide on the yearly project to be financed from the barbecue proceeds. The goal each year is to net at least \$12,000 and to get an accurate count of meals served to ensure there is enough chicken for the next year!

Proceeds from the barbecue support numerous projects that enrich the lives of residents. In 1993, paired with the profits from a one-of-a-kind swan auction held at the farm pond (where ten lovely swans were offered for sale), the barbecue proceeds of over \$9,500

Helen and Jim Hess prepare to host a Share-A-Meal "Thrashermen's Breakfast" at their cottage in 2006.



Volunteers Wilma Weaver, Leroy Weaver, Tom Bogedain, and Ira Martin are ready for action at the 2006 Fellowship Day.



went towards refurbishing a lounge in the nursing care center. Other projects have included the partial purchase of buses and the campus shuttle, partial support for renovations of the Ephrata House dining room and the Pavilion, and construction of the Prayer & Memory Garden. In a three-year project from 2009 to 2011, the Auxiliary fully funded a custom van with a rear-entry lift that accommodates wider wheelchairs.

Benefit Auction

The first Benefit Auction was held in 1999, offering quilts, collectibles, furniture, artwork, and donated items that included tickets for an airplane ride and a weekend getaway. The quilts, often created by resident quilters, are one of the centerpieces of the auction. Another centerpiece is the original artworks donated by artists from the community. Other items have ranged from used cars and tractors to marble rollers, handmade chests and cupboards, Crokinole boards, glassware sets, and Hummel figurines. Team members also get into the act, as departments and individuals are invited to create gift baskets with themes ranging from chocolate to car washes.

In the years since the auction began, more events and offerings have become staples. These include gift certificates, silent auctions, and Share-a-Meal. The first Share-A-Meal, directed by Helen Hess, offered twenty dining opportunities. "We'd make a poster with pictures of the host and hostess with the date and menu, and then we'd advertise those around the campus," Hess remembers. "On auction days, people would come two hours ahead of time to get their preferred meal!"



Mabel King shares Fellowship Day 2005 with her great-grandson Joshua.



Auctioneer Bob Martin (far right) and his sons with quilt coordinator Rachel Pellman (far left) at the 2004 Fellowship Day.



John Wenger drives his barrel train in 2004.

Children's Events

Since the mid-1990s, there have been plenty of offerings for the younger ones at Fellowship Day. While the children once might have wanted to leave early, now the parents are the ones issuing “Last ride!” calls. A ten-barrel train created and engineered by John S. Wenger and pulled by a four-wheeled utility tractor has been an especially popular activity since 1996. It was in high-enough demand that a second barrel train was added by team member Gerald Weinhold and his family in 2012.

Children have loved getting their faces painted each year since 1998. The painting was originally done by students and teachers from Hinkletown Mennonite School; now the decorations are carefully applied by students from Linden Hall School for Girls. The bounce castle is another favorite of the younger visitors.



Harriet Douple, a teacher from Hinkletown Mennonite School, paints faces at Fellowship Day in 2003. Harriet began the GrandPals program at Landis Homes in 1999.

Landis Homes' next-door neighbor Jacob Stahl provides wagon rides in 2004.



The fun even extends to the radio. WJTL radio's Lisa Landis has a grandmother residing at Landis Homes, so every year Lisa brings her radio show, "Kids' Cookie Break," for a Fellowship Day live broadcast. The radio crew sets up tables and interviews residents and visitors, and Lisa's "Grandma Landis" treats the radio audience to her famed harmonica playing.

And More . . .

Fellowship Day has grown to encompass many events. The 1990s featured wagon rides courtesy of a 1951 John Deere tractor. In 1994 and 1995, two oxen named Luke and Bo gave rides by wagon, and in other years miniature horses pulled visitors along in carts. There was a display of antique cars in 1996, and a few residents and visitors were lucky enough to receive rides in vintage style. The following year featured heritage craft demonstrations. In 2007, on the Thursday evening before Fellowship Day, a large crowd enjoyed a "Night of Music" in the tent.

In addition to the barbecue, other food venues can be found around campus during Fellowship Day. A popular option is the angel food cake table. Originally started by volunteer Carmen (Miller) Weber, the table holds dozens of angel food cakes in a variety of flavors, all made by a local Amish family. Another option that entices visitors to arrive early is the flea market held inside Dogwood Commons. The flea market and garage sale are perfect opportunities for residents to take leave of things they no longer want or need and benefit others at the same time.



Lois Landis plays harmonica for her granddaughter Lisa Landis in 2006.



*Above: Nick Cruz and Jordan Garmen, 2009.
Left: Oxen Luke and Bo give wagon rides at the 1995 Fellowship Day.*

MAY 2008

The Activities department was renamed Life Enrichment.

NUMBERS

There were seventeen team members in the Life Enrichment department in 2014.

Life Enrichment

Multigenerational Connections

A retirement community is naturally home to those in an older age range, but at the same time connections with younger people remain important. Having young friends can brighten spirits and provide residents with another opportunity for companionship and camaraderie.

These Pals Are Grand

GrandPals began in 1999 when Harriet Douple, a teacher at Hinkletown Mennonite School, promoted the idea of an intergenerational exchange between the school's students and the residents of Landis Homes. The program started with fourth- and fifth-grade students interviewing residents by email, and soon evolved into personal one-on-one relationships between the two generations. Several times a year the students come by bus to Landis Homes and meet with their GrandPals. Meetings feature planned activities such as writing local history, presenting plays and choral performances, and playing games. In one project, fourth-grade students ask their GrandPals about their lives. After writing their GrandPals' biographies, the students make another visit to read them to their GrandPals. Both generations learn and grow through these experiences.

GrandPals worked together to create a quilt for a local heritage project in 2002. Pictured around the quilt, clockwise from left, are Lydia Lefever (seated), Tina Weaver, Cora Shreiner, Elsie Gehman, Rachel Fisher, Christian Vincent, Virginia Weaver, Bob Bosley, Joshua Zimmerman, Tyler Eckman, Gabe, Kasey Brown, and Kelsi Good (front).



For the 2013 project, the fifth-grade students wrote newspaper articles. Each interviewed their GrandPal about a historical event that took place during his or her lifetime. Students then went back to school and researched the subject, and wrote the interview with the added research. Betty Zook, who has participated in the program for nine years, recalled the death of President John F. Kennedy. Bailey Reiff, who aspires to be a newspaper reporter, wrote an excellent article with Betty's help. Bailey said, "My GrandPal, Mrs. Zook, was interesting to talk to about it, and I liked doing the research and writing the news article."

Betty, a retired teacher, indicated that she has no doubt that the bright, friendly Bailey will do something special in her life. Betty added that she loves "being a GrandPal. It's a wonderful experience!"

The mutual benefits of this collaborative program earned Landis Homes the Innovation of the Year Award in 2005 from LeadingAge PA, which cited the unique cross-generational pairing as a model for other Pennsylvania retirement communities.

Youthful Energy

Hinkletown Mennonite School's connection with Landis Homes does not end with GrandPals; the school's students have also brought the joy of music to the campus. In 2001, forty students performed an Easter choral program. The student and resident choruses joined together to sing a number of traditional hymns. In more recent years, Hinkletown students have shared an energetic Christmas program in December and have planted flowers on the east side of campus every year in May.

Numerous church and school youth groups visit each Christmas for caroling or special music programs, and at other times during the year to interact with and play board games with residents. The Locust Grove Mennonite School Bell Choir, sponsored by the seniors group at Stumptown Mennonite Church, has given many Christmas bell choir concerts over the years for residents in West Bethany Chapel. A recent development is the yearly Senior Spring Fling, organized by the student council of Manheim Township High School and featuring live music, food, and dancing. To the



Edith and Harry Kilhefner, Kent Douple, Anette Raiser, Richard Shertzer, Janice Hess, and Miriam Buckwalter attended the 2005 LeadingAge PA Awards in Hershey, where the GrandPals program was honored as Innovation of the Year.



Elsie Matz sings with her GrandPal, Braydon Martin, in 2008.



Not quite a pet, and not quite wildlife, "Landis Lou" emerges from his den each February 2. If he sees his shadow, he darts back underground for six more weeks and the cold weather continues. If he doesn't see his shadow, spring is on the way!

Volunteers

escort pets during therapeutic visits.



merriment of all, the oldest female and male residents are named the Spring Fling king and queen. Two dozen Lancaster Mennonite School students also arrive in October to participate in Senior Service Day, where they make crafts and play intense rounds of bingo with residents.

Animals on Campus

The presence of animals on campus opens the door for an added dimension of fellowship and joy. Recognizing the happiness and therapeutic value animals bring to many, team members including Director of Life Enrichment Marva Godin strive to create an atmosphere in which animals and pets are present for those who desire the companionship. A stroll around campus reveals the presence of many delightful creatures including peacocks, pheasants, and swans.

Resident Therapy Animals

For many years, Healthcare households enjoyed their own special pet, a golden retriever named Gabe. He made his home in the Mannheim House under the care and companionship of resident Bob Bosley. Gabe came to Healthcare in 1999 after eighteen months of training. He was provided by United Disability Services, which offers trained dogs for personal assistance, and was their first dog placed in a healthcare setting. Though he lived in the Healthcare center, Gabe also had access to visit residents in Personal Care. Gabe stayed at Landis Homes for nearly a decade, retiring in November 2008. He spent the rest of his days with the son of resident Jean Herr.

More interactions with pets come courtesy of Keystone Pet Enhanced Therapy Series, which provides therapeutic services through the "use of animals [for] physically, emotionally and mentally challenged people from all walks of life." In 2011, nine volunteers came to Landis Homes with their pets. The campus also served as a training ground for new volunteers and pets.

GIVING BACK: **Response to Hurricane Sandy**

Resident Gail Thompson and four-footed resident Tani traveled to New Jersey to work alongside Salvation Army volunteers in response to Hurricane Sandy in 2012. Gail and Tani are a certified crisis response team.

Beloved Pets

Many well-loved pets have made their homes at Landis Homes. The first pet policy was introduced in 2001; it permitted birds, fish, and small caged animals including hamsters, guinea pigs, gerbils, and rabbits. In addition, dogs and cats were allowed in the cottages. Pets are now welcome in interior buildings in Residential Living and Personal Care as well, and in 2013, fourteen cats, sixteen dogs, and two birds made their homes in Residential Living.

Leashed pets are readily received in common areas throughout Landis Homes, and can often be seen visiting with team members and residents in the hallways while on walks with their owners. A nurse team member recently brought her dog in for the residents to enjoy, visiting Manheim and Oregon Houses. Onyx, a friendly black cat, is another example of a visiting pet. One day a team member even brought in a pet pig that she was “pig-sitting” for her son.

Outdoor Menagerie

The campus is blessed with the presence of many animals. Campus swans Henri and Willa generated a great amount of interest



*Top: Marian Porter with a kitten at the 2000 Spring Fest.
Above: Campus peacock.*

Volunteers

care for the peafowl and pheasants.

Resident swans Henri and Willa.



GIVING BACK: **Sharing a Rare Specimen**

Members of the Lancaster County Bird Club came to Landis Homes in 2010 for sixteen days in an attempt to catch a peek of an Allen's hummingbird, a rare West Coast species that was spotted at resident Edith Bailey's feeder. To show their gratitude for how they were welcomed on campus, the club donated a book published by the Museum of Natural History, *Birds of North America*, to the Landis Homes library.

"We have never seen such cooperation in the birding world as we have seen in this place," said Jan Witmer, husband of bird club member Pat Witmer.



Left: Resident Edith Bailey holds an Allen's hummingbird in her hand in 2010.

NUMBERS

There were 310 bus trips in 2013. That number was comprised of 153 regularly scheduled shopping and "Out for a Drive" trips and 157 special trips to concerts, lunches, and other events.



Doris Biggs, Etta Gingrich, Anna Martin, Mildred Herr, and Anne Landis on the Appalachian Trail, 2002.

in 2012 and 2013. Two eggs hatched both years and the cygnets stayed on campus until they found new homes.

The campus mallard ducks also bring enjoyment to residents. For a number of years a female flew into one of the courtyards to build her nest and hatch ducklings. Residents enjoyed watching them. Someone would eventually open the doors to let the ducklings out and they found their way to the pond. Canada geese love to use Landis Homes to make nests, lay eggs, and raise their goslings, and residents report seeing goose families with four to eight little ones strutting around and enjoying leisurely swims in the pond.

Trips and Entertainment

Bus trips to places near and far make for lively excursions. Residents can travel to local restaurants, go to concerts, take historical walking and garden tours, and make trips to downtown Lancaster city.

More specialized trips are available as well. While there is no official bird club at Landis Homes, there is an annual birding field trip. "Every year in October, we take a bus trip up to Hawk Mountain," Resident Wellness Coordinator Bob Dressler explains. "We visit the nature center and then hit the trails," where some residents seize the chance to "hike the mile to the furthest lookout point, which offers the best view and best chance to see migrating hawks, falcons, and eagles."

HONORING LIVES: **Special Bus Trips**

Marva Godin, Director of Life Enrichment, shared two memorable journeys that the Life Enrichment team was pleased to facilitate:

"At the request of ninety-eight-year-old old Lena Stoltzfus, we took a step-on guided tour of Gettysburg and [the] battlefields. She had never been there before, and it was one of the best trips we've had!

"Another time, we took a resident from Ephrata House on a trip to Sandy Cove on the Chesapeake Bay, a place he'd always wanted to visit. We were so pleased that he had a great time down by the water. He passed away two weeks later."

Spring Farm Day

Spring Farm Day was another large-scale event started by Tina Mast Burnett, Landis Homes' former activities director. Held for the first time in 1999 and then every other year until 2011, the festivities grew to include tractor exhibitions, craft demonstrations, pie auctions, square dancing and live music, and a petting zoo. More than one thousand people attended in 2007, and they were treated to wagon and pony cart rides and competitive crosscut sawing. The animals on display included piglets, miniature and full-size horses, goats, a lamb, a donkey, and a calf.



Doris Horst and Anna Musser enjoy the boat ride to Tangier Island, Virginia, in 2003.



Above: Anna Todd enjoying a piglet during Spring Farm Day in 2009.

Left: Tom Horst and his dad, Luke Horst, compete in the crosscut saw contest in 2005.



Bertha Graybill and her great-grandson Julian with a chick, 2001.

FEBRUARY 1996

The Landis Homes Drama Club was formed. It was first led by Dollie Fowler Young, and Janice Hess, and later by visiting directors Tom and BJ Wolfgang. There have been various Drama Club productions over the years.



Aquilla Stoltzfus, Dollie Fowler Young, and Amos Groff run through a dress rehearsal, 1996.

HONORING LIVES: **Dogwood's "Peep" Adventure**

In the early 2000s, we attempted to incubate a dozen eggs to have "peeps" for Farm Day. Residents and staff spent so much time with those eggs! Dori Groff, Life Enrichment Coordinator, came in on weekends to check the temperature. Unfortunately, only two hatched. They were the cutest little things. With all the Dogwood residents in the dining room, we asked what we should name the peeps. Lydia, one of the residents, had a really great sense of humor but couldn't talk much anymore. As quickly as we asked the question, she said, "Pete and Repeat!" Of course, the chicks looked identical. Everyone burst out laughing. Lydia laughed so hard she shook. Pete and Repeat later retired to team member Ella Burkholder's farm.

—Marva Godin, Director of Life Enrichment

Crafts and Hobbies

Crafts and hobbies play a special part in the lives of residents, whether they pursue swimming, quilting, or photography. Various games are available on campus, including billiards, bingo, horse-shoes, shuffleboard, and quoits. After years of playing bocce on grass and months of planning, a new bocce court was constructed in 2003 on the west campus near the Grandview apartments.

Art, Craft and Hobby Day presents another chance for fellowship by bringing together various enthusiasts and hobbyists. The day brings in everything from stamp collections to souvenirs from overseas experiences, and you might see the art of a woodworker, a painter, or a photographer.

Woodworking

A well-equipped woodshop provides a creative haven for residents who love to work with their hands. A woodshop has been part of the campus since the beginning, but by the mid-1990s usage had dwindled, and the woodshop was in need of updating. The 1995 opening of the Harvest View apartments brought revived interest from residents in improving the workshop. Chris Kennel, Director of Construction Services, helped direct the renovations to the first woodshop, which was located in the basement of Ephrata House.

The current woodshop is located in a former grounds team garage. It features workbenches, cabinets, and hand tools and power

tools, all in an air-conditioned space where residents are able to work on individual projects. As of 2014, the shop has thirty-five members who pay a small annual membership fee and who share the responsibility of cleaning the woodshop. A five-person committee operates the shop along with the directors of Construction Services and Life Enrichment.

Leonard Brunk, who was serving his second term as committee chair in 2013, spends a lot of time keeping the equipment in good repair, seeing that members follow the guidelines, and just being helpful. The men work on various personal projects, many of which are created to be sold at the benefit auction on Fellowship Day. One member has made five grandmother clocks since he moved to Landis Homes in 2008, one of which was sold at a benefit auction.



Leonard Brunk, 2013.

HONORING LIVES: **Bikers Provide Rides**

The rumble of a dozen motorcycles was heard on the campus of Landis Homes one spring day in 2012. A motorcycle ministry called Triple Tree Ministries of Lancaster visited to exhibit their motorcycles and to provide rides around the campus for some willing residents.

The visit came about after a Landis Homes employee showed a photo of herself on a motorcycle to ninety-five-year-old resident Lloyd Martin. "He told me he wanted to ride a motorcycle one more time," said resident associate Christine Fry.

Christine's father, Bruce Fry, is an elder with Triple Tree Ministries and an avid biker, so she invited him to hold an event at Landis Homes. The Triple Tree group immediately agreed.

On Saturday, May 19, the bikers spent a little over three hours giving rides to residents. For some it was a chance to relive their past. Of course Lloyd was one of the first residents to sign up for a ride. For others this was their first time ever on a motorcycle. There were smiles and laughter throughout the day.

"It was very emotional watching their faces light up as they got on the bikes and we rode around the campus," said Bruce Fry. "I think that our group got more out of this than the residents did."



Clyde and Edna Weaver enjoy a motorcycle ride, 2013.

Volunteers

tend the woodshop and orient others to the shop.



Luke Bomberger runs the courtyard train, 2006.

Courtyard Railroad

The Courtyard Railroad Club began to take shape in the winter of 2005–06. Creative residents Luke Bomberger and Joe Russell approached then-president Ed Longenecker and received permission to launch a 1-29 G-scale model railroad. The courtyard outside of Aspen was chosen as the location. An initial layout of the tracks was installed and included buildings, lighting, and landscaping added with the help of many, including the maintenance department. After the first year of operation in 2005, Luke developed a mission statement for the club: “The mission of the Landis Homes Courtyard Railroad is to provide therapeutic value for personal care residents and enjoyment for all residents and visitors of Landis Homes.”

A team of volunteers operates the trains for a few hours most weekdays during the late spring, summer, and early fall. The team is fortunate enough to include people with mechanical skills who can keep the engines in good repair. The model railroad continues to grow and change, to the delight of those viewing it from the windowed hallway near the East Bethany Chapel.

The Quilting Tradition

Quilts have long been a valued part of the Landis Homes experience, and a number of current residents are avid quilters. When renovations were done in spring 2011, the quilting room was enlarged to allow space for two framed quilts to be stitched at the same time. The room is always open for quilters’ use. Resident quilters regularly



Above: Violet Buckwalter sews one of the hundreds of layette sets the Mennonite Central Committee distributed to newborns throughout the world, 2002.

Right: Landis Homes quilters at work, 2013.



gather one or two days per week to quilt together in the lovely, naturally lit room that is dedicated to their craft.

When resident quilters prepare quilts for the annual auction, groups have on occasion gone out beforehand and visited quilt shops to buy quilt tops they feel are most desirable. Once, a group of Amish women used the facilities to start and finish a quilt all in that single day—a considerable achievement.

Lifted by Music

Music is ever present at Landis Homes; it is heard in exercise rooms, the swimming pool, and in common areas and lobbies. Many kinds of musical programs are shared by visiting groups, including traveling Christmas carolers and student recitals. Hymn sings take place multiple times a year and often feature resident organists and pianists. As proven by Anna Mae Hooper, age knows no limits in the enjoyment of music. In 2014, Anna Mae continued to play the organ for worship services and devotionals at 102 years of age.

Throughout the years, residents have enjoyed singing in a resident-led mixed chorus. In recent years, the chorus was led by Leonard Brunk, followed by current director Jim Gingrich. It is a tradition for the chorus to perform at a Thanksgiving service and at one or two other programs during the year.

In 2013, the use of iPods was introduced for clients in Adult Day Services and residents



*Above: The Landis Homes Chorus rehearses, 2013.
Left: Bertha Miller and Dorothy Scott share a Christmas carol, 1999.*





Miriam Housman at the 2004 International Day.

LANCASTER NEWSPAPERS PHOTO

VOICES

An activity that thrills me is the number of prayer groups here on campus. Residents are gathering in groups on a regular basis to pray for specific people and ministries around the world. We are not an isolated community out here in the rural farmland. We have a worldview. Residents are aware of what the Lord is doing in His world and in His Church.

—H. Howard Witmer, resident and volunteer, 2009

A Honduran student shares her display with Rhoda Martin and Lois Eshleman at the 2002 International Fair.

in the Heritage Memory Support area, enabling persons with memory loss to listen to songs they knew when they were younger, while blocking out other distractions. Those who may not respond readily to other stimuli often respond positively to the music, either with physical movement or by listening intently. Because music uses different parts of the brain, persons with memory loss can often be heard singing by memory during worship services or household devotions to well-loved hymns and songs that they learned as children.

The World Beyond

One of the original intents of Landis Homes was to “be a place for returning missionaries to retire,” as it was explained during the “Tanzania Remembered” event held in the fall of 1998. Residents have long held cross-cultural connections to countries around the globe. At the event, twenty-two residents sang traditional songs and recounted their experiences, mostly as missionaries with Eastern Mennonite Missions. Together, those residents served a total of 404 years in Tanzania.

International Fairs were another example of the cross-cultural tradition. The fairs gave residents who served or lived overseas the opportunity to showcase maps, artwork, clothing, and artifacts from their time in other countries, and talk to visitors about their experiences in other lands.

Storytellers from Mennonite Central Committee (MCC) and persons who have served in missions through other organizations



occasionally visit campus to share their experiences with residents. MCC service projects are arranged so that residents of all abilities can serve needs around the world.

Interest in supporting organizations such as MCC and Eastern Mennonite Missions is so high that some of these ministry organizations are regularly included in the chapel offering schedule. In 2010, following the devastating earthquake in Haiti, residents initiated an offering to aid in the international relief efforts, contributing more than \$18,000. They have been quick to respond to other international relief needs as well.

In 2012, President Larry Zook, who with his wife, Dawn, taught in China under Eastern Mennonite Missions from 1992 to 1994, traveled to China to meet with pastors and government officials as they looked at new ways to serve their own aging population. Residents expressed interest in both supporting Larry's involvement and hearing his stories and reports upon his return. A second trip happened in 2013, with a Chinese delegation paying a return visit to the United States in 2014.

Plotting One's Own Garden

Gardening is never too far away at Landis Homes. Resident garden plots offer a way for residents to express their creativity, provide sustenance for themselves and others, and serve as good stewards of the earth. The community garden plots, originally located in a grassy area near what became the Harvest View apartments, have since moved and are now on the east side of campus near the original farmhouse.

"I see growing food as living green," Linford Good says. "These plots have been offered to resident gardeners, probably from the beginning of Landis Homes, as a way to grow food locally" and bring residents ever closer to the land on which they live.

Resident Melvin Nolt once won a first-place ribbon at the Manheim Community Farm Show for his persimmons grown on campus. Another resident, Alvin Weaver, no longer had a kitchen but



Top: A group of campus gardeners meet early in the day to harvest and shell peas in 2013.

Above: Melvin Nolt shows off the Manheim Fair blue ribbon he won for the persimmons he grew at Landis Homes in 1997.

NUMBERS

There were twenty-eight gardeners in 2013, up from twenty-two in 2012. More garden plots are planted and grow greener each year.

Volunteers

operate the blood-pressure clinic.

Melvin Burkholder prepares to have his blood tested at the 2006 Health Fair.

still enjoyed growing things—so he grew tomatoes, lettuce, and celery to be used in the dining rooms.

Flowers grown in the garden plots often show up in bouquets displayed in places like the dining rooms. Many residents also have individual gardens outside their cottages or gardens on their apartment balconies.

Health and Wellness

The Health and Wellness Philosophy supports the principles of Honoring Lives by valuing and respecting each individual's preferences and interests. Landis Homes ensures that all residents receive specific rights as required either by law or organizational policies. These include the right to live with dignity and self-determination, to express choices in decision-making regarding personal care, to worship in freedom, and to voice concerns in private.

Holistic wellness programs meant to foster optimum health include preventative care options and educational opportunities for residents, clients, families, and staff. A broad array of support services are available throughout the campus, including supportive and palliative care options; residents may change their level of care as needed. For the past few years, residents have had the option of scheduling occasional or regular chair massages to relieve pain, improve circulation, and enhance immunity.

Fairs Promoted Health and Wellness

Health and Wellness Fairs were organized by the Nursing and Residential Living departments in order to celebrate the importance of healthy living and the bringing together of heart, mind, and soul.





The fairs also sought to increase knowledge of the multiple resources and organizations available that supported health and wellness. Demonstrations of healthy eating, yoga, tai chi, and exercise equipment were also offered.

In 1998, for example, the focus was “Maintaining Spiritual and Emotional Health,” as expanded upon by guest speaker Dr. Diehl Snyder from Philhaven Hospital. Nearly two dozen health agencies had displays in the West Community Room. The emphasis shifted from year to year, as Bob Dressler, Wellness Coordinator since 2005, explained: “We try to present a holistic view. Wellness is more than just physical exercise. It includes interacting with others, continuing to be active spiritually, and taking care of emotional health. At my first health fair we focused on physical health and aging in place. One year’s focus was on social health and we asked a pastor to come and share with the whole group. When we plan Health and Wellness events, we talk about physical, mental, emotional, vocational, and spiritual health.”

Staying Fit

Another aspect of wellness for residents is exercise. Ruth Johnson, former Director of Nurses and a staff member until 2001, joined with her husband Curt in making a donation to help Landis Homes purchase its first several pieces of exercise equipment in the late 1980s. With the facility short on space at the time, the equipment was squeezed into any available space in the healthcare center.

The “Use It, Don’t Lose It” program began in 1998. New equipment including bikes, a treadmill, and a rowing machine was added



Above left: Upwards exercise class, 2012.

Above: Becci Leatherman tries out a Segway at the Senior Games, 2012.

SEPTEMBER 1995

The 1.1-mile circular walking path, winding throughout the campus, was completed. There is no beginning and no end—like God!

Residents competed on two cane hockey teams at the 2003 Senior Olympics, which were held on campus.

FALL 1997

Tai Chi classes were first offered. They continue in 2014



Fred Honaman competes in the 2004 Senior Games.

to the fitness room with funds generated from the chicken barbecue. The program also stressed Peer Exercise Program Promotes Independence (PEPPI), a system led by trained residents featuring different levels of intensity. Resident Jim LeVan directed fifteen to twenty residents in a morning exercise class that used hand weights. “I do it because it makes me feel better and I can help others to feel the same,” Jim said.

Physical fitness is a growing interest for residents, and the swimming pool and well-equipped fitness rooms on both sides of campus enjoy greater attendance than ever. Group exercise and Tai Chi classes are provided for those seeking instructional engagements. An example of this is a three-day-a-week, half-hour class called “Upwards” that is led by Bob Dressler.

Cognitive exercise is also highly valued at Landis Homes. Since 2008, residents throughout campus have been using Dakim Brain Fitness System units, which employ a touch-screen interface that provides access to thousands of exercises and interactive material. The units are designed to engage and encourage different cognitive processes including problem solving and computation. “Residents say that they feel they are taking their brain to the gym!” Marva Godin said.



Betty Zook enjoys family swim time with her two granddaughters and two great-grandchildren.

Aquatic Antics

The indoor pool has been a popular source of exercise and activity ever since it was added in 1988. The Open Swims allow residents to exercise with visiting family and friends, swim laps, or enjoy the spa. A weekly water volleyball game always inspires some friendly competition.

Pool classes often fill up quickly. Some aquatic classes are intended to ease discomfort from medical maladies. Classes are

SEPTEMBER 1996

Landis Homes began sponsoring Arthritis Aquatics Classes.

HONORING LIVES: 2,000 Miles Swam!

Hank Kadel has been swimming nearly his entire life. He learned how to swim at the Lancaster YMCA in 1930 at age nine, and later took part in their English Channel Swims, where contestants had to swim twenty-six miles in thirty-minute sessions in the shortest amount of time. It took Hank several years, but he finally won. He continued to swim through the years but started to again keep track of distance in the 1980s, and he continued this practice when he moved to Landis Homes in 2003.

On July 31, 2011, Hank swam his 2,000th mile since 1980. "It's been a great run and I am delighted that I was able to reach this two thousand milestone at the Landis Homes swimming pool," he said. He has won several swimming medals at the Lancaster Senior Games—and a few medals in tennis and ping-pong for good measure.



AUGUST 1996

Landis Homes was a first-time sponsor of the Lancaster Senior Games at Franklin & Marshall. Cosponsors were the Lancaster County Office of Aging and the Lancaster Recreation Commission.

offered in conjunction with the Arthritis Foundation and include activities designed to ease stiffness and improve range of motion. Another class is focused on exercises specifically for those who have Parkinson's disease. Seniorcise classes revolve around aquatic cardiovascular exercises designed to get residents moving, flexible, and in shape.

