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## **Landis Communities Update Regarding All Affiliates**

### **March 25, 2020**

Throughout Landis Communities, we continue to share information from state and government agencies regarding regulations and best practices to keep all residents, clients and team members safe and healthy. Affiliates are working together on critical issues like staffing and supplies and we are monitoring trends regarding illness. At this time, no trends exist and we are not aware of confirmed COVID-19 cases among team members or residents at Landis Communities locations. We understand there may be confirmed cases at other retirement communities in Lancaster County. Because we know persons can be infected with the virus before showing symptoms and being tested, we are following the new recommendation by CMS and all team members will now begin to wear masks.

We are finding our way living into this new reality. Systems are in place for ensuring individuals and vendors who come onto our campuses are essential and screened. We have a process in place to screen team members. These processes are running smoothly. Part of our new reality is that we are nimble and able to adjust quickly to new recommendations and realities like those we received today from CMS to wear masks. We are also looking ahead and planning for what we expect may be our reality in the coming days and weeks including the cross training of many team members. The words of one of our founders, Frank Enck, are as relevant today as they were in 1962. He said, "Keep in mind our vision of creating a community, rather than a traditional old people's home facility." We are truly a community.

**Today we are sharing a brief update from each affiliate.**

#### **Landis Homes**

As mentioned yesterday, all Residential Living Households are asked to participate in a phone questionnaire this week. The caller will ask a series of questions to help us understand how residents are doing, hear concerns or challenges, and let us know what support is needed in the days and weeks ahead. The team is assisting Healthcare and Personal Care residents with video visits so they can stay connected to loved ones.

#### **Landis at Home**

Landis at Home has a strong workforce that is continuing to work with clients at Landis Homes and in the community. They are observing universal precautions. Tomorrow's video will highlight areas where Landis at Home is serving.



*Cultivating*  
Life, Together

### **Landis Adult Day Services**

Governor Wolf's office has extended the closure of programs like Landis Adult Services through at least April 6, 2020. ADS team members continue to support other areas of Landis Communities.

### **Steeple View Lofts**

Residents at Steeple View Lofts are finding ways to maintain physical distance while still connecting with each other.

### **Welsh Mountain Home**

Flu cases at Welsh Mountain Home are resolved. However, dining will remain in rooms and heightened precautions will continue.

### **Pathways**

Classes are now postponed until April 18. Several instructors, including some Landis Homes residents, have agreed to record videos. The Pathways team is working on a solution for uploading and sharing the videos with Pathways participants and Landis Communities residents.

### **FLOURISH**

Long before any of us had heard of Coronavirus or COVID-19, the Landis Communities Communications team began working on a new publication – a magazine that would tell the stories of people across the organization. People who represent life at Landis and our new tagline – *Cultivating Life, Together*. Life might look a little different now, but the stories are timeless. FLOURISH is the new magazine for all of Landis Communities. Copies are being mailed to family members and friends of Landis today and will be distributed to Residents and clients in the days ahead. We hope you enjoy the stories and photos and use them as a way to stimulate conversation in this time of physical distancing. It will also be available online tomorrow.