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**Breaking News: “Stay at Home” Order
Issued for Lancaster County**

**Governor Wolf says, “stay home unless
someone’s life depends on leaving!”**

Landis Communities Update March 27, 2020

It is with heartfelt gratitude that we say thank you today to all the residents, clients, family members and friends of Landis Communities for the incredible outpouring of support and the meaningful words of encouragement you have expressed for our team.

Each person is feeling the emotional effects of this virus in a unique way. The news we shared yesterday that a Landis Homes resident tested positive for COVID-19 brought what may have seemed like something affecting other parts of the world, incredibly close to home.

We now face a new reality. Throughout Landis Communities we have extremely dedicated team members. Men and women of all ages and backgrounds who embrace our guiding values of Joy, Compassion, Integrity, Stewardship and Community. Many who feel called to serve and see their work as part of their own personal mission. We are so grateful to each of them.

As team members continue to take care of our residents and clients through this unprecedented time, we want to share Landis Communities’ plans to help take care of them:

- Those who can work from home have started to do so.
- All others are wearing masks unless alone in offices or eating meals.
- Starting soon, any team member on the Landis Homes campus coming to a Residential Living residence may do so in full personal protective equipment. This includes deliveries, security and emergency maintenance calls.
- For those team members providing direct care of a resident with COVID-19, we want to acknowledge the risk, and recognize their commitment to serve, by providing increased compensation [bonus pay] during this time. A program is being developed to track this and compensate team members accordingly.

We recognize and acknowledge how difficult it is not to be with one’s own family when there is so much uncertainty. We are grateful for each team member of Landis Communities.

Affiliate Updates

Landis Homes

Telephone Questionnaire – thanks to all who have participated! We are gaining valuable information to help serve residents better in the weeks ahead.

Dining – the Owl Hill Bistro and Garden Room will be offering **delivery only** very soon. Watch WLH for updates.



Cultivating
Life, Together

Deliveries to campus – please tell family members and friends dropping groceries at the checkpoint not to include things that quickly melt or spoil, like ice cream.

New general store guidelines – beginning Monday, special orders will be delivered only two days per week. See WLH for details.

Landis at Home

Landis at Home is continuing to work with clients at Landis Homes while exercising new guidelines for use of personal protective equipment. Help is available to navigate life during this changing time or to provide respite for a spouse. “Home care workers are essential to helping society’s most vulnerable get through the crisis and eventually to flattening the curve of coronavirus infections,” wrote economist Christian Weller and LTSS Center Co-Directors Robyn Stone and Marc Cohen in [*The Conversation*](#).

Steeple View Lofts

Steeple View Lofts residents are continuing to support one another. Residents are limiting the need to leave their homes by picking up groceries for one another, ordering MealMates from Landis Homes dining and taking advantage of grocery delivery options. Residents enjoyed the generosity of the Lancaster community when individual meals were prepared for everyone by Sarmila Shrestha of Himalayan Curry and Grille restaurant earlier this week. Visitors are strongly discouraged.

Welsh Mountain Home

Welsh Mountain Home is taking every precaution to keep their residents and team members safe. Visitors have been limited to essential vendors and end of life situations. Infection control measures have been increased with extra cleaning of high touch surfaces and bathrooms. All staff are wearing masks when in the community to protect both themselves and residents. Dedicated isolation rooms are ready should COVID-19 be confirmed in the community. We have recently started using telehealth technology to communicate with our providers to limit outside exposures. Staff and residents are making the best of a difficult situation by doing group activities from their room or doorway. For example, we distributed word searches and awarded prizes for the top three residents who found the most words in 15 minutes. We are also coordinating efforts to play hallway BINGO. We continue to seek joy during this worrisome time.

Residents, clients and family members may contact Jenny Sheckells with questions or concerns at jsheckells@landis.org or 717.381.3573.