In 2004, renovations to the pool deck, walls, plumbing, and locker rooms were made in order to keep up with usage. "The space is so much nicer and bigger," one swimmer said at the time. "It feels like a new place." Even with these improvements, the creation of a new pool and wellness center remains at the forefront of resident hopes for future development.

Senior Games

One of the most active annual events is the Senior Games, a Lancaster community event for mature adults that was originally sponsored by the Lancaster Recreation Commission and the Office of Aging and held at Franklin & Marshall College. In 2014 the event moved to the new Spooky Nook Sports Center in Manheim. The residents compete in a variety of activities, including favorites like bocce, softball, basketball, checkers, golfing, and shuffleboard, as well as some new challenges like Tai Chi. In 2001 and 2002, the Landis Homes team of twenty-seven residents received the coveted Spirit Award for their enthusiasm and good sportsmanship. In 2008, the team brought home a total of seven medals. The competitive spirit is always valued, but the primary goal is to come together, meet some new athletes, and simply have fun.

Simeon Hurst, Jean Hurst, and Jim Clymer show off the ribbons they won in bocce at the 2001 Senior Games at Franklin & Marshall College.



LifeTrail and Walking Trails

In 2006, Bob Dressler heard about the new LifeTrail exercise systems for outdoor use. With the support of others, he recommended them as something that would be good for residents. The first five stations were installed in 2006, and another five in 2008. These stations, installed along the campus's one-mile walking trail, provide a variety of exercise options that complement a normal walking routine. They include activities that maintain and enhance endurance, flexibility, strength, and balance with a workout for the entire body.

"The LifeTrail Stations have put interest in my walk," resident Ann Bigelow says. "Many of the things we do in the exercise room we can now do outside, plus we can see the sky, the trees, enjoy fresh air, and do some bird-watching while we rest."

Art Appreciation

Art appreciation at Landis Homes successfully incorporates visual arts into the daily life of residents, team members, and visitors.

Permanent Art Collection

When the Harvest View apartments were under construction in 1994, staff member Deb Laws-Landis, a member of the interior decorating committee, made a proposal: instead of using commercial art in the decor, works of art from the wealth of artists in the Lancaster community could be used.

A small committee including residents worked with a local gallery to purchase art from local and Mennonite artists to begin the permanent art collection. Since those first forty pieces were purchased and hung in 1995, Landis Homes has continued to add to its collection. There are now hundreds of works, with new ones added as buildings are constructed and refurbished.

Artist Receptions and Gallery

The People's Place Gallery in Intercourse helped find artists for Landis Homes' first art reception in August 1995. The event featured the fiber arts work of Harry Houser and photographs that Ed Huddle restored from his mother's collection of negatives.

As art coordinator, Deb Laws-Landis arranges four annual artist receptions. These exhibits feature an artist's works on display for several months and are an inspiration to residents and visitors alike. Twenty percent of the art show sales go to the Landis Homes Caring Fund.



Above: Jim LeVan tries out the LifeTrail stations, 2006.
Below: Dorothy Allgyer, 2012.



In February 2008, artists from the Friendship Community HeArt Gallery exhibited their work at Landis Homes. The show generated a lot of excitement.

AUGUST 1995

The first Art Reception was held in Harvest View.



Penka Atanasov with her painting, 2003.

While most of the art receptions held at Landis Homes have been for local artists who exhibit one at a time, there have been some exceptions. Sometimes two or more artists will share the gallery space and a reception. In 1998, the family of the late John and Louise Landis, a local couple, held a six-person art show including children and grandchildren. In 2003, a couple from Eastern Europe exhibited their paintings, with all of the sales going to help build a new church in Bulgaria. In 2005, there was a one-of-a-kind juried art exhibit featuring the work of residents and employees. On two occasions, the artists of Friendship Community, a neighboring organization for persons with special needs, shared their work in the gallery.

Student Art Recognition

Each year since 1995, Landis Homes has acquired a piece of art from the Lancaster Mennonite High School Spring Fine Arts Festival. The jury selecting the piece each year consists of team members, residents, and board members. The chosen piece is framed by Landis Homes and becomes part of the permanent collection. A donation is made to the school art program and an award is given to the chosen student to help further his or her education.



The first art students whose work was selected for recognition by Landis Homes returned for a reunion show in May 2000. They are pictured, front row from left: Aelee Lee, Joshua Kiehl, and Fumi Ono. Back row: Kristine Hess, Jeremy Hess, and Nigel Green.

Resident Art Classes

Life Enrichment offered art classes for many years, with local artists like Jonathan Glick, Anne Miller, Velma Magill, Mary Lou Houser, and Sam Mylin serving as instructors. These six-week courses featured drawing and painting with watercolors, acrylics, and oil. At the conclusion of the class, residents were invited to display their works at a community reception. A juried show took place in

HONORING LIVES: **The Transformative Power of Art**

Kristen Pempek served as an art therapy intern during the 2013–14 school year. A sophomore at Franklin & Marshall College, she visited several times a week to provide art therapy for residents experiencing various forms of memory loss. She reflected, “I have witnessed the incredible transformative power of art. I have watched as the residents in various stages of memory loss experience great moments of clarity and joy while feeling engaged in the art process. Each time a breakthrough happens, I feel the same sense of amazement as they do.”



John Gerhart and Kristin Pempek, 2014.

February 2005, with many of the participating residents being previous art class students.

The initial classes proved so successful that “Art Enthusiasts” resident groups continue to meet monthly.

Celebrating Milestones

There are few finer ways to encourage fellowship than by celebrating milestones. Parties and get-togethers are common at Landis Homes, for someone is always having a birthday or marking a special occasion in his or her life. Holidays provide particular joy, with each household having its own Christmas party with special Christmas Day menus.

A larger Christmas event is held for which residents can purchase tickets. Two hundred people attended the 2013 Christmas reception, mingling and celebrating the holiday cheer before heading off to the Christmas Bazaar, which offered all kinds of



Mabel Mellinger celebrates her 100th birthday with team members in 2010.

Three residents, including original Landis Homes advisory committee member Charles Good, celebrate Landis Homes' 45th anniversary in 2009 with longest-serving employee Rachel Brubaker and longest-serving volunteer Martha Charles.



things for sale, including baked goods, candy, poinsettias, and notecards. Thanksgiving is marked with its own special worship services and a traditional meal, and Easter is celebrated in worship services.

Private family gatherings have dramatically increased in size and frequency over the years. Two decades ago, there were usually one or two a month, with outside catering a necessity. Now there is an average of more than twenty-five each month, with Dining Services providing catering for all sizes of celebrations.

The Auxiliary organized birthday celebrations for many years, but the parties are now coordinated by Life Enrichment. Group birthday celebrations are held monthly. On some occasions, 100th (or more!) birthday celebrations have been recognized in the local newspaper, either through an article by a visiting news reporter, or by families submitting a photo and information directly to the paper.

Landis Homes has also been the site for a handful of weddings over the years. Some have been weddings of residents. Other times a child or grandchild of a resident has chosen the campus chapel for their wedding so that their family member could be a part of it, which may not have been possible at another location.

Landis Homes Anniversary Celebrations

30th Anniversary

For the 30th anniversary in 1994, a special sixty-eight-page illustrated book titled *The First Thirty Years* was written and published,



Daniel Graybill is surprised by a flock of flamingos placed outside his dining area on the morning of his 80th birthday in 2003.



Author Grace Wenger presents her book The First Thirty Years to resident and first administrator George Leaman in November 1994.



Ed Longenecker and George Leaman pose with the bell from the farm that originally occupied the campus. The bell was used to celebrate Landis Homes' 40th anniversary in 2004.

celebrating the history of Landis Homes. It featured the recollections and memories of residents, staff, and board members. Resident A. Grace Wenger wrote the book with the assistance of a committee. The book was presented during a special celebration in November 1994 with Wenger and George Leaman in attendance.

Rozanne Zimmerman, then the president of Landis Homes Auxiliary, oversaw the creation of a special quilted wall hanging for the occasion, which was made by resident quilters. The wall hanging, featuring a design incorporating hands brought together inside a heart, a cross, and the words "Loving, Sharing, and Caring," was offered to Ed Longenecker during the celebration. It now hangs in Harvest View.

40th Anniversary

In 2004, two large bells were found in the old farmhouse that was once part of the Landis and Long homesteads on the east end of the Landis Homes property. To honor the bells' historical significance, the management team opted to move them into the courtyards outside of Dogwood Commons and the Garden Room. At the 40th anniversary celebrations, a bell was taken to each chapel, where former leaders George Leaman and Ed Longenecker tried it out to the delight of the crowds totaling three hundred residents and staff members. George rang it once for every year he was administrator, and Ed rang it for the years he served, totaling forty rings.



Residents Lorraine and Walter Shirk host the scavenger hunt table during the February 2014 anniversary celebration. The Shirks are one of a very few couples who were married at Landis Homes. They celebrated their 25th anniversary in 2014.

50th Anniversary

Landis Homes celebrated its 50th anniversary on February 18, 2014. The day began with a special country breakfast served in the Garden Room. A scavenger hunt followed, full of historical facts and trivia. A time of worship was held three times during the day. These services included the unveiling of an original Fraktur by Lynn Sommer and the introduction of a luminary giving project for improvements to Leaman Woods. The worship services concluded with the viewing of a video created by East Lemon Films in celebration of Landis Homes. The anniversary day was only the start of yearlong celebrations honoring Adult Day Services' 25th anniversary and the Children's Learning Center's 10th anniversary.



The 50th anniversary was celebrated on social media. Residents and team members provided "I ♥ Landis Homes" photos that were shared with Landis Homes' more than 2,300 Facebook friends. Pictured from left to right are the 50th anniversary committee members: Larry Zook, John Buckwalter, Glenda Gingrich, Deb Laws-Landis, Lowell Detweiler, Linford Good, Trace Oberholtzer, Rachel Thomas Pellman, Larry Guengerich, and Lois M. Martin. Not pictured: John Eby.



Artist Lynn Sommer with the Fraktur she created for the 50th anniversary in 2014; it uses symbols that are connected with Landis Homes.





New Healthcare Center, 2009.

Compassion

Demonstrating Christlike love and concern in our relationships, serving one another with grace, humility, gentleness, and sensitivity in a manner which respects diversity and honors the dignity and worth of everyone

Landis Homes has always sought to serve residents with dignity and compassion. As the campus has grown, many understandings and practices have evolved with it, as have expressions of compassion.

Taking Care

The first residents of Landis Homes did not require medical care beyond the occasional assistance of a part-time nurse. As time went on and more needs arose, Landis Homes responded by providing support for those residents who began to require nursing care.

Those services have continued to evolve as new situations have arisen. The current continuum of offered care allows residents to feel secure in the knowledge that the support they need is available, whether they live independently or receive personal care, skilled nursing care, or memory support.

Personal Care

Personal Care households are designed for residents who may need more involved care and assistance than is available in Residential Living, whether that be simple supervision or help with everyday activities and tasks.

Even at this increased level of support, team members keep in mind the importance of resident independence and choice, and

... anyone who serves Christ in this way is pleasing to God and approved by men.
—Romans 14:18



Pauline Joslin and Andre King, CNA, 2001.

Bernice Martin and Helen Martin (no relation) create a wheelbarrow garden in the Aspen courtyard, 2006.

VOICES

Blessings and peace to Healthcare staff during this week with the [State Department of Health] surveyors. I am sure many of them also have gone much beyond the call of duty to provide care for our residents. Thank you everyone!

—Lois Good, resident and former board member, 2014



GIVING BACK: **Support for Healthcare Students**

The Compassionate Nursing Award program has been going strong for a decade, with the award being presented during the annual Pinning Ceremony at the Lancaster campus of Harrisburg Area Community College (HACC). Landis Homes presents what is officially known as the Landis Homes Retirement Community Award for Compassionate Nursing Care, given to the graduate of the nursing program who has demonstrated outstanding compassionate care to patients and families. Some nurses also do their practicum at Landis Homes. Pictured here is Jessica Israel, the 2013 winner of the Compassionate Nursing Award, which

was presented to her by Steph Hoffman, Director of Risk Management & Compliance. HACC and Lancaster County Career & Technology Center (LCCTC) use Landis Homes as a clinical rotation site for training healthcare students. There is also classroom space and a hosting program for the HACC students. Landis Homes has also hosted a group of nursing students from the Pennsylvania College of Health Sciences (an affiliate of Lancaster General Hospital).



try to honor requests if at all possible. As Director of Personal Care Susan Paul explains, “As we endeavor to say ‘yes’ we draw on our strengths as we work together to find ways to honor each life.”

The national person-centered care initiative began in 2004, beginning the transition at Landis Homes. In 2009, the name “Honoring Lives” was chosen to encapsulate the person-centered care philosophy of Landis Homes. Household formation in Personal Care and Healthcare grew out of this initiative in 2010.

Household Formation

Households are at the core of balancing resident choices, dignity, and expectations with those of the various team members, and household formation is a natural extension of the Honoring Lives philosophy.

Ephrata House was the pilot site for household formation. Residents and team members working under the direction of mentors used creative ideas to build relationships in the household. Learning circles were employed so that everyone could offer input into areas of mutual concern and interest. One change that grew out of these circles was breakfast being made to order each day, with special requests honored.

“Households are a model intended to create a more natural environment where residents have an important part in what happens,” Eva Bering explained. “While it may involve physical changes to the household, it is not just physical change. It is deep-seated change that builds relationships between staff and resident, between staff and staff, and between resident and resident.”

Landis Homes was the first retirement center in southeast Pennsylvania to incorporate a household model, which has proven to be both cutting edge and successful. Other retirement communities soon followed the lead, and after adjustments and continued growth, Landis Homes remains a model for many.

Healthcare

The Healthcare areas (Oregon, Manheim, Ephrata, Conestoga, and Lancaster Houses) support residents needing around-the-clock care, with nurses providing supervision. A customized plan is developed for each resident, taking into consideration the recommendations of family members and attending physicians. Residents needing rehabilitation services after surgeries also stay in Healthcare.

Staying true to the Honoring Lives philosophy, there is a significant level of independence and choice. Administrator of Healthcare Ethel Caldwell points out that “Residents still have control over their

VOICES

Residents in Personal Care are volunteering to be friendly visitors to others, which is developing a real sense of community. They also sort silverware in the washing process.

—Doris Harvey Dickerson,
resident and volunteer, 2009

NUMBERS

In 2014, there were sixty-four team members tending to residents in Personal Care.



Jean Herr, a resident of Manheim House, expressed her affection for horses. The next day, responsive staff and neighbor Kim Landis, who owns miniature horses, worked together to bring Spring into Jean’s room for a visit, 2010.



HONORING LIVES: **A Fish Story**

George Biggs enjoyed fishing all of his life. In the late summer of 2007, when he entered the Healthcare setting, George expressed his sadness at the possibility that he might not ever be able to go fishing again. Several Healthcare and maintenance staff members teamed up to share a summer afternoon fishing trip to one of the Landis Homes ponds. George even invited his brother to join in the event. The picture says it all. “That experience meant so much to George,” said his wife, Doris.

Left: Maintenance team member Carl Zimmerman with George Biggs, 2007.

CONNECTIONS

Each December, Oregon House team members take photos of the residents and have cards made so residents can send personalized Christmas greetings to their loved ones.

NUMBERS

In 2014, there were ninety-one team members serving in Healthcare, thirty-seven in Heritage Healthcare, and twenty in Health Services Administration.

own lives.” The personal interests of individual residents are honored in the planning of activities and special events.

Landis Homes Healthcare was chosen in 2003 by the Center for Medicaid and Medicare Services (CMS) as one of a few nursing homes nationally that met the criteria to qualify as a high-performing nursing home. Information was gathered as part of a quality assurance initiative.

Freedom Program

One step taken to create a more homelike environment within Healthcare was the elimination of alarms. These had been applied next to a bed or attached to a chair or clothing. “The alarms had been intended to protect people from accidents or falls, but it was realized that they also produced anxiety and were upsetting, and actually a form of restraint. We thought we were doing the right thing to prevent falls, but realized it was no longer considered a safe practice,” Ethel explained.

Memory Support

The memory support journey is never an easy one, but Landis Homes strives to provide the best possible environment for those needing special care. The Heritage Memory Support Center opened in November 1998, encompassing the Lititz, Lancaster, and Cones-

toga households. Eden East Adult Day Services, the only facility in Lancaster County designed specifically for those needing memory support, opened next door at the same time. This allows for joint programming to easily take place. Specially trained staff provide security and nurturing care for each individual who lives in one of the three memory support households or who uses adult day services.

The Life Enrichment team has taken advantage of the latest research and provides therapeutic activities to stimulate brain function and memories, including art and music therapy, physical exercise, and aromatherapy. Country kitchens, living rooms, dining areas, and family spaces provide further opportunities for interaction and communication, as do the outside courtyards that bloom with carefully chosen plantings that are safe for all.

There are significant and growing numbers of people with mild to moderate memory loss living in every area of the campus. One of the challenges for team members across departments and roles is staying aware of the changing individual resident experiences related to memory loss, and responding in watchful and compassionate ways to best help them in living as independently as possible.



Linford Good (back left) and his family team up with Dale Roberts (back right) and his wife to form Landis Homes' first Memory Walk team, 1999.

CONNECTIONS

Landis Homes teams have participated in the Memory Walk since 1999. To date they have raised \$30,783 to benefit the Alzheimer's Association.

NOVEMBER 1998

Heritage Special Care opened, including Eden East Adult Day Services.



Anna Mae Sensenig and her daughter Janice Stoner enjoy the Heritage courtyard, 2009.



Evanna Hess, 2000.

Volunteers

- sort silverware in the Birch Dining Room
- assist Personal Care and Healthcare residents in playing games and doing craft activities
- accompany residents in Personal Care and Healthcare on trips and serve as friendly visitors
- serve frozen treats from the ice cream cart
- greet visitors at the Healthcare entrance
- provide music and assist with activities
- perform wheelchair repairs and maintenance
- deliver mail and newspapers in Personal Care and Healthcare
- escort residents to the chapel, dining room, activity rooms, hair salons, and to medical consultations

HONORING LIVES: **Come with Me**

At the groundbreaking for the Heritage Memory Support Center, Evanna Hess, former director of Adult Day Services, said she considered Eden East a fulfillment of her dream. She authored a beautiful poem and read it at the ceremony. It repeats the phrase, “Come with me,” which she heard a team member use every day as a way of welcoming and reassuring the people the team member served.

Come with Me

Once the sky was clear and the sun bright, colors of the rainbow vivid, hues of the evening sunset brilliant. Today the fog has settled in.

Tomorrow it remains with patches of light breaking through to reveal a mountain peak. The peak of a life full of doing and being, of giving, loving, managing, knowing, teaching, blessing. Fog rolls in again to cloud memories, to scramble rituals. But I am here beside you.

Come with me and I will walk with you.

You may take my arm and trust to step into the unknown, lostness, darkness, a frightening world you no longer can control.

Come with me. I will be your memory, your speech, your guide.

Once the light shone on you. Now you are shrouded in fog. Once there was no task too big—now I am putting the spoon in your mouth. Once the world listened and looked to you—now uttered sounds are lost in meaning. Once you walked as owner upon the land—now you step with fear and hesitation.

Come with me and we will find a place to rest, a quiet place of calm. I will be your friend, your wife and mother, your husband and child.

We will try to put on a pretty face, to bring back happy days, to make music that soothes the soul, to walk among the flowers and point to airplanes in the sky. We will sit on a bench together and watch the sun go down. Then I will cover you with a warm blanket.

Once the sky was clear and the sun bright. Today fog lies heavy in the valley, the road has vanished.

So take my hand and come with me.

—Evanna Hess



Bob Dressler assists Alice Schannauer and Bill Welsh with exercise equipment in the Rehab & Fitness Center.

Rehabilitation Center

The rehabilitation center is another development of the past twenty years. Rehabilitation is currently operated by consultants from RehabCare, an organization based out of Louisville, Kentucky. The facilities offer both inpatient and outpatient care and include physical, occupational, and speech therapy.

What was once a cramped room in the basement of Dogwood with only a few pieces of equipment and an exercise bed has become something else entirely. With the creation of the new healthcare center came ten times the space and a dramatic increase in staff, with a new focus not just on any specific injury but on a broader goal of getting people back into their homes and living their lives to the fullest. All on-site therapists are experienced and licensed; they aid in pain management and strengthening muscles during physical therapy, improving safety and independence during occupational therapy, and improving communication and memory in speech therapy. Residents are particularly grateful for this on-campus service, with a quick shuttle ride available for those not wishing to drive. Off-campus community members also come to Oregon House for short-term rehab stays.

SEPTEMBER 2003

New nursing areas of Manheim and Oregon Healthcare and the Rehab & Fitness Center opened.

2004

The person-centered care initiative, later renamed "Honoring Lives," began in Healthcare and Personal Care.



Social worker Vanessa King Boyer, who began her employment in 1989, is the longest-serving person in the department.

Reaching the Needs of Others

Social Services

Social Services offers a variety of resources designed to support residents in reaching their greatest possible level of well-being, whether that be physical, psychological, or mental. Chuck Maines, Director of Social Services, came on board in April 2000 and coordinates the social workers and their services with residents in Healthcare, Personal Care, and Residential Living.

Social workers are in a sense connecting threads between residents and the greater community, finding the best solutions to changing statuses or health challenges. They can provide information about asset protection for people who are in a situation where one spouse is receiving care while the other is not. They help residents with moderate incomes receive rent rebates or reductions in the costs of car registration or prescription drug coverage. They also assist residents in researching other benefits, voting, getting parking placards, and moving. Social Services staff also help organize and lead campus support groups.

Campus Support Groups

There are many support groups on campus, both formal and informal; each is a clear example of the power of compassion. Trained staff and local professionals provide education and a discussion forum for residents and their family members.

The Grief Support Group was started by Beth Rohrer, the first Director of Residential Living. It was intended for residents who had experienced the death of a spouse or loved one. A core group of residents went to Hospice of Lancaster County to receive training and learn specialized techniques in dealing with grief. The group, which is shaped by resident input, continues to meet regularly for discussion and support and is led by social worker Beth Hackman and chaplain Jim Leaman. In 2013, responding to needs expressed by residents, a few meetings were held for residents who had experienced the death of a child or grandchild. Printed grief resources are available for individual reflections, and chaplains provide one-on-one-grief support as needed.

A Compassionate Connections group began when two residents approached Beth Rohrer and then-Director of Pastoral Care Don Good and shared their journeys. They related how difficult it was to live apart from their spouses, who needed to move to the Healthcare center while they still lived in a residential area. They felt that people



Bleeding heart grows in the Prayer & Memory Garden.



Bent Creek Golf Club held a member-guest tournament in September 2010 to benefit Parkinson's disease research. Pictured from left: Frank Nolt of Mercedes Benz of Lancaster and Event Chairman Chris Simon of Simon Financial Services present a check for \$10,000 to Ruth Johnson and Sandy Smith, representing the Lancaster Parkinson's support group, and Dr. Xuemei Huang of Penn State Milton S. Hershey Medical Center.

on the same journey would benefit from meeting and sharing their stories. The group, now facilitated by Jim Leaman and Beth Hackman, has grown and continues to serve residents.

The Parkinson's Support Group meets monthly. It has been overseen for the past twenty-five years by Ruth Johnson, who was instrumental in bringing the group to Landis Homes. "My husband was diagnosed with Parkinson's in 1980," she says. "I tried to make the best of his life as well as others." After getting involved with local meetings, she arranged for a program to be moved to Landis Homes in 1989. Her connections to various hospitals made getting speakers and presenters easy. "I knew a lot of people at Hershey, Johns Hopkins, and Pennsylvania Hospital of Philadelphia," Ruth says. "I've had close relationships with staff at all three of those hospitals." Attendance grew quickly and the mailing list of interested persons is currently over two hundred.

The Memory Loss Support Group held its first meeting on October 27, 1998. It was a joint effort of social worker Vanessa King Boyer and Faith Hoover whose title at that time was Director of Special Care. This group, which meets monthly, operates in partnership with the Alzheimer's Association of the South Central PA Chapter. It provides emotional and educational support to caregivers of persons with Alzheimer's disease and other forms of dementia. Most attendees over the years have been persons from the Lancaster community in addition to residents and their families. With advance notice, respite care is available during the meetings in the Eden East center.

There are also a number of other resident-initiated informal support groups functioning on campus. In these instances, shared circumstances pull people together for mutual support and encour-

1998

Landis Homes became a Partner Member of Mennonite Health Services/MHS Alliance.



A Star Comforter.



Deb Boyer works on knotting a comforter for Star Comforters, 2006.

2006

Volunteers began serving as Star Comforters.

agement, such as a small group of people who have spouses dealing with dementia. A well-attended vision loss support group was started in 2013, facilitated by the Susquehanna Association of the Blind.

Star Comforters

Star comforters are another example of the compassion that is ever-present. Nursing assistant Deb Boyer expressed concern that some Healthcare residents died while alone, resulting in the development of the Star Comforter program in 2006. The name was inspired by John 14:18, in which Jesus declares “I will not leave you comfortless.”

Star Comforter volunteers provide calming and supportive end-of-life companionship to residents. They sometimes stay with the resident until family can arrive, or they provide a brief respite for the family. Volunteers might comfort the resident by being a quiet presence by the bedside, holding the resident’s hand, playing appropriate music, reading aloud, or performing other tasks that fulfill the resident’s wishes.

Comforters knotted by residents and team members in Personal Care and Healthcare households are placed at a Personal Care or Healthcare resident’s room door for a few days following his or her death. These serve as tangible reminders of the resident, comforting former neighbors and staff caregivers.

As of December 2013, ninety-six residents and their family members have benefited from the service of Star Comforters.



In 2007, the Star Comforters program received PANPHA's Volunteer Group award. Accepting the award from PANPHA Board Chair Fran Kuhns (far right) were, from left: Ethel Caldwell, Don Good, Eva Bering, Katie King, Sue Shirk, and Marie Cutman.

Prayer Shawl Ministry

In 2012 residents initiated a prayer shawl ministry. This group, called Landis Homes Stitchers, meets twice a month for fellowship, prayer, and knitting or crocheting prayer shawls. The shawls are given to the Pastoral Services team, and the chaplains then present them to individuals in need of God's comfort. One man was initially unsure that shawls were meant for men to wear. After being reassured that the colorful shawl was created with kind thoughts and prayers for the recipient, he accepted the shawl and wore it nearly nonstop, finding in it a source of true comfort. The group also donates prayer shawls and afghans to a variety of organizations.



Rhoda Metzler and Miriam Hershey knit prayer shawls, 2013.

Project Linus

In 2008, the preschoolers involved with the Children's Learning Center embarked on an exciting project: making and donating five quilts to critically ill children through Project Linus, a national organization. The project was spearheaded by experienced quilter Amy



Amy Ike, her children F. H. and Zoe, and Moses Madavaram examine one of the quilts made by the children. Frank and Wanda Wilson hold one of their quilts that they brought to show.



GIVING BACK: **Doing for Others**

"I retired when I was sixty-five and started coming to the center at Eden West. Now I am eighty and I still enjoy coming. I like the food—it is great. And the companionship is too. Making blankets for Project Linus makes me feel good. I enjoy it and I like that I am doing something for someone else. The staff taught me what to do and even though I can't sew, I am able to make the blankets. It keeps my hands busy. I don't have any idea how many blankets I have made but I know they go to people who need them. Like when there is a fire, they go to the fire victims. The blankets are nice because there are no seams and they are soft."

—Ada Blank, Adult Day Services Client, 2011

APRIL 2011

Elaine Good took over from Ella High the coordinating of comforters for the Mennonite Central Committee.

Volunteers

cut and mark patches; create comforter tops; and knot, hem, and bind comforters for the comforter project.

Ike, the mother of a student. Amy assisted the twenty children in making patches bearing each child's name and then assembled the final product.

"We readily agreed to support Amy's idea, since Landis Homes and the Children's Learning Center communities are both dedicated to demonstrating love, commitment, and concern in relationships," Jo Ann Pringle, first director of the Hildebrandt Center at Landis Homes, said. Amy agreed that it was a good fit: "The children learned something about quilt making, but more importantly, they learned to think of ways to help others going through a difficult experience." Other residents have also been involved with Project Linus, including Frank and Wanda Wilson, who themselves have made more than 165 quilts for the project. They came to see the

Learning Center's project. "I was seventy-five before I started to sew," Frank said. "We've been part of the project ever since."

Comforters and More

Many Landis Homes residents are actively involved in volunteering with other organizations, contributing more than 10,000 hours each year. The work takes place both on and off campus. This includes trips to the Mennonite Central Committee's Material Resources Center, where residents and team members assembled school kits.



Left: Ruth Breneman and Lois Rohrer, 2012.

Residents have served other organizations including Meals on Wheels, Mennonite Disaster Service, Habitat for Humanity, and the Service Opportunities for Older Persons (SOOP) programs. One example of compassionate volunteering comes from residents Dottie and Roland Yoder, who led a soup kitchen unit in Arizona before retiring. They now volunteer locally, serving a meal that their church provides weekly to those in need.

Another ongoing project is the creation of comforters to be sent overseas. Residents work together to cut, measure, and knot patches. Once comforters are completed, they are donated to the Mennonite Central Committee. Between November 2012 and October 2013, more than three hundred comforters were produced.

Pastoral Services

Be shepherds of God's flock that is under your care, serving as overseers—not because you must, but because you are willing, as God wants you to be; not greedy for money, but eager to serve. —I Peter 5:2

The recent years of expansion at Landis Homes have also seen corresponding growth and change in Pastoral Services, including the name change from Pastoral Care in 2011. “Pastoral Services provide supportive presence, pastoral care, and programming to minister to the spiritual needs of the community,” Donna Mack Shenk, Director of Pastoral Services, says. “We consider ourselves partners with residents, their pastors, and church communities.”

The Pastoral Services team has always been keenly interested in how best to serve residents, welcoming wisdom and ideas from



VOICES

When I went to volunteer I learned of an opportunity to sew backs on comforters. Certainly I had no inkling how this project would “rearrange” our apartment! My husband, Gerald, was most gracious and felt he was part of the mission. Who else stores a roll of batting in the bathtub? Since I began doing this, a total of 1,061 comforters were distributed by MCC to warm those in need throughout the world. Thanks also go to the ladies who sewed and provided tops, or knotted and hemmed them.

—Evelyn Miller, resident, board member and volunteer, 2009



Chaplains and volunteer chaplains, 2012. From left: Lois Blough, Richard Weaver, Donna Mack Shenk, Arlene Kreider, Jim Leaman, Kathryn Eby, Georgie Martin, Eleanor Honaman, and Levina Huber.

NUMBERS

Pastoral Services averaged 364 visits a month from December 2012 to March 2013 with the help of volunteer chaplains and Clinical Pastoral Education interns from Eastern Mennonite Seminary.

NOVEMBER 1997

The lighted cross was added in East Bethany. It was constructed by resident Harvey Beiler from wood donated by maintenance supervisor Chris Kennel.

Don Good shares a sermon in East Bethany Chapel, 2006.

HONORING LIVES: Pastoral Visits

Chaplains are available to make personal visits to residents seeking counsel or comfort. The chaplains may bring prayers and scriptural readings, or simply provide comfort at a hospital bedside. Chaplains might hear from residents or from team members when a pastoral presence would be welcome. Support is ultimately about sharing moments with someone and allowing the Spirit to bring further comfort and love.

residents themselves. In 2007, the two existing Spiritual Life committees, one for each chapel, joined together into one group, which was later restructured and renamed the Pastoral Services Advisory Group. Nine residents serve three-year terms on this group alongside the Pastoral Services team. This has brought about a renewed effort to encourage new voices and a commitment to sharing ideas, trading feedback, and supporting the spiritual life of the community.

Towel and Basin Symbol

The principle and philosophy of serving has been here from the beginning. The towel and basin is still a meaningful symbol of servant leadership and of willingness to do the menial tasks necessary





West Bethany Chapel, 2013.

in order to care for one another. It remains an important part of the visual identity of Landis Homes.

Chapel Services

There are two chapels on campus: East Bethany Chapel near the Personal Care and Healthcare areas, and West Bethany Chapel, which is in Residential Living. Worship services are held in both chapels each Sunday morning. The chapels also host a variety of Life Enrichment programs throughout the week.

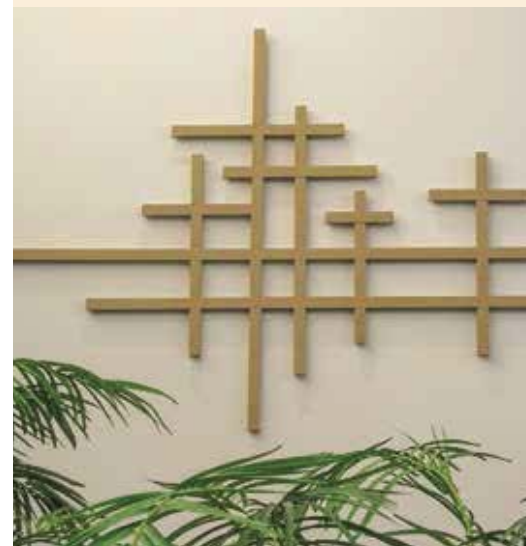
In 2011, Sunday morning attendance was outgrowing the East Bethany Chapel, and so an interdisciplinary team suggested adding a third service. Held in the Warwick Room, this new service is

2011

The department name changed from Pastoral Care to Pastoral Services.

GIVING BACK: **Cross Symbol in West Bethany Chapel**

In 2013, visitors to West Bethany Chapel noticed something new on the front walls: two clusters of crosses that were crafted by Roland Yoder and Leonard Brunk. Roland explains the piece saying, "I wanted to create a design which would stir the imagination of the viewer to find meanings beyond a single cross. The design on the right [in the top photo], using three crosses, represents the centrality of the cross of Christ. The other cluster of crosses suggests in a symbolic way the crosses of believers as they bond and work together as the church and as followers of Jesus. These designs are intended to be somewhat abstract and not obvious so that the viewer is stirred to find a variety of meanings in the relationships between the various intersections and components of the designs."



Donna Mack Shenk, Director of Pastoral Services, leads a Communion service, 2012.



VOICES

The first invitation came asking me to speak at the dedication of Harvest View! Then I was asked to give breakfast devotions in the East Dining Room. It soon followed for me to lead Bible Studies in Harvest View apartments. When we outgrew there, I taught in the Harvest Room where fifty chairs were put up each week and most were filled. Leading Bible Class in West Bethany and then going to East Bethany for four to five weeks at a time was very challenging, yet extremely rewarding.

—Winifred Green, resident and volunteer, 2009



adapted in length and format for those living in the memory support households. In addition to a short message by a pastor, residents sing verses of familiar hymns by memory. Supportive team members and some family members assist residents and stay with them during the service. This arrangement has proven to be a success for all involved.

Women in Pastoral Leadership

The number of women serving in leadership roles has significantly increased over the past few decades. Gladys Rutt became the first female board member in 1982. In the late 1980s, Paul Miller, a former seminary professor and a Landis Homes resident who had ties with the Lancaster Conference leadership, discussed with Don Good the possibility of hiring a woman as Associate Chaplain at Landis Homes. In 1991, Janet Peifer was hired as the first female chaplain. Despite having some initial reservations, she began to preach monthly in the chapel, soon winning over even her staunchest detractors. Janet worked at Landis Homes through 1996, and was followed by chaplains Bonnie Stutzman and Mary Yunginger-Rittenhouse and Director of Pastoral Services Donna Mack Shenk.

The number of women involved in pastoral ministry functions has continued to increase. Female pastors and speakers from the area give the Sunday morning sermons, and female residents lead Bible classes, teach Sunday school, serve as volunteer chaplains, lead worship services and prayer groups, and in many ways enrich the spiritual life of the community.

Christian Diversity

As the Landis Homes population continues to grow, so does the diversity in denominations. While about two-thirds of residents are Anabaptists, there are a significant number of residents from other denominations. To honor this diversity, people from various denominations are invited to speak in chapel worship services. Additionally, a Catholic Mass is offered monthly and Episcopal communion and services are offered a few times a year.

The Pastoral Services team has also been involved in helping residents organize events related to spiritual life on campus. Residents are involved in planning and leading services, including Sunday worship services. They also organize the weekly Sunday school classes, initiate involvement from family members and church members, and form and lead support groups.

Special Worship Services

In addition to regular Sunday morning services, worship services are held to commemorate holidays in the Christian calendar and

SERVING OTHERS: **Foot Washing in Lititz House**

Many Landis Homes residents come from churches where foot washing is practiced in conjunction with communion. In the spring of 2011, during Lent, staff in the Lititz House shared with Personal Care Director Susan Paul that they would like to honor the wishes of the residents of their household by washing the residents' feet as an act of serving. Susan and her staff decided to do this in conjunction with a communion service on the Monday evening of Holy Week.

Following a meal, twenty-four residents and staff gathered in the Lititz House living room. Resident Mary Wert played "When I Survey the Wondrous Cross" and the group sang with her.

Chaplain Jim Leaman read scripture and shared communion. Then came the highlight of the evening—foot washing. Jim read the text from John 13 and discussed the themes of humbly serving one another and cleansing of the heart. Using individual basins of warm water, staff washed the feet of twelve Lititz House residents.

Unexpectedly, resident Esther Charles expressed her strong desire to wash the feet of one of the staff who served her. She was assisted in kneeling, and she washed and dried the feet of Danita Hoover. When Esther was finished, she stood and gave Danita a hug and kiss. The evening was truly blessed.



VOICES

I heard someone say, "The only way we can serve God is to serve people." That seems to be a true statement. An example and challenge to continue is found in Mark 10:45: "For even the Son of Man did not come to be served, but to serve, and to give His life as a ransom for many." We can never give our lives as He did for our salvation, but we can give time and energy to serve Him.

—Katherine Hershey, resident and volunteer, 2009





*Director of Pastoral Care
Don Good with Melvin
Sauder, 2004.*

HONORING LIVES: **September 11, 2001**

Don Good, former Director of Pastoral Care, tells of Landis Homes' response to the events of September 11, 2001. A group of ninety people from various retirement communities were meeting that morning for a conference when the news came about the events in New York and Washington, DC. Calling the group of visitors together, Don read Psalm 46, led a prayer, and then dismissed everyone to return to their own retirement communities. Times of prayer were held in the chapels in the afternoon.

Three days later, residents gathered for a special service in response to the tragedy, during which Don quoted this message from the Lancaster Mennonite Conference office: "We believe that even in these circumstances God is at work, and we will continue to trust His justice, wisdom and love to bring good out of the ashes of this tragedy. We are praying that in this time of national grief, many will come to encounter the God who has suffered and died for us in Jesus Christ." In response, an offering of \$9,247.00 was received for New York City churches and the Bowery Mission.



*Jim LeVan and Bob Scott at
the Galilean service in 1997.*

special events throughout the year. Easter and Thanksgiving often feature themed programs planned by the Landis Homes Chorus. The Thanksgiving program also traditionally includes the collection of an offering for a local food bank. Other holidays such as the season of Lent, Ascension Day, and the World and National Days of Prayer have also been observed.

For many years, an annual outdoor service called a Galilean service was held next to one of the Landis Homes ponds. Originally planned and led by members from Millport Mennonite Church, the religious life committee of residents and pastoral team members took responsibility for this unique service in 1991. The service usually included costumed "disciples," special music, and a message from Director of Pastoral Care Don Good or a visiting pastor—given from a boat in the middle of the pond. At times there were special fish-shaped crackers distributed to those in attendance in order to replicate the scripture story of the feeding of the five thousand. The Galilean service continued annually through 2003, at which point it was discontinued after several years of inclement weather.

The spiritual life committee discussed replacing the pond service with another special event. In 2004, in an effort to make additional

use of the Fellowship Day auction tents, a Tent Service was planned for the Sunday evening following Fellowship Day, once again with a speaker and special music, but under the protection of the large tent. The Tent Service was held annually through 2008. In 2009, in recognition of the significant time and effort given by volunteers and team members to support Fellowship Day, as well as increased weather and safety concerns, it was decided to discontinue the outdoor event.

Life Celebrations

Pastoral support to residents and their families includes honoring an individual's wishes following his or her death. One way of doing so is respecting that person's preferences when planning rituals and memorial services. Many residents have a long-term relationship with a congregation and in some cases a particular pastor. Residents choose to have memorial services at the place where they feel a significant connection, whether at their home church or one of the chapels on the Landis Homes campus. With increasing diversity among the resident population, diversity in rituals that honor each resident's life journey is welcomed.

Service of Remembrance

An annual Service of Remembrance was initiated in 2007. Held each year in October, the service honors the memory of residents and clients of Landis at Home who died within the past year, offer-



Volunteers

- serve on the Pastoral Services Advisory Group
- moderate chapel programs, lead singing, and provide instrumental music
- serve as volunteer chaplains assisting the Pastoral Team
- teach Sunday School lessons
- support Sunday morning worship by leading the worship service, leading singing, providing instrumental music, handing out bulletins, and hosting visitors
- operate the West Bethany sound system and broadcast chapel events on WLH-TV

VOICES

The support and kind words from LH staff and board members during the time of Mother's last days and her death were much appreciated and again reinforced to me the importance of friends and community to walk with you during life-changing events such as this.

—Clair Sauder, board member, 2013

Melvin and Marian Weaver participate in the Service of Remembrance candle-lighting, 2013.

*Prison prayer group, 2014.
Seated, from left: Stella
Newswanger, Betty Zook,
Mabel Herr. Standing: Ethel
Charles, Betty Denlinger,
Mary Gehman, Rachel
Brubaker, Miriam Stoltzfus.*

CONNECTIONS

Morning devotions and scripture readings have been broadcast since the inception of WLH-TV closed-circuit television in 1994.



ing a chance for family members and resident friends to remember and grieve. The service is filled with music, prayers, and reflection, concluding with a candle-lighting in the Prayer & Memory Garden.

A Compassionate Community of Prayer

The term “compassion” can be applied in many different ways at Landis Homes, but one of the most striking is the compassion of prayer, an ever-active connection reaching across the spectrum of all who live and work at Landis Homes. There are many examples of persons caring for each other through prayer support.

Prayer groups are initiated and led by residents, sometimes for specific countries, missionaries, people groups, or ministry organizations. One group gathers to pray for and write to inmates at Lancaster County Prison, and another group meets weekly for a time of silent prayer.

Prayer & Memory Garden

The Prayer & Memory Garden is a peaceful outdoor space created in 2006 near the West Bethany Chapel. The garden provides comfort while honoring loved ones and offering space for quiet meditation. It is also a space available for ashes to be scattered. The intimate space includes a stone walkway, raised flowerbeds, live plants and trees, benches, and a wall fountain.



*Elton Lauver tending the
Prayer & Memory Garden,
2007.*



At the garden's dedication on July 6, 2006, Don Good remarked, "Thanks to God for all those people who dreamed of a memory garden." In a closing prayer the group declared that the garden was dedicated to "the memory of those who have lived, who now live, and who will live at Landis Homes."

CONNECTIONS

Residents who enjoy gardening have faithfully maintained the Prayer & Memory Garden, making it a haven of beautiful serenity in every season.

Miriam and John Buckwalter sign the MDS bunk bed supports, 2012.

NUMBERS

\$75,307.76 was received for other organizations in chapel offerings in fiscal year 2013.



GIVING BACK: **MDS Bunk Trailer**

In June 2011, Kevin King, director of Mennonite Disaster Service (MDS)—whose office is a neighbor to Landis Homes—shared a program with residents about the work of MDS following several devastating tornadoes and storms, including the goal of building a bunk trailer designed to house volunteer workers. Wanting to find a way to respond, several residents enthusiastically shared their desire with Pastoral Services to have a special offering for the project.

As a result, over \$27,000 was donated by residents to help fund the trailer. In April 2012, the newly constructed bunk trailer was brought to Landis Homes for its dedication. Following the service, residents were able to tour the trailer and write messages of hope and blessing on the bunk bed supports, which could be read by volunteers on future MDS work projects. After its debut at Landis Homes, the trailer went to West Liberty, Kentucky, where it housed volunteers repairing homes damaged by a tornado.





Eastern Mennonite Seminary annually holds its Pastoral Studies STEP program graduation at Landis Homes. Pictured are the 2008 graduates including Landis at Home employee Cindi Reeser (center).

Partnership with Eastern Mennonite Seminary

Landis Homes partnered with Eastern Mennonite Seminary in 2012 to become a learning site for Clinical Pastoral Education (CPE) placements. One to three interns have served alongside Pastoral Services each school year since 2012, which has greatly expanded the amount of compassionate support available for residents.

“This is a win-win situation,” Donna Mack Shenk says. “Residents benefit from additional pastoral care and the interns experience a wonderful environment in which to experience and grow in personal development and ministry.”



Wayne Lawton, the first CPE intern to serve with Pastoral Services, talks with Betty Miller, 2012.



Campus swan.

Integrity

Committing ourselves to be honest, sincere, trustworthy, and accountable in relationships, communication, and decision-making, with a respect for confidentiality.

As Landis Homes grew, leadership and management carefully maintained the culture of serving one another, keeping firmly in mind the image of Jesus kneeling to wash his disciples' feet. Each member of the team is appreciated for the gifts they bring and are encouraged to perform as leaders in serving, creating an environment that satisfies staff and residents alike. After all, the founders planned from the beginning to "create a community rather than a traditional old people's home facility." Such a philosophy still guides those who follow in their footsteps.

Whoever serves me must follow me; and where I am my servant also will be. My Father will honor the one who serves me.
—John 12:26

Changes in Leadership

Landis Homes has been fortunate to have consistently thoughtful leaders over the years who have shown a clear commitment to serving with integrity. The first administrator, George Leaman, retired from the position in 1977. He then moved into the roles of mentor, advisor, volunteer, and beloved resident until his passing in 2008, at age 101. Ed Longenecker carried the leadership baton forward for nearly thirty years, from 1977 to 2006, and now resides on campus. In 2006, Ed passed the responsibilities to Larry Zook, who continues to lead as the current President and CEO of Landis Homes.



From left, Larry Zook, George Leaman, and Ed Longenecker following Larry's installation as President in 2007.

I have set you an example that you should do as I have done for you. Very truly I tell you, no servant is greater than his master, nor is a messenger greater than the one who sent him. Now that you know these things, you will be blessed if you do them.
—John 13:15–17

Volunteers

serve on the Landis Homes Board of Directors.



Board members Gretchen Thomas and James Martin serve fruit at Fellowship Day, 2008.

GIVING BACK: The Legacy of George and Grace Leaman

Following their retirement as administrator and matron in 1977, George Leaman and his wife, Grace, continued to serve as active volunteers and participants in community life for many years. At George's memorial service on May 6, 2008, many from his family and Landis Homes staff remembered the couple as gracious, caring servant leaders whose legacy lives on today at Landis Homes. Attesting to the impact George had on their lives, a number of former Landis Homes employees were among those gathered to remember the person they called a mentor, friend, and leader during his years as administrator. At the time of his death in 2008, there were still eight people employed at Landis Homes who were hired by George.

Long before Landis Homes' guiding values were put into writing, George and Grace lived out the values of joy, compassion, integrity, stewardship, and community.

With the dramatic increase in the number of residents, buildings, and expanded services, those in management have remained nimble as their duties have grown. There were between four hundred and five hundred residents in the early 1990s; the number now reaches nearly eight hundred, with staff adding an additional five hundred persons to the mix.

Called to Lead and to Serve

Larry Zook met Ed Longenecker in 1992 when he first applied for a job at Landis Homes while still working at Eastern Mennonite Missions. Ed learned of Larry's experience in computer science, and anticipated that an opening for a computer technician might come up in the near future. Larry was hired part-time in 1994, after which he set up the first Information Technology department to complement the computer work already in progress. The following year, he moved to the newly created full-time position of Director of Administrative Services, where he both supported Ed in administrative duties and worked with Director of Finance Clyde Espigh on financial matters.

Ed had a background in social work and Larry saw Ed as a strong leader; not someone who ruled with a heavy hand, but who helped staff grow and encouraged residents to find ways to solve issues. When Ed announced his plan to retire in 2006, Larry's first response



Left: Ed Longenecker presents Larry with a towel and basin at Larry's installation as President, 2007.

Below: Prayer of blessing for Larry Zook and family at installation.



was disbelief, as he had enjoyed working with Ed tremendously over the years. The board instituted an extensive search process netting several candidates, and that led to Larry becoming CEO in 2007.

“Larry was one of the people I had hoped would assume the responsibility if asked. I encouraged him to apply,” Ed says. “He brought skills that I didn’t have—particularly with technology. He helped keep us up-to-date on new ways of doing things and was actively involved in strategic planning.” The transition was thus a smooth one.

Larry was installed as the new President in a gathering in West Bethany Chapel. “We don’t know completely what Landis Homes will look like in another thirty or forty-five years,” he said during his remarks. “We do know that we will remain a strong community if we all seek to follow Jesus, who washed his disciples’ feet, and invited us to follow this example of serving one another.” To mark the passage, Ed presented Larry with a towel and basin.

Despite the popular image of leadership as a pyramid with the leader at the top and everything else below, Larry prefers the image of the inverted pyramid, where everyone is supportive of others as they all serve. The metaphor of a tree can also be used to describe an organization, alive with all parts connected to spiritual resources.

“Each one should use whatever gift he has received to serve others, faithfully administering God’s grace in its various forms.” —I Peter 4:10

NUMBERS

The six staff members of the Finance department in 2013:

- Provided financial services to six entities of Landis Communities
- Had about 2,500 general ledger accounts
- Managed approximately twenty-five bank and investment accounts
- Cut approximately 18,500 checks (payroll and accounts payable)
- Produced a little over nine thousand billing statements
- Produced over one thousand W2 and eighty 1099 tax forms

Volunteers

serve on the Landis Homes Ethics Committee.



“The most important servant leader at any given time here,” Larry explains, “might be a housekeeping team member or a nurse aide who is holding the hand of a resident.”

“There was always a spiritual component in administration, and both Ed and Larry also stressed the importance of prayer at Landis Homes,” Don Good says. “Larry’s character, his attitude, and his humility set a great example for the campus.”

Financial Management

The Finance department has always held an important place in the area of stewardship. Clyde Espigh served as Director of Finance for twenty-two years, overseeing fiscal matters as resident numbers and building projects increased while also dealing with the many changes in how finances were reported. Following Clyde’s retirement, the department was restructured to include two new positions. Carolyn Burke was hired as Vice President of Finance, and Richelle Kegarise became the Controller.

In tandem with a shift to an electronic medical records system, the Finance department implemented a new general ledger software system in November 2012, and a new billing system was implemented in July 2013.

The financial management team is not only adept with numbers, but also shows hands-on caring by decorating a Christmas tree each year in one of the Personal Care households. In 2013, a cookie-making celebration held after a challenging software implementation delighted coworkers with sweet treats.

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EMBRACING STEWARDSHIP: Return of Funds

In the mid-1990s, a prime example of Landis Homes’ directors and board embracing integrity and stewardship occurred under less-than-desirable circumstances. Landis Homes joined several other local church-affiliated nonprofit organizations—and more than one thousand individual donors—in investing money in the Foundation for New Era Philanthropy. When it was revealed that the foundation was part of a Ponzi scheme, Landis Homes fared better than others, not losing any money. Even so, Landis Homes returned its earnings so that it could aid others who had lost money. Of the many donors, Landis Homes was the first to return the funds, receiving a mention in the *Wall Street Journal* for this display of integrity.

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Landis Homes recognized the need of many residents to manage their finances while living on campus, especially those who required short-term or long-term rehab, personal care, or healthcare. To aid in the process, a stewardship committee was formed in 2006, which involved creating a mutual covenant. The covenant serves as an encouragement for residents to preserve their financial resources and is included in the packet for all new residents. It also serves as a way for Landis Homes to partner with families to plan for residents' current and future needs.

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EMBRACING STEWARDSHIP: **National Accreditation**

Landis Homes has maintained accreditation by the Continuing Care Accreditation Commission (CCAC) since 1994. The CCAC is the only accrediting body for continuing-care retirement communities. It is based on the belief that accreditation promotes and maintains quality and integrity in retirement communities.

Brian J. Boon, president of CCAC at the time of Landis's 2004 reaccreditation, wrote, "This achievement is an indication of your organization's dedication and commitment to improving the quality of the lives of the persons served. Services, personnel, and documentation clearly indicate an established pattern of practice excellence. Your organization can take pride in achieving this high level of accreditation."

In order to maintain its five-year accreditation, Landis Homes submits annual reports to the CCAC that demonstrate continued compliance with standards. Landis Homes was initially accredited in 1994 and reaccredited in 1999, 2004, and 2009.

The yearlong accreditation process begins with the appointment of a steering committee and working groups comprising board members, residents, and staff. Each group is responsible for describing how Landis Homes meets standards in one of several areas of inquiry. The findings of each group are incorporated in a Self-Assessment Report submitted to the CCAC. A review team then conducts an on-site visit and prepares a site visit report, resulting in the commission making a determination on accreditation.

The CCAC is an independent accrediting commission. It offers consumers a reliable means of identifying those retirement communities that effectively carry out their mission and meet accreditation standards. CCAC estimates that just 15 percent of retirement communities nationwide carry this standard of excellence.

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Clyde Espigh, Director of Finance, 2000.

NUMBERS

Landis Homes pays real estate taxes to Manheim Township School District and Manheim Township for the Residential Living portions of the campus. Landis Homes makes a contribution in lieu of taxes to Manheim Township for the tax-exempt portions of campus—Healthcare and Personal Care—and makes an annual contribution to the Neffsville Fire Company.

Allen Heinly, Vice-President of Human Resources, 2014.

1998

Prior to 1998, human resources responsibilities were shared between Larry Zook and Dave Shenk, who undertook them in addition to their other duties. In 1998, the Human Resources department was formed and Allen Heinly was hired as the first Director.



Members of the Team

There are more than five hundred workers at Landis Homes. Part of what makes the working environment such a success is the mix of team members—some who have been employed here for decades—working together with short-term volunteers and other partners.

Of course, there is also a turnover in this type of community. High school students frequently move on after graduation. They may go on to college, on a short-term mission project, or onto other employment. It is not uncommon for former employees to one day return. Allen Heinly, VP of Human Resources, reports that about 10 percent of staff is later rehired, a sign that team members appreciate the positive work environment.

Long-term Team Members

Landis Homes benefits from the stability of long-term team members. Resident Rachel Brubaker, for example, has worked at Landis Homes for an unrivaled forty-eight years. Rachel spent many years as a nurse, and she is currently a Life Enrichment Aide. Other examples are Director of Laundry Ella Burkholder, who has been employed for thirty-five years, and housekeeper Sarah Zook, who has worked at Landis Homes thirty-nine years. Allen reports that nearly 10 percent of the staff has worked at Landis Homes for more than twenty years. Twenty-eight percent have worked a decade or more, and 52 percent have worked at Landis Homes more than five years.



Rachel Brubaker, 2014

The administration, team members, volunteers, and residents help make Landis Homes a welcoming, friendly place. Allen recalls a woman who sat waiting to meet a group in a conference room. She said that in the ten minutes she waited, six people walked by and every one of them asked if they could help her. When Allen's sixteen-year-old son worked as a volunteer, he returned home and said, "Everybody is so friendly; they all say 'hello' and they smile at you."

The Feeling of a Job Well Done

In 2002, Landis Homes was recognized with a number-one-ranking in the "Best Places to Work in Pennsylvania" program's large-business category, and was in the top ten again in 2009. As part of the process, team members were asked to answer an open-ended and confidential survey asking what made Landis Homes a good place to work.

Human Resources found there were repeated themes that came through strongly in the comments: an appreciation for the people at Landis Homes, including relationships with residents; feeling appreciated; personal values in alignment with organizational values; and the joy of serving others. A survey participant wrote, "Thank you for giving me the opportunity to serve and be served. I really enjoy being part of Landis Homes. It is a place where I daily learn the purpose of my life."

"We have great staff and great administration. And despite my working for a contract company, Landis Homes always treated me



DECEMBER 2002

Ranked No. 1 by Best Places to Work in PA

VOICES

I appreciate the dedication of my fellow workers on the Personal Care team. We work together to find creative ways to honor and enrich each life we touch. Landis Homes is a special place. Our leaders mentor these qualities and value our insights. That empowers us to serve in creative and unique ways. I appreciate also how other departments like Housekeeping, Dining, Life Enrichment, and Nursing Support assist each other. I feel that my award recognizes not just me, but the entire team. We all work together to be the best we can be. Every person makes a difference in the lives of those we serve. Seeing residents enjoying life and smiling are still my greatest "awards."

—Corrina Burkholder, CNA, 2011

Corrina Buckholder is shown, standing fourth from right, surrounded by team members and residents after having received the 2011 Caregiver of the Year award from LeadingAge PA.

HONORING LIVES: **Close Family Members**


A sense of family can continue throughout one's time at Landis Homes, for there are many cases of siblings finding themselves together again. A count taken in 1999 revealed that there were thirty pairs of siblings, nine groups of three siblings, and one group of four. A further group of siblings, the four Bucher sisters—pictured in 1994 from left, Elsie Leininger, Helen Heurich, Ethel Caldwell, and Sue Brechbill—served on the staff. Ethel and Sue worked in nursing, Elsie in laundry, and Helen

in the Adult Day Services program. Helen started her Landis Homes tenure in the kitchen in 1965. The ever-increasing number of campus siblings and relatives continue to make Landis Homes an interesting place to work or live, and now there are even parents and adult children as part of the community, whether as team members or as residents.

**VOICES**

The statement “People who like others are people others like” describes so many people here at Landis Homes, including residents, staff, and administrators. They are all pleasant people, and give a cheery greeting when they pass you in the hall. It is a way of cultivating an attitude of love and goodwill. I think people here like each other. It is what makes living at Landis Homes a pleasure.

—H. Howard Witmer, resident and volunteer, 2009

like their own employee,” Greg Henning, former Director of Dining Services, says.

“It’s a wonderful place to work,” LPN Sue Brechbill says. “The residents are wonderful and the administration is very good to work with.”

“I love my job; I love the residents and the spirit of caring. The Christlike love is for real,” Ethel Caldwell says. “I love the community feel here and it’s a good place to grow.”

And lastly, from Ella Burkholder: “It’s the Christian environment that is attractive to me. I feel there is no other place I could work that is so filled with Christlike love, and people serving each other. When I talk with my friends who work at other places I realize how blessed I am to work at Landis Homes.”

Beyond the Expected

Team members at Landis Homes simultaneously serve and learn from residents, who bring a variety of perspectives from their past professions and experiences. In the middle of busy work days and responsibilities can be found innumerable examples of staff going beyond the expected as they serve residents. A few of those witnessed moments include:

- Receptionists helping new residents find their way back to their new homes, encouraging them with stories of similar predicaments.
- A member of Residency Planning welcoming a new resident with excitement because he was once her bus driver as a little girl, and later comforting him after the death of his wife.
- Maintenance men moving a refrigerator through a hallway to an apartment, and taking the time to stop and tie a resident's shoe.
- Housekeeping taking the time to look for lost keys and lost handbags while offering musical consolation by singing as they search.
- Life Enrichment team members boarding a bus at the last minute with a wheelchair in tow, offering an opportunity for a resident to enjoy a ride with ease and support.
- Nurses responding to emergencies and praying with residents as they wait for the ambulance.
- Gift Planning team members listening to the stories of donated treasures and the history behind these keepsakes.



VOICES

When Landis Homes became home to us in 2004, we didn't realize the full extent of the blessings that would be ours. Not only did we have a comfortable home, but through the years have met many employees here with the "heart of a servant." These friends have laughed and cried with us during unexpected joys and sorrows. If they've ever been annoyed with us (like the times when we would forget our key), they never showed it but acted as though we did something special for them. Each one who helped us in so many ways brought us joy.

—Evelyn Miller, resident, board member, and volunteer, 2009

NUMBERS

The four-member Human Resources team in 2013 supported 522 staff team members who range in age from sixteen to ninety-one.

DECEMBER 2009

Ranked No. 8 by Best Places to Work in PA

Dorothy Bailey and Life Enrichment Coordinator Dori Groff, 2012.



Reba Miller experienced her first job interview in 2013 at the age of ninety. “At this stage of life, why not try something new?” she remarked during the interview. Reba was a resident with her husband, Richard, for nearly a decade before applying. Her position at Landis Homes as a Dining Services Assistant was her first official employment.

CONNECTIONS

In addition to the common language of English, team members in 2013 represent twenty different languages of origin.

Residents have also enriched the lives of team members in many ways. Beth Rohrer, former Director of Residential Living, shared her thoughts as she reflected on her time at Landis Homes: “Much has been given me, with the opportunity to serve and lead, but far more has been returned to me as I have served as director. The opportunity to serve alongside and learn from residents has been incredible. The gifts they bring—their wisdom, their guidance, their encouragement, and their faith walk lived out—has been a gift to me as I served. I have been touched when I’ve been reminded that I was covered with the prayers of residents. I have been enriched with stories of those who have served within and beyond our borders in God’s work and calling on their lives. And I have been amazed to learn of the hundreds of residents who continue to serve with vigor and vitality, or of those who continue to serve within their own frailty.”

Using Gifts of Older Workers

Landis Homes has also been honored for its employment and treatment of older employees, with many being over typical retirement age. In the fall of 2000, the Lancaster County Office of Aging recognized Landis Homes as a “Champion of Older Workers.” That year, 25 percent of Landis Homes’ workforce was fifty-five years or older, including six people in their eighties, nine in their seventies, and nearly thirty people in their sixties. Landis Homes was also elected to the Pennsylvania Hall of Fame of Champions of Older Workers and recognized as the Non-Profit Organization winner.

Growing Diversity

Photos of employees in the early years show predominately Caucasian female caretakers. In contrast, one orientation group of six new hires in January of 2014 included two Latinos, one Caucasian, and three people from Africa, one of whom is male.

The growing diversity in team members at Landis Homes reflects the increased diversity in Lancaster County. Statistics show that the number of non-Caucasian employees at Landis Homes went from 7.26 percent in 2007 to 11.36 percent in 2013. There are twenty languages spoken by team members, from Pennsylvania Dutch to Spanish to Swahili.

This blend has enriched the lives of team members and residents. In April 2007, Belay and Mimi Bogale, along with missionaries from their native country of Ethiopia, held a presentation and made a meal for Ephrata House residents. Oregon House held an Inter-

GIVING BACK: **English May Be a Foreign Language**

Craig Glick, RN, is a campus supervisor and is also certified in Teaching English as a Foreign Language [TEFL]. The Human Resources and Nursing departments came together to offer classes to employees who wanted help with learning English, with Craig as the instructor. Because of varying schedules and levels of comprehension, in addition to having small groups of students meet together, the instruction also was done in one-on-one tutoring sessions. The program continues to thrive in 2014.

Right: Craig Glick with Mimi Bogale (left) and Oksana Gerz, students from the program's first class.



national Day where staff brought elements of their culture to share with residents. Since some residents spent their early years in an environment with a very different racial awareness from what exists today, this kind of firsthand interaction with staff—beyond their work roles at Landis Homes—has fostered better understanding.

Indeed, close relationships are formed based on shared values of the heart rather than differences of language or country of origin.



VOICES

John's family would like to extend their heartfelt gratitude to the staff at Landis Homes for their kind, loving and compassionate care for him during his year there. We are, as he was, especially grateful for the fun and laughter you shared with him. We will remember this with loving fondness.

—family of John Hocking, 2013

Belay Bogale, holding his son, with his pastor and resident Catherine Esch at the Ethiopian Meal, 2007.

*Serve wholeheartedly,
as if you were serving the
Lord, not men, because
you know that the Lord
will reward everyone for
whatever good he does . . .*
—Ephesians 6:7–8a

A Culture of Giving Back

Landis Homes' vision statement encapsulates a major theme of life in three succinct words: "Leaders in Serving." Integrity comes not out of serving oneself, but from reaching out to the greater community and learning to serve others. The simplicity of the towel and basin as symbols fits such a goal; whether as a staff team member, volunteer team member, or resident, members of the community strive to give back as well as receive.

Serving others was a bedrock value of the founders and first residents of Landis Homes, and that ideal has continued throughout the years. Many current residents will agree with what Christ and Martha Charles wrote on their residential application in 1967: "We hope to be an asset to the place before we become a liability."

The work that volunteer team members have done and continue to do cannot be underestimated. The approximately 35,000 volunteer hours recorded in 2013 equaled the hours of seventeen full-time staff members! In addition, volunteering increases resident-to-resident connections and provides an opportunity for volunteers from the larger community to experience firsthand a long-term care setting and to develop relationships with senior adults.

NUMBERS

There were sixty-five new volunteers in fiscal year 2012–13 and sixty-six new volunteers in the first eight months of fiscal year 2013–14.

*2003 PANPHA Volunteer
of the Year Martha Charles
(left) and Caregiver of the
Year Norma Miller.*



Who Volunteers?

Approximately three hundred current volunteers are residents, with 150 more coming from the surrounding community. Some community volunteers have connections to Landis Homes—perhaps through a parent, grandparent, or member of the extended family who is a resident. Others just want to work with older people. This group includes those from local high schools or church youth groups. Landis Homes also utilizes people from the community who bring pets for visits.

Sue Shirk, Director of Volunteer Services, and Joyce Shenk, Volunteer Services Assistant, usually have a get-to-know-you meeting with new residents in Residential Living. They find out what the residents' interests are or if there are ways they might be involved in the community as volunteers.

Staff members also sometimes volunteer in areas unrelated to their normal job responsibilities. On Christmas Day in 2013, Joyce and her husband became volunteers themselves, serving dinner to residents. She spoke of how inspiring the culture of giving is within the community. When residents express disappointment at no longer having the physical capacity to continue volunteering, Joyce has quickly responded by assuring them their help is needed. "You can still pray for others," she says.

VOICES

When my parents were here at Landis Homes, Dad was involved in many activities as well as visitation of those living on the east side with his harmonica. During their later years, volunteers visited, sang, and read to my parents, watered their plants, provided homemade cookies on special days, and escorted them by wheelchair to chapel and appointments, keeping them "in community."

—Doris Harvey Dickerson,
resident and volunteer, 2009

GIVING BACK: High School Service Projects

Many local high schools require each student to participate in a service project to fulfill graduation requirements. Numerous students volunteer at Landis Homes on a regular basis. Young people who connect with Landis Homes to volunteer often have a relative or family friend who is a resident. They may also choose to volunteer because of a friend or mentor's recommendation.

Right: Conestoga Valley High School students Maryna Hongvanthong and Hannah Lapp shuck locally grown corn for the dining rooms alongside residents Betty Funk and Pluma Hostetter (grandmother of Hannah), 2010.



Volunteers

- clerk at the General Store and Dogwood Gift Shoppe
- sort mail in Harvest View and assemble bulk mailings
- post the morning report and weekly menus on bulletin boards

NUMBERS

The two libraries are fully staffed by five volunteers.

Caring Kid volunteer Carsen Frey visiting his great-grandmother—and General Store volunteer—Anna Mae Hooper, 2008.

In 2013, volunteer ages ranged from 14 to 102. The oldest volunteer, Anna Mae Hooper, plays the chapel organ and prices items for the General Store. Her daughter also volunteers, and her great-grandson was a Caring Teen.

As an exception to the minimum volunteer age of fourteen, there are sometimes young children who help in unique ways, though their hours are not recorded. The youngest was an eight-month-old named Grace. Her mother brought her to the Lititz House, spread a blanket out in the middle of the living room, and allowed Grace to entertain the residents by simply being herself. They enjoyed watching her as she learned to crawl, walk, and talk, until she was about two years old. Grace's mother had been taken to nursing homes by her mother when she was a child, and she wanted her daughter to have the same kind of experiences.

What Do the Volunteers Do?

Volunteer jobs have existed since the first year of Landis Homes. There are specific tasks to be accomplished such as handling and sorting the mail, driving the shuttle, mending clothing, or sorting silverware. Volunteers assist as greeters, help with tray service in dining, take care of flowerbeds, grow and arrange flowers, drive the campus shuttle, maintain or run the General Store and Dogwood Gift Shoppe, and operate the West Bethany sound system and broadcasts. There are also relationships to nurture; volunteers visit to play games and escort residents to activities, worship services, the hair salon, or physical therapy.

Caring Teens and other Youth Programs

Helen Peifer started the program called Caring Kids in the summer of 2000. Later renamed Caring Teens, this joint service program is operated by Volunteer Services and Life Enrichment. The program has an average of about twelve youths involved each summer. Their goals are to assist and interact with residents, which could include one-on-one exchanges, going on wheelchair walks, escorting residents to programs, and aiding with activities. The teens are often children of employees or high school stu-



dents who may have friends who also wish to serve. There is no need to advertise for volunteers, as word gets out through word of mouth.

From 2006 until 2012, Landis Homes served as one of many host sites for the National Catholic Church summer work camp. Volunteers came prepared to help with grounds maintenance and other tasks.

Residents “On the Job”

Beth Rohrer, previous Director of Residential Living, said one of her greatest joys was working with resident volunteers. She tried to tap into their prior experience and past knowledge. “I think of the volunteer women who run the libraries on campus, and the residents that run the General Store and Gift Shoppe, doing everything from picking up and delivering groceries to pricing and selling,” Beth says. Any request or question could seemingly be answered or fulfilled. When Beth needed to find a new refrigerator in a hurry, it wasn’t a problem. She quickly found a resident that used to work for a refrigeration company: “He gave me a good connection to get good refrigeration for the General Store.” Another example was the development of the



Esther Hostetter, 2012.

THE EPHRATA REVIEW PHOTO



*Harold Mohler volunteers
in Leaman Woods, 2001.*

NUMBERS

An average of ten books per day was borrowed from the Harvest View library in early 2014. The maximum taken out in one day was twenty-two books.

concierge directory: “I used residents as proofreader, editors, and writers. The whole journey was made easier by volunteers.”

*In Touch with Volunteers**Angels on Duty Newsletter*

A quarterly volunteer newsletter, named *Angels on Duty* by resident volunteers, was first published in the fall of 1999. It is the only communication tool reaching all volunteers. The newsletter highlights information and volunteer procedural changes, lists new volunteers,

**GIVING BACK: As Long as My Old Feet Carry Me**

When I opened my Landis Homes mailbox for the first time, I did not know then how many volunteers had worked to get my letter from the Lititz Post Office to that box. Before long I realized that serving is a way of life for residents.

I saw Sadie Yost scurrying about to get residents to appointments with doctors, dentists, and other professionals. I discovered how many hours Martha Charles spent keeping the East Mailroom working efficiently. I saw many more people, men and women I did not know, escorting residents by wheelchairs to therapy or to programs in East Bethany Chapel.

Soon I was escorting residents and serving as receptionist at the assisted living entrance. My most challenging service was writing the history of Landis Homes' first thirty years.

Also, I learned that service is a way of life for Landis Homes staff. For them, work is not merely a job to do; it is serving residents. The first time I called about a plumbing problem, I was astonished when a jolly maintenance man appeared on the same day. At home I had to beg plumbers to come promptly to do what seemed to them only minor repairs. When my sister who had Parkinson's disease fell, I could rely on immediate and efficient help from a cheerful nurse.

As my ninetieth birthday crept nearer and nearer, I wondered how soon I should say, “No more.” Then one morning I got an immediate response when I called the shuttle to take me to sort mail. Later in the day I looked out and saw maintenance men not only shoveling snow, but taking time to brush three inches of snow off my car. So I decided as long as my old feet carry me, I'll keep on serving.

—A. Grace Wenger (1919–2012)

and has a “wish list” for specific volunteer roles.

Annual Volunteer Banquet

To thank volunteers for their service, each year volunteers with twenty-five hours of service in the previous calendar year are invited to an appreciation banquet, which carries a different theme each year. John W. Eby, Landis Homes Board Chair, shared thoughts on comfort when speaking at the 2011 Volunteer Appreciation Banquet: “Volunteers provide . . . the kind of comfort that transforms situations and people and that creates new possibilities. Over the years I’ve come across many examples of this kind of comfort.” He went on to list several:

- Comfort is opening up the possibilities of email and the Internet to a resident and expanding their world . . .
- Comfort is bringing a dog to resident areas to release the love of residents and the love that only a dog can provide . . .
- Comfort is a visit every week which connects a resident with her home church by bringing a bulletin and sharing what is happening to her friends there . . .
- Comfort is caring for the peafowl and quail and the other exotic fowl to provide a destination for family walks . . .

Lastly, he summed up what comfort means to Landis Homes by stating that it is “all the things you all do to transform situations and people and to create new possibilities for residents, possibilities that would not exist were it not for you.” Landis Homes, then, is a place where comfort and integrity go hand-in-hand.



VOLUNTEERS IN 2013

Volunteer Hours

Landis Homes	35,075
Other Organizations	12,966
Total	48,041

Number of Volunteers

Residents	287
Non-residents	156
Total	443



Clarence Esbenschade and Gabe, 2000.

A reunion of Volunteer Services leaders and coordinators at the 2002 Appreciation Banquet. From left: Erma Landis, Barbara Ann Becker, Arlene Kreider, Helen Peifer, Joyce Shenk, and Kay Predmore.



Roland Yoder, 2013.

Stewardship

Devoting ourselves to faithful and responsible use of resources entrusted to our care, upholding high standards of performance and quality, striving for excellence, and serving beyond expectations

In recent years, Landis Homes has become a leader in integrating innovative and successful uses of green technologies, philosophies, and materials with traditional retirement living. This way of living is not new, however, because the community has always realized the importance of its relationship to the natural world. As owner and steward of a 114-acre property, Landis Homes relishes the opportunity to do something good, not just for itself, but for others and for generations to come. A “green” way of living provides benefits not only for residents and staff, but for people beyond Landis Homes’ acres.

Linford Good, VP of Planning and Marketing, was one of the prime advocates of bringing green ideas to Landis Homes. He points out the connection between stewardship and healthy living: “Our Guiding Value of Stewardship states that we devote ourselves to ‘faithful and responsible use of resources entrusted to our care,’” he says. “Going green involves taking care of the earth, our home, in order to support future generations, through conserving rather than depleting.”

Such a philosophy is not always the least expensive route. The newly constructed hybrid homes and south cottages, which feature a range of green building materials, cost more to build than traditional homes. Over time the green designs will be more cost-effective and the current expenses will be paid off through the savings generated in areas like electric and water use. Through its stewardship of the land, Landis Homes demonstrates leadership in serving.

*“The heavens and the earth belong to You. And so does the world with all its people because You created them.
—Psalm 89:11*



Volunteers

plant flowers and water and weed flowerbeds throughout the campus.



Lester Eshleman inspects carts bound for a Tanzanian hospital, 2003.

John Buckwalter rides his boyhood bicycle, which he motorized in 2012. He is pulling a trailer that he made himself.

The Earth is the Lord's

There have been many events held at Landis Homes that reinforce the idea of stewardship. With those come a multitude of new ways to serve the earth, whether they be the recent hybrid homes or competitions designed to reward healthy living. What follows is a look at the ways that Landis Homes has come to the forefront of such efforts.

Reducing, Reusing, Restoring

Recycling is of paramount importance at Landis Homes. The general goal, according to Linford Good, is to "divert as much material as possible from the waste stream to places it can be recycled or reused." Residents can bring items to be recycled to numerous recycling stations on campus. Grass clippings, food scraps, and leaves all go into compost, and yard sales are held every year to dispose of furniture and used appliances. On one occasion, used medical-care furniture was sent to a Tanzanian hospital courtesy of residents Lois and Lester Eshleman. The pair had lived in Tanzania for decades and made arrangements with Medical Missions International to ship the furniture there. As a bonus, residents also purchased some new medical instruments to aid a Tanzanian teaching hospital.

Sometimes recycled items resurface in surprising ways; for example, pieces of tree branches and trimmings are used as walking surfaces on the woodland trails.





Clean Air Commitment

Going green involves not only objects and materials, but also people. The Clean Air Cup Corporate Challenge was one way in which the employees participated in the ongoing mission to promote healthier lives and environments. The competition, held yearly from 2002 through 2005, involved seeing which employee group in Lancaster County could travel the most miles in a week to work by biking or carpooling. One year, two employees bought a tandem bike, riding it together in order to commute to work. In 2003, twenty-five employees participated, covering more than 556 miles in five days. Thirty-five employees participated in the 2005 challenge, in which

Participants in the 2004 Clean Air Challenge. First row, from left: Lucy Oberholtzer, Dorcas Benner, Ellen Oberholtzer, Mary Ann Hershey, Anita Zimmerman, Linford Good. Second row: Jon Heinly (seated), Trace Oberholtzer, Stu Landis. Back row: Lisa Sauder, Allen Heinly, Larry Zook, Jim Bailey, Jean Eby, Ed Longenecker, Chris Kennel.

EMBRACING STEWARDSHIP: **One Woman's Journey**

One staff member who has gone above and beyond the norm when it comes to alternative transportation is Laundry Supervisor Ella Burkholder. For nearly thirty years she biked the five miles from her house to work and then back again—an average of 1,840 miles each year! She has been known to come in the night before an impending storm and stay over in order to cover for those who were prevented by weather from reporting to work. Ella is a fine example of a lifelong good steward of the earth.

MAY 1994

A municipal water system was installed.



Trace Oberholtzer and Steve Erickson ride a tandem bike to commute from their homes in Lancaster City. LANCASTER NEWSPAPERS PHOTO, 2009



EMBRACING STEWARDSHIP: **A Team Commitment**

Team members have recently committed to:

- using fuel-efficient golf carts as campus transport instead of cars whenever possible
- chipping tree waste for use as mulch
- participating in an energy-demand response program that places the campus in a volunteer brownout status during periods of high demand and drops the electricity load dramatically
- converting lighting fixtures to more energy-efficient models
- installing a Building Automation System that allows large-scale manipulation of energy-hungry HVAC systems; more emphasis is then placed on balancing systems and adhering to stricter schedules to incur energy savings
- selecting environmentally safe and natural cleaning and disinfecting products
- choosing disposable toweling purchased in bulk rolls that cut down on both the amounts used and unnecessary packaging
- selecting a more efficient microfiber mopping system that cuts down on cleaning chemicals and water use
- launching a more extensive recycling program, which includes clean paper recycling
- using a non-aerosol, 100 percent natural air freshener and using less of all aerosol products.

they tallied 1,140 miles walking, biking, bus riding, or carpooling—landing their fourth consecutive Clean Air Cup trophy and a trip to Clipper Stadium to see the Lancaster Barnstormers.

Two walking paths exist on the outskirts of the campus, one to Oregon Dairy and the other to Harvest Lane Farm Market. These paths offer yet another source for potential stewardship, as they provide both health and environmental benefits when people choose to walk to the nearby markets rather than drive.

Earth-Friendly Dining Philosophy

The philosophy of Dining Services has evolved into using more earth-friendly practices, including using fresh in-season vegetables as much as possible. In 2009, Dining Services Director Greg Henning received permission to convert a courtyard flowerbed into a

vegetable garden. Greg reported that staff and residents planted fifty-seven tomato plants, three long rows of green beans, and a dozen pepper plants in 2013. In addition to salad vegetables, many herbs like parsley, rosemary, thyme, chives, dill, oregano, and mint are now successfully growing. Everything from the garden gets used for the campus meals. The new arrangement has created some modest financial savings, but more importantly it has connected residents to the benefits of eating food that is literally homegrown.

Other produce has come from locations like a local distributor, Kegel's Produce, and a nearby farm. Harvest Lane Farm has also been an excellent direct resource for residents. A few times it has supplied locally grown vegetables available for purchase from a cart in the west dining area. More recently, the farm has supplied fresh produce to sell at the General Store. During sweet corn season, day-old ears of corn offered at a discount are a particular favorite of residents.



Vegetable garden planted by residents.



NUMBERS

Team members harvested over six hundred pounds of vegetables from their courtyard garden in 2013. All of it was served to residents.

The Dining team sets up a market stand in the Garden Room making fresh locally grown produce and baked goods more accessible to residents and visitors alike. In 2010, Whitney Mendoza serves a visitor.



Helen Hess with home-grown flower arrangements for the dining room, 2006.

Volunteers

plant, cut, and arrange flowers for bouquets throughout the campus for others to enjoy.

Earth Day, 2013

EMBRACING STEWARDSHIP: **Green and Local**

The Dining Team takes care of residents and the earth by:

- buying local vegetables and fruits in season
- buying cage-free local eggs
- buying seafood that meets ocean-friendly guidelines
- using china instead of throwaway products for most events
- composting organic waste locally
- using fresh herbs, seasonal vegetables, and flowers grown on campus
- offering vegetarian options and health-conscious cooking demonstrations.

Celebrating the Earth

It is a recent tradition to celebrate Earth Day every April at Landis Homes, and each year has a different focus or theme. In 2011, the theme was recycling, and residents and staff could watch presentations on the best way to handle waste. The 2012 celebration revolved around “life-sustaining water,” where attendees learned about the importance of potable drinking sources and received a closer look at new campus facilities that included rainwater harvesting barrels and rain gardens. A car show featuring hybrid and full-electric vehicles



EMBRACING STEWARDSHIP: **Car Wash**

The Rainwater Car Wash stations, made possible by the construction of the hybrid homes, were introduced in 2011. The two stations use rainwater collected from the roofs of the hybrid homes. This non-potable water is then transported to underground storage tanks and connected to hoses for residents wanting to wash their cars at either of the stations. The two stations are built directly into the outer walls of the hybrid houses.

Right: Director of Maintenance Craig Sensenig, 2011.



was held, and attendees also got a chance to visit the nearby Lititz Run Watershed. For 2013, the day's focus was on the work done for the floodplain restoration and campus wetlands.

Floodplain Restoration

In 2012, work began on restoring the campus's five-acre floodplain. The process involved removing nearly 40,000 tons of soil and sediment buildup and planting more than fifty tree species and 650 new shrubs. The hope is to slow erosion and sediment pollution—which can reach as far as the Chesapeake Bay—and to reduce flooding in areas downstream. The new healthy wetlands assist with water purification, and offer unique advantages like discouraging mosquitoes. They also provide protection and nesting areas for birds

NUMBERS

Fifty-one native tree species, 681 shrubs, and 25,428 herbaceous plugs were planted during the stream and floodplain restoration that was completed in 2013.

The restoration of the stream and floodplain was completed in November 2012.





Top: Aerial view of restored Kurtz Run.

Above: Wetland plants grow in shallow water or at the edge of a stream. They soak up water that could cause flooding, slow the flow of water, lessening the effects of erosion, and filter excess nutrients, sediment, and pollutants out of the water.

and aquatic wildlife, attracting various waterfowl from ducks to sandpipers to herons.

The restored floodplain also offered lessons to tour groups and visitors. Students from nearby McCaskey High School viewed firsthand the benefits of the restoration, as did graduate students from Temple University. A range of people, from government officials to conservation groups, continue to tour the floodplain and witness the value of stewardship.

Leaman Woods

George Leaman planted many of the trees on the east side of campus in the early years of Landis Homes. On one occasion, he even drove to a nursery in Indiana, Pennsylvania, to pick up a truckload of shrubbery and trees. Some of these trees continue to provide both beauty and shade to this day.

EMBRACING STEWARDSHIP: **Bluebirds Returning to Landis Valley**

Brothers Warren and Norman Shenk joined forces to install bluebird boxes around the Landis Homes campus in 2013. This effort began after Warren connected with the local Bluebird Conservation group and found out about the decline of bluebirds in the area where he grew up. With advice from another resident, Roland Yoder, he learned how to build and install the houses needed to create a bluebird trail. Warren built thirty-four houses and enlisted the help of his brother, Norman, to install them around campus—especially in the new floodplain area, which is a particularly good habitat.



Leaman Woods was named in memory of George and Grace Leaman in 2010. The woods are located on the south part of the campus. There have been discussions about the management of the woods. Should they be kept in their natural state, or should paths be added, with new plants and flowers? As part of the 50th anniversary



A path through Leaman Woods.

So neither the one who plants nor the one who waters is anything, but it is God who makes things grow. —I Corinthians 3:7



Board President Clyde Root, Administrator Ed Longenecker, and Board Treasurer Mervin Nolt break ground for Harvest View at Fellowship Day in 1993.

celebrations in 2014, a giving project was initiated that honors both approaches and makes the woods more accessible to everyone. Some of the woods will be left pristine and untouched, while other areas will undergo renovations. A path will be created for persons who use wheelchairs and other mobility devices, allowing them to enjoy the natural world. A large gazebo for picnics and relaxation will also be added.

Mindful Growth

In the early 1990s the number of people waiting for residence was over one thousand. With only about seventy apartments and 119 cottages on campus at the time, the Landis Homes board looked for ways to provide housing for more applicants. The goal was to negotiate a balance between finding the most efficient way to handle the expanding requests and keeping Landis Homes at the forefront of innovative living.

Harvest View

In 1991, Paul Martin was hired as Director of Facilities and Planning to help oversee the expansion. He and Ed Longenecker worked with the architectural group Reese, Lower, Patrick and Scott (RLPS). After viewing potential designs, Paul and Ed (along with the board)



Aerial view of Harvest View, 1996.



ultimately chose a U-shaped building design on an existing lot just south of the main residential living areas.

At a chicken barbecue on September 11, 1993, board members, employees, and residents gathered on the southwest lawn for the groundbreaking of Harvest View. Ninety future residents came together for the first time to meet their soon-to-be neighbors and take part in the groundbreaking. The building, which contains 125



Marguerite Sauder became the first resident to move into Harvest View in 1995.

JANUARY 1995

Harvest View opened. The facility includes a bank, a pharmacy, and a general store.

HONORING LIVES: Welcoming the Metzlers

Rhoda Metzler moved into Harvest View in January 1995. She and her husband, Raymond, were among the first residents to make Harvest View their home. Raymond and Rhoda sold their house in Florida and moved to Landis Homes, even though they knew they would arrive before their apartment was finished. Though their furniture did not arrive when they did, Landis Homes welcomed them and they were placed in a guest cottage, the Amity House, for a week. Finally the furniture arrived and the Metzlers settled in to their new home. During those first weeks in Harvest View, the fire alarm rang nearly every week, which was slightly disconcerting. On the positive side, Rhoda said, it allowed the Metzlers to get acquainted with their neighbors as they gathered outside their apartments.



Ray and Rhoda Metzler, 1995.

AUGUST 9, 1997

The Heritage Memory Support groundbreaking took place.

SEPTEMBER 1997

The Heritage Campaign raised \$1.2 million.

apartments, was completed in January 1995 and was fully occupied within a year.

At the dedication services in 1995, Luke Bomberger, a new Harvest View resident and former board member, led those gathered in a Litany of Blessing. New resident Winifred Green shared her reflections on leaving one chapter of her life and moving to the next, encouraging residents to see their next years not as a resting place, but as a nesting place. "Life, work, and faith will continue," Winifred said, "as God leads."

Heritage Memory Support

Much thought and planning went into providing the right kind of setting for people with memory loss, as balancing security and life enhancement are key considerations. Such concerns can be clearly seen in the construction and layout of Heritage Memory Support. The circular hallways allow for ease of navigation by residents, while the outdoor courtyards are enclosed so they can be accessed easily and enjoyed safely.

In 1993 and 1994, staff members made a trip to Cleveland, Ohio, to see similar services. From that experience, a plan was developed to create a memory support center with residence quarters for forty-two people and Adult Day Services (ADS) for twenty-two people. It would be the first day services center in Lancaster County to specialize in caring for those with memory loss.

The looming question was how to fund the project. The Board of Directors initiated a capital campaign with the goal of raising a

Rhoda and Ed Longenecker surrounded by Landis Homes residents in Rehoboth Beach, Delaware, 1997.





Left: Living room in the Heritage Memory Support Center, 1998.

Below: The Heritage Center's enclosed courtyard.



million dollars. This was Landis Homes' first significant capital campaign. Halfway through the fund drive, it was realized that additional momentum was needed if the goal was to be reached. Ed and Rhoda Longenecker heard about someone who had ridden across the state on a bicycle to raise money and had a great time doing so. They thought, "Why don't we ride from coast to coast?" Ed decided to use his month's vacation and the board approved an additional two weeks off. The event was publicized, and Ed and Rhoda contacted friends, letting it be known they wanted to raise \$100,000. People gave generously and the two raised \$108,000 before the ride even started.

Residents enjoyed following Ed and Rhoda's trip through phone and email updates. These reports were printed and posted around campus for all to enjoy. At the end of the journey, a coach bus took seventy residents and team members to Rehoboth Beach, Delaware, to witness the completion of Ed and Rhoda's 3,200-mile trip in early August 1997.

Ed says, "When Rhoda suggested such a trip to raise money for Landis Homes, I thought she was not thinking straight, but I cannot adequately describe the feeling of accomplishment when we reached the Atlantic Ocean and saw the busload of residents there to greet us."

SEPTEMBER 13, 1998

The Heritage Memory Support center was dedicated.

MAY 28, 2002

The Healthcare ground-breaking took place.

MARCH 2003

The "Building to Serve" campaign raised \$2.1 million for the new Healthcare center.

Plans had come together very well and everyone was ready and eager to begin construction. The Heritage Memory Support center opened in November 1998.

New Healthcare Center

The idea of building a new Healthcare center had long been considered. The nursing center was bursting at the seams by the late 1990s and early 2000s, with staff sharing a single nurse's station and all healthcare activities taking place in a single multipurpose room. As Ed Longenecker put it, "An update was desperately needed." After the success of the homelike design features used in Heritage, leadership seized the opportunity to incorporate those ideas into the expanded Healthcare facilities.

It would have been too difficult and expensive to renovate the central Dogwood Nursing Center to meet the new standards, so the decision was made to build a completely new facility, and to redesign Dogwood for other purposes.

The design of the new Healthcare center included four neighborhoods, each housing thirteen residents in private rooms. This smaller setting allowed for greater efficiency in all functions.

One neighborhood would deliver more intense care and specialized services for residents with rehabilitation needs. Physical therapy facilities would be relocated to an adjacent area and expanded to include occupational and speech therapies. With services thus

Ed Longenecker, George Leaman, and Glen Hostetler break ground for the new Healthcare center, 2002.



consolidated, the new center could improve the access and delivery of therapies to those in transition from a hospital stay to wellness. The new center also would include a dining area, living room, activity room, family room, and several staffing areas.

To help raise the necessary funds, a \$2 million capital campaign was launched. This inspired Ed and Rhoda Longenecker to embark on another bike excursion, this time from Bar Harbor, Maine, to Sarasota, Florida. Friends provided support along the way, including residents Paul and Mim Burkholder, who traveled down the East Coast with their motor home and provided Ed and Rhoda with meals and a place to sleep. The 2,500-mile trip took a little over four weeks and raised \$84,000.

Wohlsen Construction Company was contracted to build the new Healthcare center, and construction commenced with a groundbreaking on May 28, 2002. Using a plow pulled by two horses, Ed Longenecker, board chair Glen Hostetler, and former administrator George Leaman plowed the ground for the new center



On a rainy day in October 2002, Ed and Rhoda Longenecker rode their tandem bike through the Landis Homes campus as part of their 2,500-mile ride from Bar Harbor, Maine, to Sarasota, Florida, to raise funds for the new Healthcare center. Other riders aboard rickshaws, unicycles, wheelchairs, and inline skates joined them as they made their way through the campus, stopping for a time to celebrate with residents, staff, and visitors before continuing their ride.

HONORING LIVES: **Moving In**

Relocating fifty residents and their belongings into a brand-new center in one day was quite an undertaking. Each resident was moved individually with attention to gathering their possessions, moving to the new room, and unpacking on the spot. With lots of preplanning, help, and a healthy dollop of flexibility, the goal was realized.

"Considering how much there was to do in a limited number of hours, it went really smoothly, thanks to the many staff and volunteers," Ethel Caldwell said.

Everyone worked together—team members, moving staff, volunteers, families, and social workers. Each resident was assigned a new room in either Oregon House on the main floor, or Manheim House in the lower level. A daughter of a resident said of the new facility, "It's a miracle. This is just beautiful." Another resident declared that she was "going to like it here very much." Others said, "Wow, this is like a hotel," and "I have my own room."

VOICES

I'm always impressed with the beautiful entrance as I head to Oregon House to visit family members and friends. I feel the Spirit of God resides there!

—Connie Stauffer, resident and former board member, 2014

*New Healthcare center,
2006.*



Ethel Caldwell received the 2012 LeadingAge PA Distinguished Service Award as Facilitator of the Year from LeadingAge PA Board Chair Phil DeBaun at the annual conference in Hershey.

before others joined in to help. “The horses also represent how we had to pull together to get the project going,” Linford Good said. “It celebrates that we are located in the midst of a farmland preserve.”

The total cost of the Healthcare building was nearly \$12 million, which included the renovation of what had been the Dogwood Nursing Center into Dogwood Commons.

The new Healthcare Center was ready for residents in 2003. They especially appreciated the attractive, homelike décor. Other improvements included wider hallways that allowed for easier interactions between neighbors and friends. Residents also appreciated the ease of companionship in the larger community, which ranged from playing board games to gathering around the newly installed pianos.



HONORING LIVES: **Space for a Break**

Building renovations and the addition of Harvest View brought about positive changes for both residents and staff. During the first years, everyone at Landis Homes ate meals together. It was an opportunity for team members and residents to share and enjoy relaxed time. While a plus in terms of relationships, it meant team members were always on duty with no separate places for breaks or meals on their own. When Dogwood Café was completed and several break rooms added across campus, team members were able to find space for time away to recharge when needed.



The decade of renovations and construction of the Healthcare center ended in 2004, and the benefits were quickly evident. The center brought an improved quality of life to residents, with increased possibilities for both solitude and community. Ethel Caldwell said, “It used to be that nursing homes seemed like hospitals. When I look back over the years, we did the best thing with the facilities we had. Then we got more knowledge and tried to put ourselves into a resident’s shoes and asked ourselves, ‘What would we like?’”

Ongoing Renovations

The ABCs of Building Names

Prior to the completion of Harvest View, the buildings on campus all went by alphabetical letter names. Existing unit names were identified by letters “A” through “K,” with the new apartment building becoming known as “L.” A committee of staff and board members determined the name sounded too institutional, and since the new building looked out over a neighboring farm, it seemed appropriate to call it Harvest View. The committee decided to give all of the residential buildings on the west side of campus new “view” names. Instead of G, H, J, and K, they became Homeview, Grandview, Kirkview, and Westview. New names for areas on the east side of campus were more arboreal, including Aspen, Birch, Cedar, and Dogwood.

Dogwood Commons

Rather than tearing down the former nursing area, it was decided to turn the building into Dogwood Commons, a redesigned space that included employee and visitor dining facilities, activity areas, and office space.

What had been hallways of hospital-like nursing care rooms were transformed into a central core for many community areas. The Finance and Human Resources offices moved from a cottage into the renovated Dogwood Commons. Rehabilitation facilities were also moved closer to Healthcare, a vast improvement over their old basement location. Other services included a spacious gift shop and a new laundry space.

“This is the best recycling I have experienced in my twenty-seven years here!” President Ed Longenecker said.



Ken Allwein, Chris Kennel, and Ken Shultz have lunch in the Dogwood Café.

RENOVATIONS COMPLETED

September 1998:
East Entrance

March 2004: Dogwood Commons opened, including the café, gift shop, and hair salon

November 2005:
Ephrata Healthcare

December 2006:
Aspen Personal Care

December 2007:
Cedar Personal Care

November 2008:
Birch Personal Care

December 2011:
Residential Living Entrance and Dining

*The plowman ought
to plow in hope, and
the thresher to thresh in
hope of sharing the crops.
—I Corinthians 9:10*



*Renovated Residential
Living lobby, 2012.*

September 1, 2003:
The Construction Services department was formed—forty years after the first construction at Landis Homes.

Transformation to Homelike Settings

The work did not stop after construction was completed on the Healthcare and Memory Support areas. Attention then turned toward updating the Landis Homes Personal Care areas.

Starting in 2006, the Aspen, Birch, and Cedar Houses were transformed from semiprivate rooms into more residential-feeling private rooms and apartments. The Personal Care entrance received a new look, and the Sunshine Room provided a new venue for activities and events such as television viewing and musical performances. Three years' worth of renovations to Personal Care households were realized and celebrated in late 2008.

Once the Personal Care renovations were complete, work began on the west side of campus. Renovations of many Residential Living areas, including the main lobby and the mail and dining rooms, were completed in 2012. In 2013, renovations in Harvest View were completed. Work is expected to continue through 2015 in Westview and other living areas on the west side of campus.

EMBRACING STEWARDSHIP:

Construction Services on the Job

In September of 2003, just as Landis Homes embarked on major interior renovations, Construction Services officially opened shop. The department was started in order to enable Landis Homes to act as its own general contractor regarding buildings and utilities that needed renovations, and to prepare cottages and apartments for new residents. There were two full-time staff members in 2014. Landis Homes continues to use outside contractors as needed.

During its first decade, the Construction Services team, in addition to the usual updating of existing cottages, also coordinated:

- Completion of the new Healthcare area
- Conversion of Dogwood Commons into offices and dining areas
- Repurposing the facility's first cottage—built in 1964—into the Children's Learning Center.
- Enlarging and updating the first adult day services center
- Construction of eighty-four new hybrid and cottage homes on the south side of the campus
- Renovation of the Residential Living entrance and dining areas



Residential Living Expansion on South Campus

In the decade following the opening of Harvest View, Landis Homes focused its improvement efforts on the Healthcare and Personal Care facilities. By the end of that time, both complexes had either been replaced or newly renovated, but the Residential Living facilities had not changed.

In 2008, only one-third of Residential Living accommodations contained two bedrooms, even though applications from potential residents showed almost 75 percent of them wanted two bedrooms. This interest resulted in the development of the south side of campus, which had long been regarded as a potential building site for new homes. The first construction phase included twenty-three cottages and twenty-five residences in the new hybrid-home style.

In 2010 the first rain barrel was installed on a cottage at Landis Homes. A rain barrel is a rainwater collection system that stores rooftop runoff to be used later for activities such as lawn and garden watering, car washing, and window washing. New cottages

Breaking ground in 2009 for the south campus are board members Daniel Mast, James Martin, Gretchen Thomas, Dottie Martin, Susan Godshall, Daryl Eshleman, John Eby, Robert Leaman, Lois Good, Connie Stauffer, Rachel Thomas Pellman, Glen D. Moffett, and Alvin Weaver.



Hybrid homes open house, October 2010.



A rain barrel outside one of the cottages, 2012.



Becci Leatherman, 2010.

NUMBERS

New cottages and hybrid apartments range from 1,200 to 1,600 square feet.

on Amaryllis Lane and Wisteria Drive on the south side of campus have rain barrels.

Benefits of collecting rainwater include:

- Water conservation, accomplished by capturing water that would likely run off without being absorbed into the ground.
- Water reuse, which reduces consumption of both potable water and the electricity required to pump and treat it.

Hybrid Homes Design

Why hybrid homes? They are one way to further the goal of true stewardship of the land. While cottages can use a lot of land, twenty-five homes in a hybrid layout use the same amount of land as seven cottages, a more efficient use of land per acre.

Linford suggested the idea for hybrid homes, and teamed up with architect Greg Scott who had also been thinking of such a plan. When concern was expressed that the homes in the architectural

HONORING LIVES: **Buffeted by High Winds**

Would it seem logical that in the midst of a dramatic storm, a group of retirement community residents would huddle around a TV screen watching a hurricane movie? That is what happened during Hurricane Sandy in October 2012.

Landis Homes resident Becci Leatherman recalls that when residents of 1500 Wisteria found out that all campus activities were canceled for the day, they “decided that leaving the building did not seem sensible, [and] decided to have a ‘movie and popcorn’ party.” Somebody had already checked out a DVD called *A High Wind in Jamaica* to prepare for an upcoming book discussion. “So that’s the movie we watched together,” she continued, “while we sat in our cozy surroundings, enjoying the comfort and security of a safe and friendly building, while outside the wind and rain tried to compete with the scenes we were watching in the movie.”

Socializing is made easy in the hybrid homes, even on the spur of the moment. Better weather sees residents “in front of a fireplace in a common room working together on a challenging jigsaw puzzle” or having a tea party, Becci says. “At times we are known to be stuck in the elevator, because we were so busy talking that no one remembered to push the button!”



Hybrid home balcony.

LARRY LEFEVER PHOTO

drawings looked more like apartments, planners tweaked the design by adding patio-sized balconies and orienting every home on a corner of the building so that residents could enjoy two outside exposures. These features made the homes a cross between an apartment and a cottage and resulted in improved livability.

Green Renovations & Construction

The continuing renovation and construction projects across the Landis Homes campus incorporate various green building methods, strategies, and materials designed to use natural resources to their greatest potential while striving for efficient energy use.

Renovations in Personal Care included bathtubs being replaced with accessible showers and the use of low-flow toilets, both of which reduce daily water use. Double-paned windows help keep heat in during cold days and prevent cool air from escaping during the warmer months. Recycled-content carpets and reuse of prior construction materials have also proven beneficial, and use of low-VOC (volatile organic compounds) materials has improved the quality of the inside air.

South campus homes were built by Benchmark Construction, with the work supervised by principal architect Greg Scott. The new homes incorporate more sustainable building materials and practices, including geothermal cooling and heating systems, which reduce the amount of electricity needed from coal-burning power plants. The geothermal heat pumps use an underground water loop; nearly 70 percent of the energy used is renewable. Newly installed attic fans use only solar power to ventilate and tubular day-lighting reduced the need for electric lights while efficiently brightening

SOUTH CAMPUS HIGHLIGHTS

September 2009: “Plowing in Hope” groundbreaking.

June 2010: Residents moved into cottage homes.

Fall 2010–Summer 2013: Phase 2 and 3 cottage homes were completed.

October 2010: Ribbon-cutting ceremony held for the hybrid homes (photo page 167).

October 2010: The first hybrid homes opened.

October 2012: The hybrid and cottage homes received LEED Gold certification.

Fall 2013: Phase 2 hybrid home construction started.

Summer 2014: Phase 2 hybrid homes completed.



Stephanie Adams (left) of the U.S. Green Building Council of Central PA presents a Gold LEED (Leadership in Energy & Environmental Design) certificate to Larry Zook and Linford Good in 2012. The campus expansion of Residential Living homes was also awarded LEED Project of the Year at the 2012 Forever Green awards.



EMBRACING STEWARDSHIP: **Honors Received**

by Landis Homes' LEED Gold-certified South Campus Expansion and stream and floodplain restoration project

- American Institute of Architects (AIA) and LeadingAge—2011 Design for Aging Review, Special Recognition
- Associated Builders and Contractors, Keystone Chapter—2011 LEED Green Award; 2011 Excellence Award
- DESIGN/Environments for Aging 2011—Honorable Mention
- US Green Building Council, Central PA Chapter; 2012 Forever Green Awards—LEED Project of the Year
- US Green Building Council, Central PA Chapter; 2013 Forever Green Awards—Sustainable Site of the Year
- National Association of Home Builders, 2014 Best of 50+ Housing Awards—Merit Award and Innovation Award for Sustainable Features
- Pennsylvania–Delaware Chapter of the American Society of Landscape Architects—2014 Honor Award

rooms using daylight. The highly insulated walls, ceilings, windows, and doors also save energy.

In 2010, RGS Associates and LandStudies helped design and install several rain gardens that absorb storm water and runoff. The gardens were placed near a stormwater swale, and the plantings include flowers that bloom in both spring and summer. The cottage homes also received outdoor barrels for collecting rainwater that can then be used for watering personal plantings.

Steps were taken beforehand to ensure that the green technology on the south side of campus would be used to the ultimate advantage. Two staff members, Linford Good and Chris Kennel, underwent training and passed an exam in order to become Green Advantage Certified Practitioners. Earning the certification required them to “demonstrate [the] ability to analyze green construction concepts, materials, and practices.”

In 2012, Landis Homes received a Gold LEED (Leadership in Energy and Environmental Design) rating, the second-highest rating issued by the U.S. Green Building Council (USGBC). The USGBC evaluators took into consideration the campus's improved energy performance, the efficient use of water, the improved indoor air quality, the overall sustainability of the building site, and the use of natural resources.

“The effort to create efficient cottage and hybrid homes and use natural resources wisely is important to us,” Linford explained after receiving the award. “It speaks to our guiding value of stewardship in all aspects of our community.”

Recalling the early collaborative process, Bruce Christman, LEED consultant for the project, commented: “Throughout all of the good concepts that came out of this process, one stood out above all of the rest: ‘environmental stewardship.’ I knew then this was a special organization that understood the bigger picture regarding sustainability.”

Further recognition came from the Design for Aging competition in 2009, and again in 2011. A jury of care providers and architects selected projects from across the country to be featured in a yearly exhibition held by the national organization LeadingAge (formerly known as the American Association of Homes and Services for the Aging).

James Mehaffey of RLPS Architects spoke at the 2012 LEED celebration:

Because of our unique heritage here, Lancastrians have been exposed to [green] ideas since the first settlers utilized them out of necessity. . . . I especially tout the efforts of Landis Homes and Landis Communities, for not only harnessing the principles of energy-efficient building skins, gray-water recycling, and superefficient heating and cooling systems to improve their carbon footprint, but for taking the extra effort to restore some of the gradual yet detrimental toll that three hundred years of farming had on the waterway they maintain. These improvements, which were not mandated or required by any authority, improve the lives of all God’s creatures, human and otherwise, downstream. To me, that is the true meaning of ecological stewardship.

Gift Planning

Ed Longenecker recounts, “With the hiring of Jim Roth, our first part-time Director of Development in 1992, Landis Homes became more organized and intentional in raising funds for its mission.” Ed notes that there was already a variety of fundraising activities happening prior to 1992, with the largest one being Fellowship Day. Other events included flower sales, yard sales, and bake sales, which were all planned and supported by multiple departments and benefited specific programs.



1992

Jim Roth was hired part-time as the first Director of Development, followed by Mark LoMonoco in 1996.

1993

The Caring Fund was established to help fund the cost of benevolent care.

CONNECTIONS

The Development Office name was changed to Gift Planning Services in January 2005. The department name changed again in the spring of 2014 to Advancement.

VOICES

I was often touched by the positive comments that family members sent along with memorial gifts concerning the special care their loved one received from Landis Homes' staff. It is the team members who are "fund raisers" and we in the Gift Planning office happen to be the "gatherers."

—John R. Buckwalter, Gift Planning Services Director, 2003–09

The goal of the Development Office, as it was known, was to provide the means for charitable financial support of the Landis Homes program by sharing its vision with the larger community. Cathy Yoder, the first full-time Director of Development, was hired in the winter of 2000.

Like aging services themselves, today's fundraising environment is more complex and dynamic than ever. Changes in donor preferences, demographics, and technology, as well as a challenging economy, are reshaping the fundraising landscape. The office came under the umbrella of Landis Communities in 2013, and in 2014 it was renamed Advancement. At that time, Beth Trout was hired as the Vice President of Advancement for Landis Communities.

Benefit Golf Tournament

The first Benefit Golf Tournament for Adult Day Services took place in 1992, at the newly established Foxchase Golf Club in Denver, Pennsylvania. The first year, 150 golfers participated, raising \$10,000 for Adult Day Services. A total of 260 golfers were anticipated in 2014. The tournament's success and growth is attributed to the volunteer Golf Committee. Three current committee members have served from nearly the beginning: Chair William Forrey, Honorary Chair Glenn Weaver, and Doug Martin.

In the last decade alone, business partners and golfers have raised nearly \$344,000 in support of Adult Day Services. In 2012, Landis Homes recognized ten businesses that have contributed to the suc-



Golfers line up at 1994 golf tournament.

SERVING OTHERS: **Luke and Ed, Twenty Years**

In 2011, resident Luke Bomberger and Ed Longenecker enjoyed a day at the Benefit Golf Tournament. They were there to volunteer when the tournament first began in 1992, and twenty years later they were still at it, celebrating a friendly golf reunion.



cess of the tournament's first twenty years: Bomberger's Store, Earl King Inc., Hess Brothers Fruit, Oregon Dairy, Triangle Refrigeration, Clark Associates, Foxchase Golf Club, Mast Electric, RLPS Associates, and Turkey Hill.

The golf tournament has only been canceled once. In 2013, a torrential downpour lasted the entire day. Though the event was canceled, businesses and golfers still contributed \$44,200 to benefit Adult Day Services.

Giving Opportunities Expanded

The Caring Fund was created in 1993 through the advocacy of the late Francis and Elsie Harvey, who were residents at Landis Homes. As Francis visited many residents, playing his harmonica and spreading good cheer, he listened well and surmised that some of his friends were outliving their financial resources, often near the end of their lives. Francis began to advocate for a way to partner with Landis Homes in its commitment to providing continuing care. Francis and Elsie were the first contributors to the Caring Fund. Since then, many have donated regularly to give others peace of mind and assist in providing benevolent care.

In 2002, the Landis Homes Board created the Caring Endowment Fund in response to donor requests to invest in a long-term approach to providing for those residents with financial needs. This fund, which as of 2014 reached \$1 million, keeps giving year after year as the interest earned is used to cover the cost of benevolent care while the principal remains intact.

JUNE 1992

The first Benefit Golf Tournament was held at Foxchase Golf Club in Denver to benefit the new Adult Day Services program.

Francis and Elsie Harvey celebrate Elsie's 97th birthday in 2001.





A young girl plays in rain puddles at Fellowship Day, 2003.

Right: Larry Zook wipes dew off chairs early on Fellowship Day, 2006.



EMBRACING STEWARDSHIP: **Miracles Unfold**

The second Saturday in September has been variously sunny, hot, windy, cold, and rainy. In 2011, Fellowship Day was postponed due to a week of rain and flooding that was a result of Hurricanes Lee and Irene. “Conventional wisdom in event planning says one should never postpone a fundraiser,” says Alonna Gautsche Sprunger, Director of Advancement. “But two days prior to Fellowship Day, when the tents were to be raised, the Tents for Rent caravan was stranded on Route 222.” She recalls that in addition to closed roads, “the quiet stream [on campus] had flooded its banks, our maintenance crew was pumping out Birch basement, and team members, auctioneers, and barbecue personnel were dealing with their own or family members’ flooded basements.”

Once the extent of the damage was realized, the organizers decided conventional wisdom did not apply in this situation—and the miracles began to unfold. The auctioneers, tents, and Peter’s BBQ were available the very next weekend. Team members and volunteers rearranged schedules and reworked many details of Fellowship Day in the span of a week. “Although modified, the event was ultimately successful,” Alonna says. “In fact, the net proceeds in 2011 were the highest ever, with \$94,000 raised for the Caring Fund—an \$11,000 jump over the previous year.”

Benefit Auction

Mark LoMonoco, hired as Director of Development in 1996, was instrumental in adding a Benefit Auction to Fellowship Day, with proceeds supporting the Landis Homes Caring Fund. The item bringing the largest bid in the first auction was a Forget-Me-Not quilt that fetched \$850, while a wooden mallard drake hand-carved by Frank King topped the silent auction at \$625. That first auction resulted in net proceeds of \$17,000 for the Caring Fund.

The auction has grown significantly through the years, increasing to nearly \$85,000 in net proceeds in 2013. Forty local businesses sponsor the auction, including Benchmark Construction Company, Mast Electric, Martin Appliance, and Stauffers of Kissel Hill. The total net proceeds since the auction's beginning were anticipated to reach a total of \$1 million in 2014.

General Store and Gift Shoppe

Thanks to the generosity of many, the General Store and Dogwood Gift Shoppe realize net proceeds. These are donated annually to the Landis Homes Caring Fund. This is made possible with the help of excellent volunteers and because neighbor Oregon Dairy gives Landis Homes a 10 percent discount off items purchased. The Car-

NUMBERS

Sixty-eight volunteers work in the General Store and the Dogwood Gift Shoppe. They price and stock items and run the cash registers Monday through Friday, from 9 a.m. until 4 p.m.



*Above: Lois Martin, 2013.
Left: Barbara Longenecker
pays Myrtle Shenk, 2012.*

General Store grand reopening with store volunteers Anna Frederick, Ginny Ebersole, Lois Martin, Anna Mae Hooper, and Rhoda Metzler, 2006.



ing Fund benefits when these items are then resold at regular price. Since 1996, the General Store and Gift Shoppe have made donations totaling \$265,814 to the Caring Fund.

Prayer & Memory Garden

The Prayer & Memory Garden provides opportunities for residents and their families to place an engraved brick along the walkway in honor or memory of loved ones, with proceeds benefiting the Landis Homes Caring Endowment Fund. The garden came into existence after Cathy Yoder, Director of Development from 2000 to 2003,



NUMBERS

The walkway in the Prayer & Memory Garden is lined with 120 commemorative bricks and plaques that were purchased in honor of loved ones from 2006 through 2013.





Mildred McGuigan, seated third from left, is surrounded by family members at the 2006 dedication of the Prayer & Memory Garden. Joining Mildred are her daughter Betty Thompson, granddaughter Elizabeth Thompson, daughter Pat Bradbury, and daughter and son-in-law Peggy and Bob Martinsen.

learned that some residents were seeking a place for their ashes to be scattered. This desire dovetailed with an expressed wish by others for a place for prayer and meditation. The Landis Homes Auxiliary, along with Mildred McGuigan in honor of her late husband, Chester, gave initial contributions that made the project a reality in 2006.

Planned Giving

John Buckwalter, Director of Gift Planning Services from 2003 to 2009, was instrumental in developing a strong planned giving program with gifts that will be realized in the future. This includes a valuable partnership with Everance and the Mennonite Foundation, which aids in managing charitable annuities and other planned gifts. After John's retirement from full-time work, he continued working part-time as a Planned Giving Counselor until 2013.

The Advancement Office has managed two capital campaigns. There is the possibility of a third capital campaign in the near future, this one focused on funding a new wellness and learning center that is currently being considered.

The first capital campaign was undertaken in 1996 and had the theme "For Everything a Season." It led to the creation of the Heritage Memory Support facility. The \$1.1 million campaign, co-chaired by Rozanne Zimmerman and Glenn Weaver, drew 74 percent of the funds raised from Landis Homes residents, while 26 percent was collected from family and friends.

VOICES

Each gift, whether it is small or large, inspires within me a keen sense of gratitude for that person's generosity and confidence in Landis Homes. We do not take that for granted but strive to honor both the lives of those in our care and those who generously join in the mission.

—Alonna Gautsche Sprunger,
Gift Planning Services Director,
2009



Connie Stauffer, 2012.

In 2002, a “Building to Serve” campaign, chaired by Dr. J. Kenneth Brubaker, was tasked with raising \$2.1 million to construct the new Healthcare center. By the spring of 2003, the goal had been met with cash in hand and faith commitments. In this campaign, 72 percent of the gifts were from family and friends of Landis Homes and 28 percent were from residents. The fundraising for both campaigns included the aforementioned bicycle trips by Ed and Rhoda Longenecker.

Alonna Gautsche Sprunger, who was hired at Landis Homes in 2009, describes the 2012 establishment of the Forward in Faith Endowment for Lifelong Learning as one example of a new, creative generation of donors who have a clear focus for their gifts. Connie Stauffer, a retired educator and leader, contributed the lead gift in memory of her late husband, Harold. Connie shares, “Harold and I believed that learning goes beyond schooling. We shared a curiosity for learning which we then developed by looking for opportunities to expand our minds and experiences. Lifelong learning results in growth, enrichment, and ultimately a better world.” Interest from this endowment supports programs such as the Pathways Institute for Lifelong Learning.®

The Hollinger family shared the story of Dottie Hollinger's journey with Alzheimer's in the Lancaster Sunday News in February 1998. Dottie, who was a resident in the new Heritage Memory Support Center, shows her painting "The Amish Homestead." The original oil was made into limited-edition prints, the proceeds of which supported the Caring Fund. Dottie is joined by her husband, Jay, and Sherry, Scott, and Patti, three of her four children. LANCASTER NEWSPAPERS PHOTO





NUMBERS

In the last 20 years, Friends of the Towel and Basin have graciously donated approximately \$12.5 million, of which \$4 million was designated for the Caring Fund and approximately \$1 million for the Caring Endowment Fund.

Valuing the Donor

Larry Zook explains that “We value the opportunity to say thank you to generous and faithful donors, celebrating God’s faithfulness together, along with the foresight and dedication of donors to the mission and values of Landis Homes.”

Four giving groups were established in 2010, with the goal of recognizing and valuing both small and large gifts. This was also an answer to the realization that opportunities were being lost to thank donors while they were living. Alonna Gautsche Sprunger proposed the names and descriptions that were eventually adopted:

- **Friends of the Towel and Basin:** All donors who bless Landis Homes with both monetary and in-kind gifts
- **Towel and Basin Legacy Circle:** Friends who advise Landis Homes they have planned for a gift at the end of their life.
- **21st-Century Leaders of the Towel and Basin:** Friends who have contributed \$15,000 or more during their lifetime
- **Towel and Basin Sustaining Partners:** Friends who have given monetary contributions for ten consecutive years.



East Bethany Chapel, 2008

Community

Relating with a spirit that is characterized by cooperation, teamwork, encouragement, and mutual respect, valuing each person, affirming gifts and abilities, and seeking improvement through learning, creativity, and openness to change.

Just as the parts of the body of Christ function together to further the work of the church, the many departments at Landis Homes coordinate to support a cohesive and vibrant community. All departments ultimately minister to the heart, honoring and enriching a community where all serve one another.

Residential Living Resources

Whether a new resident has had a long association with Landis Homes or has been recently introduced through the website, it is important for folks to feel at home, to feel engaged, and to make choices for themselves. Though it may appear seamless, many team members work daily in a variety of ways to smooth the path, sometimes literally, for those who live here.

Signing Up and Moving In

Early in the history of Landis Homes, administrators and support staff assumed the duties of sorting through applications and handling resident admissions. When the building of Harvest View was anticipated in 1993, the Admissions staff grew to handle the community-wide increase in the volume of applicants and to coordinate moves. Staff increased again when housing began to expand to the south side of campus in 2010.

As growth and expansion of services continued, refinement of titles and duties was necessary. In 1998, two departments began

*Just as the Son of Man
did not come to be served,
but to serve, and to give his
life as a ransom for many
—Matthew 20:28*



Charles Longenecker, 2006



VOICES

How is life now that we are here? Borrowing a phrase from Mary Poppins, practically perfect in every way! Because of the timing and circumstances of our move, we felt led every step of the way from Connecticut to Pennsylvania. We did not expect an earthquake, a hurricane, and flooding the first month we were here, so our move has been considerably more dramatic than anticipated. We are enjoying meeting new people and exploring this lovely area.

—Fred and Judy Sargent,
residents, 2013

sharing the oversight of admissions. Chuck Maines, already the Director of Social Services, added Healthcare and Personal Care admissions to his duties, and his title changed to Director of Admissions and Social Services. The Admissions department was renamed Residency Planning in 1998 to better reflect the focus on presenting the Residential Living options to prospective residents.

Sarah Short, Director of Residency Planning since 2012, and Amy Herr, Residency Planning Counselor, are often the first persons prospective residents speak with when they are deciding if Landis Homes is a good fit for them. “I had always appreciated Landis Homes’ excellent reputation, even before I worked here,” Sarah says. “Now I enjoy working with persons as they discover the quality of life available here.”

After prospective residents choose their new home, Residency Planning team members continue to help them transition through their move. In 2012, a new position was added to the Residency Planning team, and Kathy Frey was hired as the Move Coordinator, enabling the team to better support new residents throughout the moving process.

Once settled into their new homes, residents look to the Residential Living department led by Tricia Schlegel, director since fall 2013, to respond to questions or concerns that come up regarding campus life.

Living Independently

In the 1990s, persons living independently were supported by an informal team composed of a chaplain, a receptionist, a nurse, and a nurse’s aide. To better support the growing residential community,

the role of Director of Independent Living (later named Residential Living) was created, and Beth Rohrer was hired in 2002. She was responsible for coordinating the services offered to residents living in apartments, cottages, and suites in the same way the Director of Personal Care had overall responsibility for that area.

Since that time, the director’s responsibilities have



Betty and Abner Miller, 1999.

grown to include delivery of an expanded menu of programs in partnership with other departments, as well as supervising the campus mail delivery service, libraries, General Store, Gift Shoppe, and Health Suite.

Residential apartments, suites, hybrids, and cottages span the 114-acre campus, from the recently revamped suites near the campus's northern edge to the updated cottages in the west to the new construction in the south. Residential Living accommodations will continue to grow, with more residents planning to move into newly constructed hybrid homes and cottages in 2014 and 2015.



Bard and Anna Eichelberger, 1996.



Beth Rohrer, Director of Residential Living, is joined by fellow team members for a 2011 photo. Seated: Lois Buchen, Kathy Fellenbaum, Amy Herr. Standing: Deb Laws-Landis, Kathy Frey, Janice Hess, Glenda Gingrich, Donna Mack Shenk, and Donna Shank.

Medical Support Services

Landis Homes' desire to stay abreast of current developments, practices, and technology is further exemplified by the growth of medical support services, which have dramatically improved over the past few decades.

Eva Bering, VP of Operations since 2000, was instrumental in strengthening the in-home services available on campus. She guided the addition of the Health Suite in Residential Living, and later the formation of Landis at Home in 2007. The latter service provides increased amounts of companionship and transportation services for residents needing in-home personalized care.

NUMBERS

A Licensed Practical Nurse (LPN) responds to Residential Living emergency calls and provides follow-up general assistance during weekday hours. The campus supervisors (RNs) respond to emergencies on other shifts and on weekends.



Above: Fitness Coordinator Andrea Houck and Sadie Yost, 2002.

Below: Georgie Martin and Mahlon Hess, 2006.



HONORING LIVES: **Increased Mobility**

Before the Americans with Disabilities Act became law, it was understood that if residents used a wheelchair or walker they needed to move to Personal Care. That is no longer the case. In fact, in 2002, the first “scooter rodeo” was held, which helped teach people how best to operate these personal motorized vehicles.

Scooter Safety Tips:

- Control your speed; drive no faster than walking speed
- Stop at all intersections
- Drive in the middle of the hall
- Pedestrians have the right of way
- Don’t cut corners
- Use a flag when outdoors
- Park with courtesy
- Drive on the driveways, not the sidewalks

Primary physicians and on-site consultants, such as a podiatrist and hearing specialist, are available by appointment. Additional services are provided by the Lancaster General Hospital Laboratory.

Technological advances prominent in the aging-at-home process now include GPS tracking systems, smartphones, and telemedicine.

Staying Informed

Getting to know each other and providing mutual service has always been a valued part of the Landis Homes community. This sharing has taken varied manifestations over the years, most consistently in the form of the written word. The *Landis Homes News* aims to keep residents informed and connected. It has been published continuously since 1968 and has had a number of editors.

In the early 1990s, while under the oversight of Pastoral Care staff, the monthly leaflet was filled with an intriguing mix of information. There were devotional medita-

tions, poems, thank you notes, welcomes to new residents, birthday greetings, and interviews and resident profiles written by resident Lois Witmer through 2010.

In 1999, Administrative team member Angie Lohr took over as editor and gave the *Landis Homes News* a new look, including a larger size and an updated layout. Black-and-white photos and clip art decorated the pages. In 2006, *Landis Homes News* was brought under the Community Relations umbrella and the editorship of Community Relations Coordinator Glenda Gingrich. It received a new design and incorporated the use of color photos and graphics.

Residents from twenty years ago may not recognize the current *Landis Homes News*. The monthly publication is a full-color, twelve-page newsletter, packed with features that include photos of residents new to residential living, chapel schedules, information on offerings, memorial photos, lists of resident and team member birthdays, team member employment milestones, new team members listings, and articles about upcoming campus events and news. To connect residents with some of the amusing things shared among the larger social media community, an added feature, "Found on Facebook" occasionally shares photos from the Landis Homes Facebook page.

Resident-led Activities

Nobody shows greater initiative at coming up with activities than the residents themselves. On many occasions, residents are completely responsible for initiating and organizing new groups and activities, although sometimes a Landis Homes department might begin an activity and then pass it on to residents for planning and execution. Some of these activities include:

- A group from Residential Living making weekly visits to Oregon House to play Crokinole with residents there
- A Bridge Group meeting bimonthly throughout the year
- Weekly Game Nights in the winter months

Many groups of residents who live in the same hall or cottage circle enjoy group activities several times a year, allowing them to eat together, play games, or share experiences.



Larry Zook meets with four of his former teachers who were residents in 2011. Standing, from left: Gary Reighar (Millersville University) and Charles Longenecker (Lancaster Mennonite School). Seated: Betty Zook (kindergarten) and Lois Witmer (grade school).

2002

Beth Rohrer was the first director of Independent Living. A few years later the department name changed to Residential Living.

2013

Tricia Schlegel took over as the Director of Residential Living.

Clyde Fulmer, Simeon and Jean Hurst, and Elva Krady enjoy games at the Guess Who's Coming to Dinner Event in 1998.

NUMBERS

The mail team of four paid staff and twenty-five volunteers ensures the delivery of mail to the campus six days a week.

Volunteers

serve as the Landis Homes Residents' Council.



Residents' Council and Association

Ed Longenecker, with his training as a social worker, passionately believed that "residents ought to have their say" and was an advocate of starting a Residents' Council in 1979. The council continues to meet once a month and council members offer suggestions and ideas for improvements. Stop signs, bank and pharmacy services, and speed limits are just a few examples of changes that have been implemented following suggestions by the Residents' Council.

Twice a year the entire resident community is also invited to convene for a Residents' Association meeting. The Residents' Council president introduces new residents, and the secretary reads a report of council doings over the past six months. In addition, in the late 1990s, Landis Homes joined the Pennsylvania Alliance of Retirement Community Residents (PARCR), which consists of leaders of various resident councils who meet for education and mutual support.

Getting to Know Each Other

From 2006 through 2011 a team of residents interviewed fellow residents and video recorded the sessions. These interviews were played on closed-circuit television to the delight of both the subjects and their acquaintances.

The newest incarnation of interviewing and telling stories is just beginning in 2014. The process was initiated by resident Judy Sargent, who is leading a group in creating *Neighbors2Neighbors*, a quarterly newsletter "for residents and by residents." Profilers are being trained to interview and write stories, with their first subjects



Marilyn Clisham, 2006.

being persons who more recently moved to Landis Homes. The features will later include longtime residents. The hope is to include all residents, though participation is voluntary.

Life Story Writers

A six-week writer's class for residents and community members began at Landis Homes in September 2000, with Peggy Adkins serving as the teacher. After Peggy's classes ended, residents continued to lead the group, and "Life Story Writers" continues to this day. Resident Martha Nissley leads this group, which has helped quite a few residents write their life stories.

Landscape Gardeners

Residents show their understanding of community by working above and beyond to beautify the campus. Roland Yoder and Marilyn Clisham are just two of the residents who have put their gardening skills to good use, installing and working on flowerbeds and grounds all across campus. The effect of Roland's work has been compared to someone taking a brush and painting directly upon the ground. Many of the blooming flowers can be cut and arranged to decorate the dining rooms. The work of the landscape gardeners is not unappreciated. In 2011 and 2013, Life Enrichment organized tours during which residents strolled through the campus, enjoying the hard work of the resident gardeners.

Conveniences

In addition to a place of residence, and venues for dining, physical and spiritual pursuits, and other interests, residents have three other outstanding conveniences at their disposal. For residents who no longer drive, on-campus shuttle transportation allows them to pursue personal interests or to take care of needed business, and has generally added to the convenience of all. The opening of an on-campus bank branch, in addition to the in-house general store and a pharmacy, have brought services to the campus that at one time had been available only off-site.

On-Campus Bank

On January 18, 1995, the Bank of Lancaster County opened a branch office at Landis Homes. Bonnie Kauffman was assistant branch manager from the beginning. When Bonnie came to work the first day at 8 a.m., construction workers were laying carpet and blocking



Martha Nissley with the book she authored, 2005.

Volunteers

- greet new residents and provide tours
- manage and tend the libraries
- operate bingo
- facilitate weekly Men's Meetings
- check the wheelchair stations and keep sign-out sheets up-to-date.
- clerk and manage the General Store and Dogwood Gift Shoppe, and price and stock items
- drive the campus shuttle

Mary Ellen Risser, Bonnie Kauffman, John Stefan, and Paul Martin at the Bank of Lancaster County grand opening, 1995.



JANUARY 1995

The Bank of Lancaster County branch opened in the Harvest View lobby.

her entrance. Ever the industrious worker, she climbed in through an open window so she would be ready to serve her new customers.

For the first six months the bank branch was located on the ground floor of Harvest View. In July 1995, the bank moved to its present location near the Residential Living entrance. It became a PNC Bank branch in 2008. For Landis Homes residents, only the name of the bank changed because Bonnie was still there, her friendly voice and kind explanations welcomed by all residents. For example, if a resident cannot see why their checkbook does not agree with their monthly statement Bonnie and her team willingly come to the rescue. She also serves Landis Homes in the capacity of family member; her grandmother lived to be 105 and was a resident in her last years.

Bonnie was voted Friendliest Teller in Lancaster Newspapers' annual Reader's Choice awards for several years in a row.

General Store

A dream was realized in 1995 when the General Store opened on the west side of campus. The store is a great asset for residents, especially for those who do not drive. If residents need something that the store does not regularly carry, the volunteers take orders and get the items from Oregon Dairy, usually by the next day. The General Store and Dogwood Gift Shoppe are fully staffed by volunteers, and all proceeds are given to the Landis Homes Caring Fund.

Pharmacy

In December 1995, Williams Apothecary started a branch service within the General Store. Williams Apothecary was chosen in part because of the drugstore's prior experience with other retirement communities. Delores Henry served as the first pharmacist and in 2000 Keith Roland joined the team as chief pharmacist of the Landis Homes branch. This on-campus pharmacy is a great benefit to residents, as pharmacists can answer questions and medications can be delivered to residents in their homes. If residents need anything on evenings or weekends, Williams's main pharmacy in downtown Lancaster also delivers to the campus.



Margaret Breneman and Delores Henry, 1996.

Campus Shuttle Service

The long-awaited campus shuttle service began in March 2000. The Volunteer Services department held a number of special events on the first day of service. For the inaugural run, the shuttle vehicle—a Ford Taurus station wagon—was joined by some more unusual forms of transportation. The procession included a buggy pulled by a horse named Blackie, as well as three antique cars provided by the Red Rose Antique Car club; one of the cars even had a rumble seat.



JUNE 1996

The General Store and Pharmacy held a grand opening.

MARCH 2000

Campus shuttle service began.

Parade for first shuttle, 2000.

*Be transformed by the
renewing of your mind,
that you may prove what
is the good, acceptable
and perfect will of God.*

—Romans 12:2

Volunteers

serve on the Pathways Institute for Lifelong Learning® Advisory Board and assist in Pathways Institute classes.

VOICES

After living at Landis Homes as a resident for approximately twenty years, I am still challenged to continue learning through such means as Pathways Institute as well as the many other very good programs Landis Homes provides. I am thankful for more opportunities through which I can continue learning.

—Esther Becker, resident and volunteer, 2009

Pathways class, 2011.

At that time, continuous shuttle service to seven scheduled points on campus was provided and residents could catch a ride every thirty minutes. Ten volunteer drivers provided the needed service. In December 2005, in part to conserve fuel, the volunteer drivers suggested moving to a taxi-style “on-call” service. In February 2006, a more fuel-efficient vehicle, a 2004 Scion partially funded by the Landis Homes Auxiliary, was placed into service and “taxi” runs began. The Scion operated at thirty-one miles per gallon, a marked improvement over the sixteen miles per gallon garnered by the 1992 Chevrolet Caprice station wagon that had been in use. This new service has been much appreciated by residents, who can call from anywhere on campus to obtain a ride. The volunteer drivers provide door-to-door service to and from the residents’ destinations.

Education

The possibility of learning never stops with age; there is always something new that can be explored, something heard or read that changes one’s world outlook. Landis Homes residents have enthusiastically pursued continuing education over the past several decades. Their calls for more educational options were voiced often during strategic-planning sessions.

Life Enrichment team members have provided a variety of options, ranging from the formal to the informal, from hands-on classes to simple lectures, from computer clubs to flower arranging and art. Other classes have revolved around history, religion, and science.





Pathways Institute for Lifelong Learning®

Over the years, residents at strategic-planning meetings and other forums made repeated requests for continuing adult education. In response, the administration partnered with Pathways Institute for Lifelong Learning® at Messiah Village in Mechanicsburg, Pennsylvania. Landis Homes was invited to start a second program in Lancaster, with oversight from Pathways Institute director Susan Stauffer. Five pilot courses were initially launched at Landis Homes in September 2008. To the delight of many, the courses on history, economics, geology, Social Security, and Biblical epics were a success.

The program now sees two hundred to three hundred individuals enrolled in both the fall and spring semesters. The program is open to all persons in Lancaster County who are fifty-five and older, and in 2014 the programs saw equal attendance between residents and



Above left: Jack Hubley introduced his pet skunk to the Pathways audience, 2010.

Above: Resident Becci Leatherman, far right, and an unidentified classmate enjoy a tour of Gettysburg, 2012.



OCTOBER 2008

Pathways Institute held its first course at Landis Homes.

Hank Kadel and Arlene Kreider participate in a Skype class at the Manheim Township Library in 2010.

Joanne Hess Siegrist with Mary Jane Landis and Mary Lynne Naples at Heritage Watchers, 2006.

VOICES

Cheers for the many wonderful ways Landis Homes encourages Heritage Watchers. I love coming to this beautiful community and I am so pleased at the ways Landis Homes facilitates efforts to welcome those of all ethnic and religious backgrounds. Participants value Heritage Watchers so much that some attendees return two, three, or four years, and each new series brings a most fascinating blend of personalities and skills.

—Joanne Hess Siegrist, director of Heritage Watchers

For who is greater, the one who is at the table or the one who serves? Is it not the one who is at the table? But I am among you as one who serves.
—Luke 22:27



persons from the larger community. Approximately forty classes on diverse topics are offered per semester. The instructors are retired college professors or high school teachers, or people who have a depth of knowledge on a particular topic, some being residents.

Heritage Watchers

Landis Homes started hosting “Heritage Watchers” in September 1996. This program is open to men and women of all faiths, ages, and locales. Classes are designed to help participants explore their unique family history and learn what genealogical and historical resources are available in local libraries and archives. Joanne Hess Siegrist, the founder of Heritage Watchers, says participants learn to “become detectives [in order] to find and to save their early family artifacts. Memories are thus preserved and honored through transforming personal photographs, artifacts, memoirs, and history into accessible and priceless family heirlooms.” The class meets once a month from September to May.

Dining Services

From comfort food to exotic culinary voyages, the daily menu has long been of keen interest to residents. Though some prepare their own meals all or part of the time, many look to the campus dining rooms as places to enjoy social interaction along with nourishment for the body.

New menu items have also found their way into daily rotation as the tastes of residents continue to change. Old favorites like baked corn and ham loaf have graced the tables for the past twenty years or more, while new temptations such as ginger-glazed salmon, stir-fry with egg rolls, southwest polenta burgers, wraps, and panini sandwiches have gained an enthusiastic following.

Renovations and More Locations

When Greg Henning followed Maria Burdett as leader of the Dining Services team in 1999, food was served in only five locations. By 2013, food was being served in fourteen different locations: five in Healthcare and Heritage households, three in Personal Care, two in Residential Living, the Dogwood Café, and one each in Eden East and Eden West Adult Day Services and the Children's Learning Center.



Renovated Garden Room, 2012.

HONORING LIVES: **A Culture of "YES"** (You are **E**mpowered to **S**erve)

It is the culture of Landis Homes to serve our customers well under all circumstances. Snowstorms provide challenges but I am always amazed how minimally stressful some of these major events can be at Landis Homes. One example from my almost fifteen years at Landis Homes that sticks in my mind was the blizzard of February 2010, which dumped over two feet of snow on Lancaster County.

At Landis Homes, Dining Services was fully staffed, as some team members had come in prior to the storm with bags packed and ready for the long haul. We were so fully staffed that the managers took to keeping residents occupied and engaged by providing a cooking demonstration making Bananas Foster in the Sunshine Room. The next day we also prepared a breakfast station in the café making waffles, eggs, and omelets to order for anyone working and especially to provide variety and a hearty meal for residents and to those that stayed overnight. This included the Maintenance team that was digging out and cleaning drives and walkways and clearing staff and residents' vehicles of snow.

—Greg Henning, *Director of Dining Services, 2014*

Volunteers

- husk and cut corn and cap and slice strawberries
- bake and prepare food for special sales
- set tables in the Azalea Room and carry trays in the Garden Room Café
- serve on the Landis Homes Dining Services Committee.

NUMBERS

The average number of meals served was about 1,100 per day and about 33,500 per month—or roughly 400,000 for all of 2013.

Jere Zimmerman, East Kitchen Manager, in the campus vegetable garden, 2013.

NUMBERS

Dining Services purchased over 25,000 pounds of chicken, 50,000 pasteurized shell eggs, and 4,000 quarts of liquid eggs in 2013. They still don't know which came first, the chicken or the egg, but the residents are happy to have both.



Food service in Residential Living received a boost when the Garden Room Café and the Azalea Room opened following the construction of the Harvest View apartments. Renovations in 2012 dramatically altered the look of the Garden Room Café and the Azalea Room, transforming them into a more open-air and inviting atmosphere like that of a bistro. People now come at all times to grab a bite or even have a meeting. There are also new outside areas for dining when weather permits. The Garden Café offers breakfasts, midday meals, and evening meals in addition to self-service food and beverages. Residents seeking waited table service enjoy the Azalea Room, which is perfect for noon meals. For those on the east side of campus, the Dogwood Café opened in 2003. Its setup, a large café with booths, tables, and big glass windows, is similar to the Garden Room Café.

These bustling dining points across campus continually welcome residents, staff, family members, and guests. Country kitchens were also created in each of the five Healthcare and Heritage houses. Some of the cooking takes place within the household's kitchen instead of being prepared in a master kitchen, allowing the aroma of breads, muffins, baked potatoes, and other foods to permeate the house and entice the senses.

Special Dining Events

A few years ago residents suggested the dining rooms offer some vegetarian options for the sake of health and variety. As a result, a vegan buffet is offered once or twice a year in partnership with the Lancaster County Vegan Society. The first vegan dinner was



Millie Shellenberger, 2013.



Helen Heurich is pictured at left in the facility's original kitchen in 1964, and below visiting Director of Dining Services Greg Henning in 2013.

attended by twenty-five residents and thirty others from the community; a recent vegan buffet served 120 residents and forty people from the community. Because of the positive responses to these special dinners, some popular recipes have been added to the regular dining menus.

Other special events include a Valentine dinner, the Christmas Tea, a Fourth of July picnic, and the holiday dinners for Easter, Mother's Day, Father's Day, Thanksgiving, and Christmas. Dining also does its own special events like Country Breakfast, an international meal, or an outdoor picnic.

In addition to serving a growing number of visitors and guests, dining services caters between twenty and thirty meals a month for family and groups.

Honoring Lives, Offering Choices

In response to the Honoring Lives emphasis, several changes were made in dining services. Greg Henning points out that, "In the Personal Care and Healthcare areas we immediately stopped serving everyone on trays. While we still serve folks in their room if they prefer, the emphasis encourages them to come out and dine with others in the household." Residents can now order *a la carte*, choosing what they want as they sit down to eat as opposed to needing to order in advance. Servers for residents learn each individual's preferences—"what flavors of ice cream, how they want their eggs, and particular likes and dislikes," Greg explains. The timing of meals has also grown more flexible. Prior to 2003, for example, Residential Living residents had only one meal option served at the same time each day for everyone.



VOICES

Dining tries to meet not only the spoken needs of residents, but also the unspoken needs.

—Greg Henning, Dining Services Director, 2013

NUMBERS

Kitchen workers wash more than 2 million pieces of flatware and 1 million pieces of dishware annually.



Ella Horst, 2013.

NUMBERS

In 2013, Dining Services staff (including seasonal hires) numbered just over one hundred.

Dining Services has made the residential living dining rooms seem more like a restaurant in one area, and more like a café or bistro in another. In the Azalea Room, residents receive a printed daily menu from which to order, much like in a restaurant. They can also order lighter fare like a salad, soup, a sandwich, or the day's special instead of getting a full meal. Ultimately, Dining Services has developed what is called a "Culture of Yes." If they get a request, they do all they can to fulfill it.

Dining Services has always appreciated the help of the volunteers who play an integral part in providing tray service and delivery. They also help in tasks like husking fresh corn to be served on the cob, or resetting tables in the Azalea Room.

The skill sets of the kitchen staff and dietary aides have markedly shifted; one pronounced change is that Landis Homes now hires chefs instead of cooks. "All chefs are cooks, but not all cooks are chefs," Greg explained in 2012. "In addition to knowledge of special cooking and preparation techniques, the chefs we employ have been trained in cost controls, menu planning, food pairings, team building and management, along with an understanding of nutrition, food safety, and kitchen sanitation."

Building and Maintaining

Many who move to Landis Homes are relocating from a beloved home. One of the best things about the move to Landis Homes, many say, is the freedom from worrying about keeping one's house and grounds in good shape.

In 1994, there were seven full-time and three part-time workers in the maintenance department under the direction of Chris Kennel. As buildings and residential occupation grew, so did the department. Growth was so strong that in September 2003, the position of Director of Construction Services was created to oversee new construction and major renovations to existing buildings. Chris filled the new job, bringing with him the nuts-and-bolts knowledge gained through previous experiences in building and construction. Jeff Yunginger then moved from his role as Grounds Supervisor to that of Director of Maintenance, thus becoming responsible for grounds care, security, and the maintenance and repair of existing buildings and vehicles. Jeff was followed as director by Craig Sensenig and current director Darin Horst. There are now fifteen to twenty maintenance workers, including groundskeepers and general maintenance staff, keeping things in tip-top shape.

Energy and water conservation has been a primary emphasis of the maintenance team. They have taken such conservation measures as:

1. Adding building automation systems to better control heating, cooling, and pumps
2. Changing to energy-efficient CFL and LED lighting
3. Changing to water-saving toilets and faucets
4. Replacing windows with more energy-efficient models
5. Improving building insulation

On a Routine Basis

As more and more residents moved in during the 1990s, the maintenance team saw its routine duties expand. Prior to the opening of Harvest View, maintenance did relatively little work on the grounds; its primary responsibility was looking after public areas and allowing residents to work on their own projects. Maintenance now oversees each outdoor area in various capacities, from snow clearance to mulching to trimming and planting. Residents in cottages and apartments can still choose whether or not to look after the outside spaces in their neighborhood. Maintenance also provides twenty-four-hour security patrol during evening and weekend hours.

Dave Lefever is a good example of a long-term employee. He started work as part of a team of four men in 1989 and is still working twenty-five years later. He has worked on everything from lawn care to cottage renovations. Dave puts it succinctly: "I work hard and I enjoy my job."



VOICES

Now there is no more mowing lawn in weather so hot that I wore baggies of ice cubes under my straw hat to prevent heatstroke. No more opening the back door every half hour all night during a blizzard to push the snow away from the door so that I wouldn't be totally snowbound by morning. No more staggering out to the curb with the garbage bags in the middle of the night or risk them freezing to the ground and ripping open to spill all the trash when picked up.

—Marie Cutman, resident since 1995 and volunteer, 2009



Left: Mel Weaver, Charlie Lefever, and Jim Bailey, circa 1994.

Above: Leon Noll and Noah Hurst, 2009.



Stu Landis installing phone jack, 1996.

VOICES

Kudos to the maintenance and grounds staff who were working very early this morning to clear our roads, driveways, and walks! I for one greatly appreciate their faithful work!

—Lois Good, resident and former board member, 2014

Most cottages need some renovation every time new occupants arrive. As Construction Services Assistant, Dave makes adjustments large or small, from replacing appliances to changing carpet. He also paints and does whatever else is needed before the new occupants arrive.

Unique Challenges

Maintenance needs to be ready for anything, no matter how unexpected. While there have thankfully been no truly catastrophic events, there have been plenty of surprises. Sinkholes are but one example. Maintenance has dealt with quite a few water leaks that made cavities in the ground, with one sinkhole being large enough to drive a car into. Another sinkhole spread water across the road in the winter, making the road dangerously icy. Though Dave admits that “we are in sinkhole areas,” the competence and hard work of the maintenance department means that “we always found them and fixed them before they became a problem.”

The Blaze of 2002

A significant event that required major building renovations was the lightning-caused fire that affected three cottages on August 3, 2002. After Wilbert and Rhoda Lind in Cottage 15 suddenly smelled

EMBRACING STEWARDSHIP: **Service and Efficiency**

The maintenance team has made recent equipment purchases aimed at improving service and efficiency. This equipment, which has provided the added bonus of enlightening and entertaining residents, includes:

1. Box truck for transporting items from building to building, especially helpful when moving residents' possessions.
2. Skid loader for snow removal, minor excavating, and loading mulch and other items.
3. Backhoe for trenching and excavating, especially helpful in opening trenches for underground repairs. It is also beneficial in snow removal.
4. Zero-turn riding mowers that improve productivity by reducing time required to mow lawns.
5. Dump truck for hauling mulch, topsoil, and grass and tree trimmings. It is also used for spreading anti-skid material on roadways.

smoke, they looked up in their attic and saw flames. They quickly called for help and fire engines came roaring in.

Betty Denlinger, who lived in Cottage 16, was enjoying a visit with a friend in Healthcare. When she learned of the fire and returned home, she was shocked to find firemen gathered around her residence. She was grateful they had brought out her purse with her medications. The fire companies soon put the fire out, but not before there was fire, smoke, and water damage. Residents needed to move elsewhere temporarily, but by Thanksgiving they had moved back into their newly renovated cottages and were delighted with their “brand-new” homes. Renovations included new roofs, siding, gutters, windows, doors, interior walls and trim, kitchen and bath cabinets, appliances, heating and air-conditioning systems, electrical wiring and fixtures, plumbing fixtures, and new front porches.

Dave Lefever was not on campus the evening of the fire, but after cleanup he worked on the big job of renovating: “We never had another lightning strike that caused fire, or fire from any other cause. The underground electric system no doubt helps prevent more strikes.”

When the Snow Flies

Snowstorms also provide opportunities for teamwork and fun. The Blizzard of '96 made the campus beautiful to behold, though it also



Clean-up following the fire, 2002.



CONNECTIONS

Team members have shown the spirit of serving and honoring lives by staying overnight when snowstorms hit to make sure the residents received proper care. During a blizzard in 2010, Landis Homes staff extended food and shelter to several motorists who got stuck in the snow on Oregon Road.



HONORING LIVES:

A Ride to Remember

The snow provided a unique opportunity for residents Francis and Elsie Harvey. Thanks to an Amish friend, ninety-year-old Francis was able to enjoy his first-ever sleigh ride. Elsie had been on sleigh rides in her younger years, but this was her first one in sixty-seven years of married life. Francis, who grew up in Texas, delighted in this new experience.

caused cancellations, delays, and some extra shifts in many areas. Team members and residents pulled together not only to endure, but to overcome the challenge with hard work and good deeds. Spontaneous “snow parties” occurred as residents and maintenance personnel worked together to dig out cars and roadways.

Landis Homes gradually added equipment and manpower and today boasts a good snow-removal team. They get right on the job after a snowstorm and get things cleaned off, to the delight of the residents.

VOICES

I do not cease to be amazed and be very grateful for the attractiveness and cleanliness of our well-kept facilities. Are we thankful for all those who are responsible to see that happen?

—Katherine Hershey, resident and volunteer, 2009

NUMBERS

Thirty-eight housekeeping team members cleaned 326,572 square feet every week in 2013.

Keeping Things Clean and Tidy

Soft, clean sheets. Clothes laundered, ironed, and neatly folded. These are the signs of care residents in Personal Care and Healthcare see and feel every day. Behind the scenes there is a well-oiled machine of workers and equipment that keep washers and dryers spinning between eight and thirteen hours a day. The laundry team is a dedicated group, and in one five-year span, no team members resigned. In a stretch of two years and eight months within that time, none of the staff needed to take a sick day.

The housekeeping crew works each day with mops, brooms, vacuum cleaners, and scrub brushes to keep the dirt at bay. In 1994, the housekeeping team of just a few workers was responsible for cleaning ten buildings on campus. Twenty years later, with the addition of Harvest View, the new Healthcare center, Heritage Memory Support, the four hybrid homes, two Adult Day Services centers,



Carolyn Burkholder, 2013.

CONNECTIONS

Residents receive their freshly laundered clothes directly from the hands of the person who washed them.

and the Children's Learning Center, the housekeeping team has grown to thirty-eight persons. They also clean all offices, activity rooms, kitchens, common areas, and guest cottages—for a total of 326,572 square feet every week! Having clean and orderly surroundings give residents a feeling of comfort.

Residents in Residential Living also have the option of contracting to have their apartments or cottages tended. Not only are residents' living areas cleaned, but friendships are formed through the regular communications and "visits" from the bustling men and women carrying the tools of their trade. And yes, they do windows.

The new laundry location helps enormously in the ongoing efforts of the clean team. Ella Burkholder and her staff recently observed the tenth anniversary of the new location for laundry services, which was previously in the basement of Aspen. To celebrate, they even had a cake decorated with a picture of a washing machine.

The previous location had many shortcomings, not the least of which was the absence of an elevator. "We put laundry on the dumb-



Director of Housekeeping and Laundry Ella Burkholder gives Ed and Rhoda Longenecker a memory book for Ed's retirement, 2006.



Miriam Umble, front, joins two other volunteers in mending, 2013.

Volunteers

gather in the laundry on Tuesdays to do mending.

NUMBERS

Sixteen laundry team members laundered around 10,000 pounds of linens per week, which is 520,000 pounds per year.

SERVING OTHERS: Spring Cleaning

For over thirty years, volunteers played a crucial part in keeping Landis Homes a clean and inviting place. The annual spring cleaning took place each March from the mid-1970s until 2006. Over fifty volunteers from fourteen different churches would spend several days cleaning more than fifty rooms in Personal Care and Healthcare, under the watchful eyes of housekeeping staff. After the hard work was done, volunteers and residents could mingle, share a snack if they desired, and enjoy a job well done.

waiter, pressed the button, and then ran the steps,” Ella remembers. “One time the dumbwaiter malfunctioned and for three weeks we threw the bags of soiled linens down the steps, and then carried the clean linens up the steps—tons and tons of linens.” Without air-conditioning, the heat from the dryers and hot water made things extremely warm, with fans bringing little relief. There was little natural light in the room due to the scarcity of windows. The staff even ran the 100 percent cotton sheets through a long iron before the days of permanent press.

Staff currently launder more than 10,000 pounds in dry weight a week. This includes what has been used by three hundred residents, housekeeping, dining services, Adult Day Services, and the Children’s Learning Center—a hefty amount indeed! But community rears its friendly head; every Tuesday resident volunteers come in to do mending. Students from the Lancaster-Lebanon Intermediate Unit 13, an educational support service, also volunteer to fold towels, washcloths, and dinner napkins.

Information Technology

Landis Homes has seen dramatic changes in the methods and speed with which communication is possible. There has been a multitude of advances in how team members and administrators interact and stay informed with the ever-growing number of residents, and how residents can stay in touch with family members and friends. Where once there were mere telephones, now the connections range from fiber optics to wireless internet.

Larry Zook helped facilitate the formation of the Information Technology department in 1994. Stu Landis, Director of Informa-

tion Technology (IT), knows the importance of keeping up with evolving technological standards and was recognized in 2011 with the PANPHA (now LeadingAge PA) Professional Advancement Award for his work in keeping the campus ahead of the technological curve.

“I think serving creatively involves giving employees space and opportunity to explore methods of improvement,” Stu says. “Landis Homes for me has welcomed innovation and encouraged the development of ideas to make our community a better place.”

The relationship between aging and technology is one of constant push and pull between development and testing, and trials and results. At Landis Homes, technology is ultimately used to honor lives and promote resident choice. As Larry Zook says, “These values guide our decision-making in many areas, including that of adopting technologies supporting those we serve, and supporting those who are serving.”

EMBRACING STEWARDSHIP: **Preparing for Y2K**

With the approach of the year 2000, known as Y2K, there was growing uncertainty around the world about possible disruptions to technology when the century changed. The Year 2000 Steering Committee began working in 1998 to assess Landis Homes’ readiness. Potential problems were addressed and general contingency plans identified in the event of interruption of supplies or services. The advance work done in preparation of Y2K helped Landis Homes to later implement a new information system on campus, providing greater flexibility in meeting long-range information needs.

Two resident gatherings regarding Y2K were led by the Bank of Lancaster County and resident Paul Dagen, who spoke on the Christian perspective of Y2K. As the new century approached amid media coverage of potential problems including a possible panic, Ed Longenecker noted appreciation for “the mature and calm demeanor of residents during this time, reflecting a very Christian attitude of faith and trust in divine providence.” He also expressed appreciation to all for the spirit of cooperation that was evident.

On December 31, 1999, many employees along with management team members stayed on campus to see the new year and century begin. Impromptu game nights evolved across the campus and the atmosphere was not full of fear, but fun.



John Herr demonstrates the use of the “Y2 Cane” he created for his own enjoyment. It included a rearview mirror, turn signal, bank, pharmacy, water source, food supply, time-pieces, hand tools, and a horn.



Ammon and Janet Kauffman learn about email from Dallas Green, 1998.

Volunteers

operate the camera system for WLH-TV and offer computer assistance to residents.

From One Computer to Many

The use of computers has exploded over the past decade. Stu Landis remembers the time when Landis Homes had only three computers; now there are well over two hundred computers, servers, and handheld devices across campus, and computer usage continues to grow.

In July 1996, a Computer Awareness seminar was held by Larry Zook and several residents regarding the functions and possibilities of computers. In January 1998 it was announced that Landis Homes had received a donated computer, to be

located across from the General Store, for residents to send and receive emails. Resident Dallas Green was among the first to obtain an email address and learn how to use it. There was soon one general email address for all residents, with the messages passed on to residents each weekday. In the following years, various computer workshops were held to encourage residents to welcome computers and to take advantage of their many functions.

As interest in using computers grew among residents, a group emerged called the Keenagers Computer Club. The club functioned for many years, holding monthly meetings. They learned about new ways to use their computers with help from IT staff and computer-savvy residents. At the open house for the 35th anniversary of Landis Homes in 1998, the Computer Club hosted a booth inviting email users to write brief articles about how they used email. These were assembled on a poster, along with samples from the newly emerging World Wide Web. The group disbanded in 2012 as there was less need for this support as more residents were adept in and comfortable with computer use.

The Extraordinary Becomes Commonplace

With an increase in computer use by staff and residents came the demand for internet service. Information Technology now provides service to about two hundred people on campus through wireless Internet, cable network, or DSL (Digital Subscriber Line). Internet connections on the newer south side of campus use fiber optics, where one small strand of fiber in an underground conduit can provide phone and internet service.



Edna Martin Skypes with family, 2011.

In 1996, Larry Zook and Stu Landis helped implement a wireless phone network for staff. This was integrated with the nursing call system for residents in Personal Care and Healthcare rooms, enabling them to have an immediate two-way conversation with a nurse at the push of a button. Wireless phones are now widely used by team members in housekeeping and dining services, administrators, and office personnel, with about 150 phones throughout the campus.

The use of closed-circuit television for live broadcasts from West Bethany Chapel began in 1994 and is still used to broadcast worship services and daily morning devotionals, Life Enrichment programs, town meetings, and other events. The closed-circuit television channel, officially renamed WLH-TV in 2006, also expanded into a method to communicate information about daily activities and announcements about things happening on campus. It grew from a simple display of white text on a blue background into its current system that uses color, design, and photos to communicate in a more visually interesting way. A team of two staff members program the scrolling announcements.

The IT department provides individual computer support to residents for a modest fee, although they sometimes find this challenging since technology never stops evolving. "I think it's nice to provide residents a good service for a reasonable price, rather than paying an outside company," Stu says. "The service fee benefits the community. It keeps us hopping!"

NOVEMBER 1994

Closed-circuit television (WLH-TV) began broadcasting.

NOVEMBER 1996

The first Landis Homes website went live.

*Siblings Howard Witmer
and Reba Miller, 2012.*



Residents Embrace Technology

Residents have continued to embrace the new technology in use across campus. As more and more residents were using computers on a daily basis, they expressed a desire to have electronic access to campus information such as announcements, calendars, and newsletters. Residents and team members then worked together to plan and develop a resident-specific web portal that launched in 2012 and is linked to the existing WLH-TV closed-circuit television system. Campus information—including WLH-TV announcements, schedules, menus, resident council information, the concierge book, and newsletters—is available to residents anywhere they have internet access.

Resident volunteers operate the audio/visual desk in West Bethany Chapel and aid in broadcasting WLH-TV programs. This is a very important part of community life, as these volunteers ensure that chapel programs can be seen by everyone on campus. Another means of campus-wide communication, a resident-specific email LISTSERV, enables residents to discuss off-campus events, list objects for sale, and share other items of general interest.

*Edward Sarkisian uses
a Dakim brain fitness
program, 2008.*



Supported by the Life Enrichment team, residents have also started to use Skype, a voice and image communication tool. Skype allows residents to keep in close touch with the world around them, both on campus and off, and ensures that friends and family are never too far away.

Residents are also becoming increasingly involved in the use of social media, and many routinely visit the Landis Homes Facebook page for updates and information. “Landis Homes has been actively involved with social networking through Facebook, Twitter, YouTube, and other social media, which help to build community,” Larry Zook remarks.

A Nintendo Wii video game console came to Landis Homes in 2008. It has been both a tool for physical activity and a catalyst for fun, laughter-filled social events that include virtual bowling, baseball, and tennis.

Electronic Medical Records

The ongoing shift to using electronic medical records is an additional example of how aging and technology intersect in ever-changing ways. In 2011, Landis Homes announced a committee had formed to help implement and adopt the new electronic medical record (EMR) database system, where all medical information could be obtained through computers rather than paperwork. This system reduces errors and inefficiency and makes records more easily available to multiple care providers. After years of development, information gathering, and testing, the system was put in place in 2013. Eva Bering, Carolyn Burke, Stu Landis, and Donna Ford, IT Clinical Specialist, play key roles in supporting the team members who are implementing this new technology.

The new system was named eLINC, which stands for “Embracing Life Information-Networking Community.” The name was selected by the committee as something that both summarizes the effort put into the project and its connection to the guiding values.

MAY 2011

The planning for the Electronic Medical Record (EMR) initiative began under the name eLINC (Embracing Life Information-Networking Community).

SUMMER 2013

The electronic medical records initiative was introduced in Skilled Nursing. The system went live on July 1.



*Household team leader
Josh Parris, LPN, 2014.*



Children's Learning Center students Madison Reed (left) and Dakota Broyles and teacher assistant Kathleen Stoyer visit residents in Aspen, 2012.

Reaching Beyond

After thirty years, Landis Homes had reached a level of maturity and stability allowing it to look for ways to serve retirees beyond the Oregon Road campus. Leaders began discussing ways to help retirees across a broader geographic area stay in their own homes longer. Dreams also blossomed of better serving church workers and lower-income retirees.

Now, at fifty years, great strides have been made in those areas. Countless ways to share information have emerged, encouraging a community without walls. The Landis Homes campus stays vibrant, inviting in persons from the broader community in a variety of ways. Landis Communities, which grew out of strategic planning at Landis Homes, began serving as an umbrella group for a mix of services and living options. The spirit of sharing and collaboration is evident everywhere.

Community Relations

The work of Community Relations began as part of the Admissions (now Residency Planning) department. Deb Laws-Landis served as Admissions Counselor from 1993 to 1998. In 1998, a separate Community Relations department was created and Deb became the director.

The one-person department grew in 2006, when Glenda Gingrich, who was already serving as Pastoral Services Assistant, took on responsibilities in Community Relations that included editing

*God's mercy extends . . .
from generation to
generation —Luke 1:50*



*Joyce Farkas, Eden East
client, 1999.*

Volunteers

serve on the Landis Communities Board of Directors.



Roman and Anna Musser and Anna Hoover prepare the *Horizons* newsletter for mailing, 2001.

Landis Homes News. The management of WLH-TV and the resident web portal, content management of the public website, and support of social media efforts were also added to her dual role of Community Relations Coordinator and Pastoral Services Assistant.

Sharing information on and off campus has always been important to Landis Homes. On-campus communication takes place in interconnected strands: resident-to-resident, staff-to-resident, and department-to-department. Off-campus communications are directed to residents' families, congregations, local businesses, volunteers, and to people who have interest in being future residents, employees, or volunteers. In the early years, the primary means of communication were land mail, telephone, and face-to-face meetings and visits. A societal shift has been increasingly evident among incoming residents. Many, if not most, who move to the campus now bring computers, cell phones, and other electronic devices.

Of course, even with new technology that allows lives to intersect in ways and at a speed unheard of twenty years ago, a high value is still placed on personal connections that are face-to-face, voice-to-voice, or written.

Horizons Newsletter

The quarterly newsletter, *Horizons*, debuted in the fall of 1993 just as Landis Homes was about to celebrate its 30th anniversary. The newsletter was intended for the off-campus audience with a special emphasis on people on the application list. Deb Laws-Landis was named editor. Deb had a background in communications through her previous employer, Lancaster Menno-nite Conference.

For the first issue in 1993, two thousand copies were printed. The most recent issue of *Horizons* saw a printing of over six thousand, of which more than four thousand were mailed. *Horizons* is mailed to the applicant list, donors, resident and employee families, volunteers, and anyone else who asks to be included. For its first fourteen years, *Horizons* was printed in black and white with one accent color. The first full-color issue appeared in the summer of 2007.

In addition, since the advent of the Internet and social media, over one hun-



SERVING OTHERS: **Photography Book Released**

In 2007, *Landis Homes in Color*, a book of photographs taken on the campus, was released. The work of former cottage residents Dr. J. Lester Eshleman and his wife, Lois, the book includes over one hundred color photographs reflecting the changing seasons on the campus and surrounding properties.

The Eshlemans, who served as missionaries in Africa for nearly fifty years, received the gift of a digital camera from their son and daughter. Dr. Eshleman, who has enjoyed photography most of his life, added this new photographic method to his skill set. Lois assisted with the selection and editing of the photos.

Many of the photos were shown on the campus's closed-circuit television station, where they accompanied the announcements of the day. "So many people shared their appreciation with me for these images, and they encouraged me to put them all together somehow," Dr. Eshleman said. "This book is the result of their suggestions."

Beginning with the Summer 2007 issue, an Eshleman color photo served as theme photo for each issue of the newly colorized *Horizons* for several years.



Lois and Lester Eshleman, 2007.

dred people every quarter receive new issues of *Horizons* by email. Many others read the current issue or back issues on the website, where all newsletters from 2000 can be easily accessed.

Landis Homes Website

Deb Laws-Landis and Larry Zook worked together to set up the community's official website, www.landishomes.org, in 1996. Larry handled the technical side and Deb managed the content. The website was presented for the first time at the November 1996 board meeting.

Deb describes the evolution of the site: "We started crafting the web page with a program called Microsoft Publisher and a few years later changed to a program called Front Page. In 2000, Landis Homes' website used a web hosting group in Lancaster, Sitestrux, which used a content management system."



MAY 2010

The Landis Homes Westview Community Room served as a local community polling station for the first time, a convenience enjoyed by resident voters.



CONNECTIONS

[example of a 2013 Facebook posting that connected people]

"Real men make wreaths! For the past three years our Grounds Team has hand-crafted the outdoor wreaths that decorate our campus, using cuttings from our pine and holly trees."

2009

Landis Homes joined Facebook and Twitter, allowing it to connect in new ways to its constituency and beyond.

Most recently the website has been hosted by Mennonite.net, which is operated out of Goshen College in Indiana. "They set up the structure and the Landis Homes team uploads the information, pictures, and documents," Deb says. Deb and Glenda Gingrich are primarily responsible for content management. Two departments, Advancement and Human Resources, manage the content in those areas of the site.

Deb says the purpose of the website is "to establish another way to communicate with and build bridges to the larger community." The site currently includes information on Landis Homes' mission, accreditation, and services to the community; general descriptions of job and volunteer opportunities; and the amenities available on campus. It also includes information about residential availability, the admission process, location and directions, contacts, and blogs for visitors to share comments. In the first two months of activity in 1996, more than one hundred visitors stopped by the page; the site currently receives thousands of monthly visitors. Last year, more than 30,000 visitors came to the Landis Homes website, viewing more than 180,000 total pages of information.

Social Media

In 2010, Landis Homes jumped into social media, developing a Facebook page and a Twitter account. A year or so later Landis Homes established a presence on YouTube and on Pinterest. An interdepartmental committee from Community Relations, Human Resources, and the Management Team work together on these various platforms. Several postings are added to Facebook daily or weekly. By May 2014, over 2,400 people had "liked" the Facebook page.

Collaboration

What started in 1995 as a casual breakfast meeting of admission and marketing teams from six competitive CCRCs (Continuing Care Retirement Communities) has over the years grown to include a range of collaborative efforts.

That first meeting was the brainchild of former Landis Homes Director of Admissions Marian Buckwalter. Meetings and conversations became quarterly events, and they included discussions about accommodations, admissions issues, and marketing ideas. By January 2014, eighteen CCRCs were involved, with twenty-five to thirty representatives present from the different communities and services.

A major collaborative effort that grew out of Landis Homes' participation in this group is the combined Explore Retirement Living Open House event. The event was first held over two days in October 2011, and visitors were welcomed to the sixteen retirement communities participating in the event, including Landis Homes. It has since grown to include a joint website and joint advertising between the communities.

Open to the Community

Landis Homes remains committed to relating to the broader community, offering whatever resources are desired or needed. Examples can be seen throughout its history, with the Pathways Institute a prominent case in point. Opening Landis Homes to the public provides an opportunity to grow the sense of community. Another illustration of broadening the community is the Speakers Resource Listing, a collection of team members and others who are available to present on specific topics. The listing is primarily used by congregations and community groups, with the most-requested topics being memory loss issues, sustainable practices, and retirement living options.

There also are multiple classes, courses, support groups, and events held at Landis Homes that are open to the public, fostering a spirit of community well beyond the campus walls.

Adult Day Services

Landis Homes' dream of providing services for people wishing to remain at home was realized first in 1989 with the creation of Eden West Adult Day Services (ADS), located in the lower level of Westview. ADS serves older adults, enriching their daily lives and providing support and respite for caregivers. The daily program offers care and companionship, along with a variety of activities aimed at maintaining physical and mental function.

As the number of clients steadily grew, Eden West struggled with managing the varied needs of people who had moderate to severe cognitive impairment with those who did not. In 1998, a second center, Eden East, opened as part of the services available for those with memory loss, and it met a unique need in Lancaster County. Director Faith Hoover explains that "We are able to care for people



Sarah Short (second from left) joins representatives from other retirement communities to promote the 2013 open house.

Voices

This is my support group. If I were home I would be by myself. I really need other people—I care about them.

—Carol G., Adult Day Services client



ADS office volunteer Laura Brubaker, 1998.



Wilamenia Rosa welcomes Carmen Solis to the ADS center, 2008.

NOVEMBER 1998

Eden East Adult Day Services opened.

Volunteers

assist during lunch, accompany clients on walks, provide music, help with activities, and escort clients on trips.

Adult Day Services clients Julia Mundo and Chester Lutz play lawn games in a local park.

with memory loss much longer than a typical ADS center because we are secure and also all of the clients have some form of dementia. We adapt the physical environment and the programming. The staff is trained to care for persons who have memory issues.”

After Eden East began providing services for people in the middle or later stages of memory loss, Eden West was free to focus on activities for those with higher abilities. Faith says, “It’s made the center kind of unique in Lancaster County, because it doesn’t have to combine the needs of people with moderate to severe memory loss with people without memory loss.” Activities in Eden West include the use of computers and technology, travelogues, speakers, field trips, discussion groups, musical performances, educational events, and opportunities for cooking, baking, and swimming.

Eden East and Eden West Adult Day Services serve about one hundred total clients, with an average daily attendance of fifty-five people. The two Adult Day Services centers and Heritage Memory Support offer a seamless continuum of services. Residents can begin by attending Eden West and then move to Eden East if they need more care. “When they need to live in a supportive environment, they can become a resident in Personal Care or Healthcare in the Heritage,” Faith explains. “If they no longer need specialized memory support services, they can transition to Healthcare.”



HONORING LIVES: **Baby Takes a Bath**

The sight of that plump baby belly, the sounds of splashing and delighted shrieks, the feel of a soft washcloth, and the smell of baby's special soap can bring back memories of one of the simple pleasures in life. Those who experience memory loss can connect more easily through a variety of sensory experiences. The Adult Day Services attendees shared in this little one's delight as her mother bathed her.

Right: Wayne Gehman interacts with CNA Cheryl Lehman's baby, 2004.



Children's Learning Center

A long-awaited idea came to fruition when the Children's Learning Center (CLC) opened in November 2004. Over 250 residents came to the open houses held during the first month to see for themselves the developing connections.

The Children's Learning Center serves two purposes on the campus. First, it provides quality childcare for Landis Homes employees as well as other local families. Secondly, it provides new opportunities for intergenerational activities benefiting people of all ages. Operated by Hildebrandt Learning Centers, the CLC cares for children from six weeks through five years of age, and has the capacity to serve eight infants, ten toddlers, six older toddlers, and twenty preschool children.



CONNECTIONS

Several clients of Eden West Adult Day Services worked hard knotting a comforter to be donated to the Fellowship Day Auction on September 10, 2011. The group not only knotted the comforter, but also planned the design, cut out the patches, and sewed them together.

NOVEMBER 2004

The Children's Learning Center opened.

Adam Devine, a student from the Children's Learning Center, visits ADS clients, 2009.



Students Hailee Walters and Moses Manavaran, 2008.

The center provides a great opportunity for youngsters to interact with people spanning a broad age range. Compassion, integrity, love, and respect are taught and modeled through intergenerational activities. As infants, the children have an opportunity to see their older friends when they ride through the halls and paths of Landis Homes in six-seat buggies. Seeing infants often produces positive responses from the residents. The toddlers interact by playing ball or simply touching the residents. Life

Enrichment staff share stories of smiles brought to the faces of some residents who never smile until they are face-to-face with a small child on their lap, or when they hear the children's voices.

Parents have also noticed how their children learned to interact with older people. One parent recalled, "When we were eating out, my daughter saw an older friend in a wheelchair with oxygen. With-



Jo Ann Pringle, 2004

HONORING LIVES: **Blessed Coincidence**

Jo Ann Pringle was serving as primary caregiver for her two parents. Following her mother's death, her father suffered a stroke. When the hospital was ready to release him, the hospital's social worker recommended going to a rehab community. "My father tugged on my sleeve and he said in a whisper, 'Landis Homes,'" she says. Jo Ann took a tour and was delighted when a golden retriever named Gabe came bounding off the elevators. "Not only did we get this warm wonderful fuzzy feeling about the care that the residents get here, but where else do you see a dog coming off the elevators?" she remembers. They applied for a spot in Healthcare. Two months later, her father moved in.

Jo Ann visited her father often before he had another stroke. After both her parents were gone, Jo Ann prayed about what she should do with the rest of her life. She noticed in the newspaper that the Hildebrandt Learning Centers was looking for a director in the Lancaster area.

She was offered an interview and was informed that the Children's Learning Center was opening at Landis Homes. Jo Ann reflected, "My eyes started watering, and I felt as though God brought me here for many reasons, not only to serve the community with the children of Landis Homes employees, but I think it was also a spiritual move."



Judy Witmer, COO of Hildebrandt Learning Centers; Kori Constein, preschool teacher; Helena Dueck, quilt artist; Jo Ann Pringle, center director; and Larry Zook, Landis Homes President, join Children's Learning Center students Aiden Gross, Jasmine Robertson, Hope Broich, and Max Shaub in posing with the wall hanging commissioned to honor the center on receiving national accreditation, 2011.

out hesitating, she went up to him and said, 'How are you today?' which brought a big grin to his face."

Some children may not be able to spend time with their grandparents or older adults, since many grandparents have commitments outside the home. At the center, the children interact with their older friends by participating in resident activities. Residents can volunteer to read to children and take part in activities including tea parties, story sharing, and craftwork. When Becci Leatherman, a resident volunteer, walks into the classroom, the children run to her and call out, "Becci, Ms. Becci!" in youthful excitement.

In 2011, the Children's Learning Center achieved accreditation by the National Association for the Education of Young Children. This demonstrates the center's long-standing commitment to providing high-quality care and education for the youngest members of the Lancaster community. Larry Zook said of the program, "The Landis Homes community is blessed to have the presence of children on campus through our partnership with Hildebrandt Learning Centers. We value our shared commitment to honoring the lives of all whom we serve, including the children and their families."

Landis at Home

Landis at Home began in February 2007 under the guidance of Faith Hoover, then the Director of Home & Community Services. Landis at Home offers life assistance, including personal care and support,

MARCH 2011

The Children's Learning Center received accreditation by the National Association for the Education of Young Children.

Volunteers

visit and read stories at the Children's Learning Center.



Rehabilitation services provided by Landis at Home.

FEBRUARY 2007

Landis at Home was formed and the first client was served.

in the clients' own homes for any time from fifteen minutes per day to around the clock. A registered nurse oversees each participant's individual plan, ranging from personal support to companionship to transportation. In addition to providing service to clients who are Landis Homes residents, support services also extend to persons living in their own homes in the surrounding community within a fifteen-mile radius of the campus.

Landis Homes had long been aware of the need for home care. For about five years prior to the formation of Landis at Home, some residents received care from other home services groups. "We have always known that some people choose to remain in their private homes rather than move to a retirement community," Ed Longenecker said. "For those people we now offer services in their homes for as long as they need it."

With the development of Landis at Home, a whole new staff came on board, providing support services to persons choosing to remain in their own homes, whether on the Landis Homes campus or in the larger community. Retirement communities who provide any kind of services in residential living settings need to have a home care license, and Landis at Home received this license on May 1, 2010. Landis at Home provides a variety of life-assistance services to clients, including transportation to medical appointments, church, shopping, and other errands, as well as offering companionship, light housekeeping services, and assistance with personal care needs. All services are provided under the oversight of registered nurses.

Faith Hoover served as director for the first five years of Landis at Home. As Landis Homes sought to expand its community pro-



Damaris Melo-Smucker, Landis at Home homemaker and companion, 2013.

grams, Jan Bobin became director of In-Home Services, and Faith returned to her full-time role as director of Adult Day Services.

Landis Communities

The idea for Landis Communities goes back to 2008, when the Landis Homes Board of Directors and Management Team entered into a time of strategic planning guided by Mennonite Health Services. They talked with 150 different stakeholders including residents, team members, business partners, church leaders, and other friends of Landis Homes. The stakeholders were asked four questions as part of this “Appreciative Inquiry,” including:

1. What do you see as core strengths of Landis Homes’ culture, services, and staff?
2. What unique opportunities for enriching Landis Homes’ services do you see?
3. What might be new opportunities or unmet needs in the larger community that Landis Homes should consider?
4. As you think about your future as an older adult, are there ways we should explore that would serve you as a consumer?

When the board got the responses, several concerns clearly rose to the top: How can we be more involved in the larger Lancaster community? What can we do for people who choose not to live in a retirement community setting? What about people who may not be able to afford to live in a retirement community?

Considering these questions, the board saw the need to serve a broader spectrum of people, including those of varying financial situations. The result was the formation of Landis Communities, with the mission of “Following God’s call to creatively serve the diverse needs and interests of older adults by developing opportunities and collaborative relationships.”

Besides keeping Landis Homes strong and vital, the new organization is committed to providing a number of affordable living options for retirees in the surrounding community, serving persons in their homes, and developing creative partnerships in support of this mission.

Landis Homes Relates to Landis Communities

Landis Homes, with nearly 790 residents and more than 500 team members, is by far the largest part of Landis Communities. The Landis Homes board looks at the oper-



Irving Southern, client, 2002.

NOVEMBER 2008

A Strategic Plan was adopted that branched beyond the retirement community campus to include affordable living, services at home, and other partnerships.

JULY 27, 2011

The Landis Homes Board approved a new corporate structure and took action to complete documents for approvals.

SEPTEMBER 2, 2011

The new Landis Communities Board was established.

ations of the retirement community and makes recommendations to the Landis Communities board when needed. Some members serve on both boards. Landis Homes contracts with Landis Communities to provide services shared among more than one entity under the Landis Communities umbrella. This includes the services of the Finance, Information Technology, Advancement, and Human Resources departments.

Connecting with Congregations

Landis Homes has always valued its connections with congregations, church agencies, and their service workers. At a time when a lot of church-based organizations are rethinking the connections they've had to their historically affiliated churches, Landis Homes, through Landis Communities, has moved in the opposite direction.

"We see these relationships as being foundational to what we do. And I think that is important," Larry Zook says. "In 2013, the resident statistics show that 70 percent are Anabaptist: 55 percent are members of Lancaster Mennonite Conference, 10 percent are members of Atlantic Coast Conference, and 5 percent are from other Anabaptist groups." Landis Communities is an agency of the Lancaster Mennonite Conference, and an affiliated ministry of the Atlantic Coast Conference. From the very beginning Landis Homes was ecumenical—not exclusively Mennonite. That tradition has been true for the fifty years Landis Homes has been in existence.

Larry Guengerich, Director of Communications and Church Relations for Landis Communities, took over his post in April 2011.

Don Good (left) moderates the 2009 Clergy Breakfast with panelists Vincent Whiteman, Karen Sensenig, and Wes Siegrist.



Larry Zook recalls that Guengerich “came with much experience to help us communicate with the church, with residents, with team members, and with the surrounding community.” Guengerich’s work is not so much with individuals, but with congregations and organizations. He often speaks to congregations, Sunday schools, and other groups.

Quality Living Choices

Quality Living Choices is an affiliated program of Landis Communities dedicated to honoring and enriching the lives of senior adults by providing new and diverse housing opportunities across local communities. This goal includes offering both market-rate rental apartments and low-income rental housing.

Steeple View Lofts

The 2008 strategic planning sessions that birthed Landis Communities included a call from a number of people who wished to live in the city rather than move to the country for retirement. Of the many retirement communities in Lancaster County, none of them were in Lancaster City. The question was also asked, “How can we provide a safe place for those who have less financial resources than needed to move to a retirement community?” By considering these two concerns together, Landis Communities began to think about what a retirement option might look like in Lancaster City.

Around the same time, a former tobacco warehouse and manufacturing facility at 118 N. Water Street became available. In 2012, Landis Communities entered into an agreement to lease thirty-six apartments in the repurposed building, making them available for folks who wanted to rent as opposed to own. The loft-style apartments have high ceilings, exposed brick walls, and large windows.

Like anyone in the Lancaster area, people living at Steeple View Lofts can use Landis Homes for Adult Day Services or Pathways classes and can attend programs or concerts. If in the future they would need more support, they can apply to Landis Homes or any other retirement community for which they qualify.

JUNE 2012

The Steeple View Lofts renovation began.

MAY 24, 2013

The first resident moved in to Steeple View Lofts.

Cynthia Minnich, 2013.





At the 2014 groundbreaking for a new Welsh Mountain Home dining area, Welsh Mountain CEO Andrew Maines is joined by Whorten Haines, Eva Bering, Elvin Sauder, James Stauffer, Dwight Groff, and State Representative Gordon Denlinger.

Welsh Mountain Home

Like Landis Homes itself, Welsh Mountain Home (WMH) in New Holland was started by Eastern Mennonite Missions. It is now a personal care home that provides support to people in the local community. In the early 1960s, the founders of Landis Homes used expense information from Welsh Mountain Home to help build budgets for Landis Homes. In more recent years Landis Homes helped Welsh Mountain Home in a number of technical areas, such as preparing for state surveys. When the board of WMH approached Landis Homes about possible affiliation, Landis Communities was just coming to fruition. Thus, WMH became the first affiliate of Landis Communities in January 2013.

The 2013 Annual Report explained that “Welsh Mountain Home, as an affiliate, now has access to resources in the areas of employee benefits, financial services, human resources, information technology and other functions from Landis Communities.” Support will also be given for the addition of rental apartments for those “55 and above who make less than the median income.”

Also, in July 2013, Welsh Mountain Home received word that it was awarded a Low-Income Housing Tax Credit from the Pennsylvania Housing Finance Agency. Construction is expected to begin in 2014 on new independent living apartments subsidized by this program. Named Mountain View Terrace, the complex will include thirty-six apartments available for reasonable rental prices.



AFTERWORD

As we reflect on the story of Landis Homes' first fifty years—and begin our next fifty years—we realize it is not the buildings or services offered that make Landis Homes truly memorable; it's the people connected to Landis Homes as residents, clients, family members, volunteer and staff team members, business partners, and others who together seek to be faithful to God in this growing community.

This book shows the true extent of what has been accomplished over the past two decades, and how these years fit into the larger story of Landis Homes. Just as importantly, in these pages we see innumerable stories, from the happy to the thrilling, from the poignant to the surprising, that demonstrate the vitality and range of resident experiences.

Above all, one is reminded of our tagline, "Serving One Another." That statement truly reflects the community at Landis Homes. We remain motivated by a desire to see Christ in others as we serve. Saint Teresa of Avila gave voice to this calling in the sixteenth-century poem *Christ Has No Body*:

Christ has no body but yours,
No hands, no feet on earth but yours,
Yours are the eyes with which he looks
Compassion on this world,
Yours are the feet with which he walks to do good,
Yours are the hands, with which he blesses all the world.
Yours are the hands, yours are the feet,
Yours are the eyes, you are his body.
Christ has no body now but yours,
No hands, no feet on earth but yours,
Yours are the eyes with which he looks
compassion on this world.
Christ has no body now on earth but yours.

As the founders of Landis Homes did fifty years ago, we today prayerfully seek God's direction for the future, and eagerly anticipate finding more ways to make these extended years meaningful. Thank you for choosing to be part of this journey within the community at Landis Homes and beyond.

—Larry Zook



*... reaching forward
to things that are ahead.
—Philippians 3:13*



John Jacob Oberholtzer celebrated his 90th birthday in 2012 with great-grandsons Blaize Moyer and Caleb Oberholtzer. MELISSA ENGLE PHOTOGRAPHY

Appendix

A Brief History of Landis Homes

The Landis Homes story began in 1961 when the Eastern Mennonite Board of Missions gave its support to several Mennonite community leaders who had a vision to provide retirement living for senior adults, especially missionaries. The vision became a reality when Graybill Landis donated \$100,000 as seed money and the Clayton and Ellen Landis family donated a farm in Landis Valley. A planning committee was appointed by the Board of Missions, followed by a subcommittee tasked with developing the retirement community.

First Landis Homes Residents in 1964: Lizzie Mumma, Edith Brown, Barbara Reist, Martin and Rosa Miller, Lizzie Hess, Mary and Henry Weber, Ben Brackbill, and Graybill Landis.





Ruth Johnson (center) is joined by George Leaman and Martha Charles as she celebrates her 30th anniversary year, 1998.

The first residents moved to Landis Homes on February 18, 1964. "When I first saw the few buildings in the vast area of farmland, it was difficult to believe that this could be a retirement home," one new resident recalled. From that small beginning Landis Homes has continued to grow to meet the increased expectations of changing times.

By the fall of 1966 an increasing number of residents needed nursing care. Providing nursing care was an important part of con-

tinuing care for residents; without it many residents would need to move to a nursing home at another location. In January 1967 planning began for the Dogwood nursing center. Construction began in 1968 and the first occupants were welcomed in 1969. With the opening of Dogwood, Landis Homes expanded the services offered into healthcare.

Additional healthcare services were added in 1973 with the opening of what is now Ephrata House and in 1998 with the opening of the Heritage Memory Support Center. In the fall of 2003 a new healthcare center, Oregon and Mannheim Houses, replaced Dogwood. The new center included space for a rehabilitation and fitness center and a laundry facility. The vacated Dogwood building was

The "Tanzania Remembered" program honored residents who were missionaries and church workers in Tanzania. First row: Elizabeth Harnish, Anna Martin, Alta Weaver, Martha Myer, Mary Hess, Elva Landis (seated), Simeon Hurst. Second row: Rhoda Lind, Rhoda Wenger, Miriam Buckwlder, Miriam Shenk, Mahlon Hess, Bertha Miller, Miriam Housman. Third row: Ruth Shank, Grace Stauffer, Ruth Stauffer, Lois and Lester Eshleman, Vivian Denlinger, Levi Hurst, Harold Housman.





A resident and employee juried art exhibit was held in 2005. The winners are pictured, front row from left: Emma Hess, Harold Housman, Beatrice Fairbairn. Back row: Frank King, Linford Good, Mike Gross, and Michelle Benner.

renovated and reopened in the spring of 2004 as a centralized location for administrative offices, a café, a gift shop, and a hair salon. In the fall of 2004 a building located at One Homebrook Drive was renovated and opened as the Children's Learning Center.

In 2011, through action taken by the Landis Homes board, an umbrella organization known as Landis Communities was formed. Since that time, Landis Communities has become involved in many areas, including the creation of a fifty-five-plus community in Lancaster City and the oversight of Welsh Mountain Home. Landis Homes is the oldest and largest entity of Landis Communities.

In 2014, the retirement community campus serves about 790 residents and nearly one hundred adult day services clients. More than five hundred full-time and part-time employees provide a continuum of services including residential living cottages and apartments, residential suites, personal care, healthcare, memory support, and adult day services. Landis Homes continues a tradition of providing care to residents who outlive their financial resources.

In 2013, about one hundred residents received benevolent care amounting to over \$2.5 million. The home services agency, Landis at Home, provided services to two hundred persons and the Children's Learning Center provided care and education for fifty preschoolers.

Through all the growth over the past fifty years, the original vision of providing for retired missionaries continues. Today dozens of retired missionaries live at Landis Homes, representing many years of service to mission work in countries around the globe. Landis Homes continues to fulfill its mission of "serving aging adults and their families by honoring and enriching their lives in a community of Christ-like love" with a renewed vision to be "leaders in serving."



Red Hatters Doris Gochnauer and Valetta Snader, 2007.

Current and Past Leadership

(“Present” means serving as of Spring 2014)



The Landis Homes Management Team in 2012: Linford Good, Carolyn Burke, Allen Heinly, Eva Bering, and Larry Zook. Not pictured, Larry Guengerich.

Administrator/President/CEO

George Leaman—1964–1977

Ed Longenecker—1977–2006

Larry Zook—2006–present

Assistant Administrator/Vice President

Curtis Johnson—Administrative Assistant/

Assistant Administrator—1972–1996

Dave Shenk—Assistant Administrator—

1996–1998

Larry Zook—VP of Resource Management/

Resources—1998–2006

Linford Good—VP of Planning & Marketing—

1998–present

Eva Bering—VP of Clinical Services/

Resident Services/Operations—

2000–2003; 2004–present

Allen Heinly—VP of Human Resources—

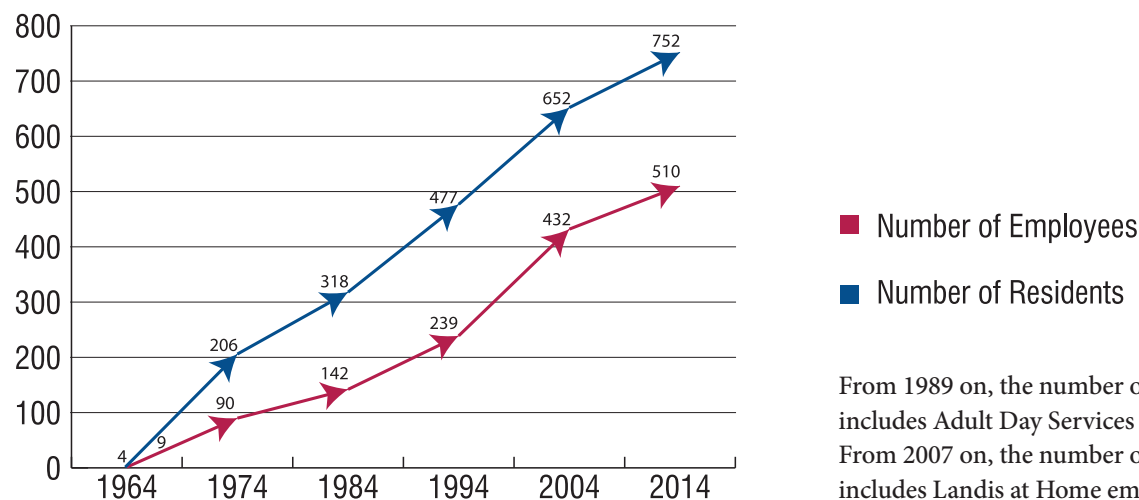
2007–present

Carolyn Burke—VP of Finances/CFO—

2010–present

Beth Trout—VP of Advancement—2014–present

Resident and Employee Stats



From 1989 on, the number of employees includes Adult Day Services employees. From 2007 on, the number of employees includes Landis at Home employees.

Housekeeping Supervisor/Director

Eva Martin—1964–1975
 Sarah Zook—1975–1982
 No official director—1983–1984
 Shirley Smith—1985–1994
 Jim Oberholtzer—1994–2007
 Ella Burkholder—2007–2014

Director of Maintenance

Henry Shenk—1964–1986
 Mervin Landis—1986–1991
 Melvin Weaver—1991–1994
 Chris Kennel—1994–2003
 Jeff Yunginger—2003–2008
 Craig Sensenig—2008–2013
 Darin Horst—2013–present

Laundry Supervisor/Director

Fannie Glick—1965–1986
 Ella Burkholder—1986–2014

Director of Activities/Life Enrichment

Jean Eberly—1966–1989
 Rachel Moyer (Lutz)—1989–1992
 Rebecca Cargas—1992–1994
 Eileen McIntyre—1994–1996
 Tina Mast Burnett—1996–2005
 Marva Godin—2005–2014
 Erika Nevins—2014–present

Medical Director

Floyd Landis—1967–1987
 John Wolgemuth—1987–2000
 Arthur Holder—2000–2002
 Gary Hopkins—2002–2007
 Dale Hursh—2007–present

Director of Nursing

Ruth Johnson—1968–1971; 1978–1997
 Barb Cooper—1971–1978
 Ethel Caldwell—1997–2003
 Steph Hoffman—2003–2006
 Michelle Swanger—2006–2008
 Danine Bitting—2008–present

**Chaplain/Pastor/Director
of Pastoral Services**

Melvin Lauver—1970–1980
 James Hess—1980–84
 Don Good—1984–2010
 Donna Mack Shenk—2010–present

Residents' Council President/Chair

George Leaman—1979–1983
 Lincoln Charles—1984–1985
 John Winters—1986–1988
 Francis Harvey—1989
 Harry Weaver—1990–1993
 Robert Scott—1994–1997
 Luke Shank—1998–1999
 Luke Brubaker—2000–2004, 2006



*Above: Current
 Medical Director
 Dale Hursh, 2007*

*Above left: John Wolgemuth, former medical
 director, circa 1990.*



A group of residents walked as part of the national fundraising effort for lymphoma and leukemia research. The team was organized to honor Don Good, standing far right.

Residents' Council President/Chair (continued)

Lester Eshleman—2005, 2007
Hank Kadel—2008
Charles Longenecker—2009–2012
Lester Groff—2013–present

Social Workers/Social Services & Admissions Directors

Gayle Zehr (Musser)—1976–1983
Karen Weaver—1983–1986
Shelby Landis (Swartley)—1986–1989
Vanessa King Boyer—1989–1997
Dawn Martin—1998–2000
Chuck Maines—2000–present

Director of Admissions/ Residency Planning

Arlene Mellinger (Yeager)—1981–1989
Marian Buckwalter—1989–1998
Virginia Musser—1998–2008
Donna B. Shank—2008–2012
Sarah Short—2012–present

Controller/Director of Finance

Ira Buckwalter—1982–1986
Henry Buckwalter—1986–1988
Clyde Espigh—1988–2010
Richelle Kegarise—2010–present

Volunteer Coordinator/Director

Erma Landis—1984–1987
Barbara Ann Hershey (Becker)—1987–1992
Arlene Kreider—1992–1998
Helen Peifer—1998–2004
Evanna Hess—2004–2005
Sue Shirk—2005–present

Director of Dining Services

Lois Mohler—1986–1988
Cindy Hess—1989–1994
Maria Burdette—1994–1999
Greg Henning—1999–2014
Greg Ifft—2014–present

Director of Human Resources

Dallas Wolgemuth—1990–1992

Dave Shenk—1992–1998

Allen Heinly—1998–2007

Sandy Smoker—2007–present

Director of Facilities & Planning

Paul M. Martin—1992–1998

Director of Development/**Gift Planning Services/Advancement**

Jim Roth—1992–1996

Mark LoMonaco—1996–2000

Cathy Yoder—2000–2003

John Buckwalter—2003–2008

David Helmus—2008–2009

Alonna Gautsche Sprunger—2009–Present

Director of Administrative Services

Larry Zook—1995–1998

Director of Staff Development/**Quality Assurance**

Barb Cooper—1997–2005

Director of Assisted Living/Personal Care

Carolyn Williams—2000–2004

Evanna Hess—2004–2007

Susan Paul—2007–present

Director of Community Relations

Deborah Laws-Landis—2000–present

Director of Independent Living/**Residential Living**

Beth Rohrer—2002–2013

Tricia Schlegel—2013–present

Administrator of Healthcare

Ethel Caldwell—2003–present

Director of Construction Services

Chris Kennel—2003–present

Director of Information Technology

Stu Landis—2004–present

**Director of Risk Management
& Compliance**

Steph Hoffman—2006–present

**Director of Communications &
Church Relations**

Larry Guengerich—2011–present

Director of Campus Services

Ron Dell—2014–present

*Community Services***Director of Adult Day Services**

Evanna Hess—1989–1997

Faith Hoover—1997–present

Director of Children's Learning Center

Jo Ann Pringle—2004–2013

Jessica Littleton—2013–present

Landis at Home Director

Faith Hoover—2007–2012

Janice Bobin—2012–present

*Landis Communities***Leadership Team**

Larry Zook—President/CEO

Eva Bering—VP of Operations

Carolyn Burke—VP of Finance

Allen Heinly—VP of Human Resources

Beth Trout—VP of Advancement

Larry Guengerich—Director of

Communications & Church Relations

Daryl Peifer—Director of Business Development

Lancaster Mennonite School Art Student Award Winners

1995—Nigel Green
 1996—Kristine Hess
 1997—Jeremy Hess
 1998—Fumi Ono
 1999—Aelee Lee
 2000—Joshua Kiehl
 2001—Joshua Hunt
 2002—Ashleigh Clark
 2003—David Hunt
 2004—Abigail Groff
 2005—Mary Joy King
 2006—Jodi Baliles
 2007—Kristen Ciaccia
 2008—Erika Christopher
 2009—Jennifer Shenk
 2010—Carli Bowman
 2011—Hyobin Chung
 2012—Renae Gochnauer
 2013—Meghan Good
 2014—Emily Blank

LeadingAge PA* Distinguished Service Award Recipients

1999—Ken Brubaker, Trustee of the Year
 2002—Ed Longenecker, Leader of the Year
 2003—Norma Miller, Caregiver of the Year
 2003—Martha Charles, Volunteer of the Year—Individual
 2005—GrandPals, Innovator/Innovation of the Year
 2007—Star Comforters, Volunteer of the Year—Group
 2008—Mamo Dula, Trustee of the Year
 2009—Ken Brubaker, Paul P. Haas Lifetime Achievement Award
 2009—Nancy Pawling, Caregiver of the Year—Nursing
 2011—Corrina Burkholder, Caregiver of the Year—
 Non-licensed Nursing
 2011—Stu Landis, Professional Advancement Award
 2012—Ethel Caldwell, Facilitator of the Year

*formerly PANPHA

Former Board Chair Mamo Dula receives the PANPHA Award as 2008 Trustee of the Year from PANPHA board chair Paul Winkler. Dula was selected from nominees across Pennsylvania in recognition of his many years as a Landis Homes board member.



Landis Homes Board Members & Terms, 1961–2014

Red = appointed as resident board member

Italics—no longer living

Bold—current board member

1961–1964	<i>Adam R. Martin</i>	1989–1991	Paul M. Martin
1961–1966	<i>Frank M. Enck</i>	1989–1995	Harold M. Horst
1961–1969	<i>Levi H. Brubaker</i>	1989–2011	J. Kenneth Brubaker
1961–1974	<i>J. Mowery Frey</i>	1992–2011	Lois M. Good
1961–1977	<i>Orie O. Miller</i>	1992–2001	Carlton L. Miller
1961–1980	<i>Clarence H. Harnish</i>	1992–2001	Glenn H. Weaver
1961–1980	<i>Sanford H. High</i>	1993–1994	<i>A. Grace Wenger</i>
1961–1981	<i>Charles E. Good</i>	1993–2002	Irvin L. Martin
1961–1981	<i>Lester B. Wenger</i>	1994–1997	<i>Kendig Miller</i>
1961–1992	<i>Ira J. Buckwalter</i>	1994–2003	Glen Hostetler
1963–1994	<i>Chester M. Steffy</i>	1994–2003	Rozanne Zimmerman
1966–1979	<i>Earl B. Groff</i>	1995–2001	<i>Louise Stoltzfus</i>
1966–1981	<i>Henry E. Shenk</i>	1995–2004	Jean K. Shenk
1966–1988	<i>H. Raymond Charles</i>	1995–2004	Joyce A. Hoover
1970–1981	Larry Newswanger	1995–2004	M. Hershey Leaman
1971–1981	LaMarr Sensenig	1996–1997	Meredyth Witmer
1974–1993	Luke Bomberger	1997–1998	<i>Paul Brubaker</i>
1976–1995	Lynn Roth	1997–1999	<i>Mildred McGuigan</i>
1977–1981	<i>Leslie K. Hoover</i>	1998–2000	Paul Dagen
1978–1981	<i>Beatrice Hess</i>	1998–2007	Mamo Dula
1978–1981	Harold Nissley	1999–2001	Dorothy Groff
1978–1994	Gladys M. Rutt	2000–2002	<i>Luke Shank</i>
1979–1984	<i>Wilbur G. Lind</i>	2000–2006	Teresa Long
1979–1991	<i>John K. Denlinger</i>	2001–2003	Rachel Fisher
1979–1993	Paul K. Graybill	2001–2010	Daryl Eshleman
1979–1981, 1992–1995	Mark G. Landis	2001–2012	Robert H. Leaman
1980–1981	J. Donald Siegrist	2002–2005	<i>J. Lester Eshleman</i>
1981–1994	J. Clyde Root	2003–2006	Jean Lichty
1982–1994	Ruth S. Weaver	2003–2012	Susan E. Godshall
1984–1996	<i>Mervin H. Nolt</i>	2004–present	Rachel T. Pellman
1985–1991	Rebecca Herr	2004–2013	James R. Martin
		2004–2010	Gretchen Thomas

2005–present John Eby
 2005–2007 Dottie Harnish
 2005–2008 Howard Witmer
 2006–2007 Harold S. Stauffer
 2006–2009 Evelyn Miller
 2006–2012 Dottie Martin
 2007–present Glen Moffett
 2008–2009 Gregory Gilligan
 2008–2012 Connie Stauffer

2009–present Dan Mast
 2009–2012 Alvin Weaver
 2009–2012 Dottie Yoder
 2010–2013 Clair Sauder
 2012–present Carol S. Bornman
 2012–present Jonathan Hollinger
 2012–present Marian Leaman
 2012–present Fred Sargent



The Landis Homes Board, 2000–01. Front row: Dorothy Groff, Joyce Hoover, Teresa Long, Rozanne Zimmerman, Jean Shenk. Second row: Glen Hostetler, Hershey Leaman, Louise Stoltzfus, Luke Shank, Irvin Martin, Mamo Dula, Back row: Glenn Weaver, Carlton Miller, Ken Brubaker.

Chronology of Events

1960s

October 18, 1961—\$100,000 gift from Graybill Landis
 August 10, 1962—Clayton Landis farm accepted
 March 12, 1963—Name “Landis Homes” chosen
 May 1, 1963—Landis farm transferred to EMBMC
 November 5, 1963—George and Grace Leaman announced as Superintendent and Matron
 February 1, 1964—Open house for first buildings (Aspen as residential living)
 February 18, 1964—First residents entered
 1964 to 1969—Cottages 1–10, 15–20, and 24–26 opened
 January 16, 1967—Birch opened as residential living
 May 3, 1968—First issue of *Landis Homes News*
 March 10, 1969—Dogwood opened as healthcare

1970s

January 1, 1970—Resident pastor began work
 October 9, 1970—East Bethany dedicated
 1970 to 1977—Cottages 11–14, 21–23, and 27–54 opened
 June 25, 1971—Cedar opened as healthcare
 October 25, 1972—Friendship Community opened
 October 17, 1973—Ephrata opened as healthcare (private rooms)
 December 4, 1977—Ed Longenecker installed as administrator
 June 7, 1979—Decision to form Residents’ Association and Council
 September 29, 1979—Grandview opened as residential living

1980s

January 8, 1980—Homeview opened as residential living
 1980—West Main Entrance administrative services offices opened
 January 1, 1982—Ownership transferred from Eastern Mennonite Missions to a separate nonprofit corporation under the auspices of Lancaster Mennonite Conference
 November 1, 1983—Kirkview opened as residential living
 September 8, 1984—Twenty-year anniversary celebration
 October 13, 1985—Dedication of West Bethany Chapel
 1985 to 1988—Cottages 67–95 and Westview apartments opened as residential living
 1986—Licensed as a Continuing Care Retirement Community by Pennsylvania Department of Insurance
 1989—Healthcare certification for Medicare approved
 May 21, 1989—Twenty-fifth anniversary celebration
 June 13, 1989—Forney tract purchased
 August 1, 1989—Eden West Adult Day Services opened

1990s

1991–1993—Cottages 60–66 and 96–119 opened
 February 2, 1992—Meadowview Apartments opened
 September 11, 1993—Groundbreaking for Harvest View
 November 1993—First issue of *Horizons* newsletter published

1990s (continued)

December 14, 1993—Public water and natural gas hookup to Landis Homes

January 1994—Caring Fund established to help fund cost of benevolent care

July 1994—Accredited by Continuing Care Accreditation Commission

1994—*The First Thirty Years* by resident A. Grace Wenger published

January 1995—Harvest View Apartments open, including bank, pharmacy, and general store

1995—Closed-circuit television installed

1996—Formation of alliance with Lancaster Area Senior Services (LASS)

September 1997—Heritage campaign raises \$1.2 million

1998—Partner Member of Mennonite Health Services/MHS Alliance

September 1998—East Entrance renovations completed

November 1998—Heritage Special Care opens, including Eden East Adult Day Services

1998—East Entrance upgrade

1999—Cedar renovation and conversion to Personal Care

2000s

2000—Alliance formed with Anabaptist Providers Group (APG)

2000—Guiding Values are put in writing

December 2002—Ranked No. 1 by Best Places to Work in PA

March 2003—“Building to Serve” campaign raises \$2.1 million

September 2003—New nursing areas of Manheim and Oregon Healthcare and Rehab and Fitness Center open

March 2004—Renovated Dogwood Commons opens, including café, gift shop, and hair salon

November 2004—Children’s Learning Center opens

December 2004—Person-centered care initiative is begun

November 2005—Renovation of Ephrata Healthcare completed

December 2006—Renovation of Aspen Personal Care completed

January 2007—Larry Zook becomes president

February 2007—Landis at Home LLC formed

December 2007—Renovation of Cedar Personal Care completed

March 2008—Guiding Values refreshed (Joy, Compassion, Integrity, Stewardship, Community)

October 2008—Pathways Institute at Landis Homes holds first course

November 2008—Renovation of Birch Personal Care completed

November 2008—Strategic Plan adopted that branched beyond retirement community campus to include affordable living, services at home, and partnerships

July 2009—Formation of Landis Support Services

September 2009—“Plowing in Hope” groundbreaking for South Campus expansion

December 2009—Ranked No. 8 by Best Places to Work in PA



Irma Hooper gives an art walk tour in Harvest View for West Fallowfield Christian School students, 1996.



The Landis Homes management team is joined by business partners for the ribbon-cutting ceremony for the hybrid homes in 2010. Front row: Connie Stauffer, Larry Zook, Linford Good, and Donna Mack Shenk. Second row: Bob Brandt, Benchmark Construction; Gregg Scott, RLPS Architects; Steve Conway, Benchmark; Craig Smith, RGS Associates Land Planners; Bruce Christman, RLPS; Rich Bidgood, M&T Bank.

2010s

June 2010—First residents move to South Campus cottages

Fall 2010–Summer 2013—Phase 2 and 3 cottage homes completed

October 2010—Ribbon-cutting for hybrid homes on South Campus

March 2011—Children's Learning Center at Landis Homes receives NAEYC accreditation

July 2011—Board approves new corporate structure

Fall 2011—New corporate parent board established creating Landis Communities

Fall 2011—Welsh Mountain Home affiliation established

December 2011—Residential Living entrance and dining renovations completed

August 2012—Restoration of stream and floodplain begins

October 2012—South Campus hybrid homes and cottage homes receive LEED Gold certification

Fall 2012—Steeple View Lofts opens

Summer 2013—Floodplain and stream restoration completed

Fall 2013—South Campus Phase 2 construction of hybrid homes starts

Summer 2014—South Campus Phase 2 hybrid homes completed



Statement of Vision
Leaders in Serving

Statement of Mission

The ministry of Landis Homes is to serve aging adults
and their families by honoring and enriching their lives
in a community of Christ-like love.



www.landishomes.org



Adult Day
Services
at Landis Homes

Children's
Learning Center
Landis Homes

Landis at
Home

*A continuing care village by Landis Communities
which is an agency of Lancaster Mennonite Conference and
a conference related ministry of Atlantic Coast Conference*



LeadingAge PA
formerly panpha

LeadingAge™
formerly aahsa





*If anyone serves, he should do it with the strength God provides,
so that in all things God may be praised through Jesus Christ.
To him be the glory and the power forever and ever. Amen.
—I Peter 4:11b*



1964-2014

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